

COLLECTIONS

We will collect your food waste every week on the same day as your normal waste and recycling collections.

Simply collect food waste in your kitchen caddy and then empty it into your communal food waste recycling bin for collection.

FREQUENTLY ASKED QUESTIONS

What if I don't produce any food waste?

Remember there is no amount too small. The best thing we can do with our food is enjoy it but some waste like banana skins, tea bags and plate scrapings are inevitable and these can all be recycled.



I don't have time to do this – why should I?

It's easy, all you need to do is follow the instructions in this leaflet. It's important to reduce the amount of food waste we throw away. The weekly collection service also means that 'smelly' food waste is collected more frequently.

I don't have space for the caddy, what should I do?

A lot of people find that keeping it under the sink, next to the kitchen bin or on the worktop is practical. You can use your own container if it fits better in your kitchen.

Will the food in my bin smell?

Make sure you empty your kitchen caddy regularly into the outside food waste recycling bin and tie up the liners, to reduce smells.



Visit our website for a full list of FAQs and any queries you have about the new collection service

YOUR WASTE AND RECYCLING SERVICE FROM 2 MARCH 2026



Food waste recycling bin:

Collected weekly



Glass recycling bin:

Collected fortnightly



Plastic, cans and cartons recycling bin:

Collected fortnightly



Paper and card recycling bin:

Collected fortnightly



General waste bin: Non-recyclable household waste

Collected fortnightly



NEW!
From March, recycle your food waste separately and weekly



NEW!
From March, recycle your cartons with your plastics and cans



REMINDER!
Never put batteries or electricals in your waste or recycling containers. They can cause fires and put lives in danger.

stevenage.gov.uk

[stevenageboroughcouncil](https://www.facebook.com/stevenageboroughcouncil)

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recycle
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BOROUGH COUNCIL

YOUR NEW FOOD WASTE COLLECTION SERVICE AT FLATS FROM 2 MARCH 2026

How to
use your
new
service

Stevenage
BOROUGH COUNCIL



WHY ARE WE MAKING CHANGES?

We are making changes to the way your food waste is collected so that we can all recycle better.

From Monday 2 March, we will be providing all residents with a separate weekly food waste collection service.

Recycling your food waste separately and weekly will help reduce the amount of waste that ends up in your refuse bin. It can also be used to generate electricity and provide fertiliser for crops.

The new service will also help ensure compliance with the Government's *Simpler Recycling* legislation which requires the weekly collection of food waste.

Please don't use your food waste bin until week commencing 2 March.



You should have received the following:



Kitchen caddy



Caddy liners



Communal food waste recycling bin

You have received a one off initial supply of caddy liners. When these run out, you can purchase more caddy liners online or at most major supermarkets.

REDUCING YOUR FOOD WASTE

Your new food waste collection service will make recycling food waste even easier.

However, reducing your food waste in the first place is even better than recycling it, will save you money and help the environment too.

Visit www.wasteaware.org/worthsaving for tips on how to reduce your food waste.

WHAT FOOD WASTE CAN I RECYCLE?

You can recycle all your food waste, including:



- ✓ All uneaten food and plate scrapings



- ✓ Dairy products
- ✓ Cheese
- ✓ Eggs



- ✓ Bread
- ✓ Cakes
- ✓ Pastries



- ✓ Raw meat
- ✓ Cooked meat
- ✓ Bones



- ✓ Tea bags
- ✓ Coffee grounds



- ✓ Raw vegetables
- ✓ Cooked vegetables
- ✓ Whole fruit
- ✓ Peelings



- ✓ Raw fish
- ✓ Cooked fish
- ✓ Bones



- ✓ Rice
- ✓ Pasta
- ✓ Beans

Remember to recycle your mouldy and out of date food, including ready meals removed from their packaging

Please do not put any of these materials in your food waste recycling bin.

- ✗ Packaging of any kind
- ✗ Liquids such as milk
- ✗ Oil or liquid fat
- ✗ Any material that is not food waste



RECYCLING YOUR FOOD WASTE HAS NEVER BEEN EASIER

We will provide a weekly food waste recycling service.

- 1 Most people line their kitchen caddy with a compostable liner, then put their food waste in it.



Use caddy liners with the seedling logo



- 2 When you need to empty your kitchen caddy, remove the liner, tie the top and put it in your outdoor food waste recycling bin.



Top tip

Remember to not let your caddy get too full before emptying



- 3 If you need to report that your communal food waste recycling bin has not been emptied please report online: www.stevenage.gov.uk/waste-and-recycling/missed-bins



The new service commences on **2 March**. You can purchase more compostable food waste liners at most supermarkets or online.