

Taxi Fares and Tariff Review 2026

The proposed fare changes represent a revision to the current local authority taxi tariff, aiming to better reflect rising operating costs, fuel prices and industry standards. The council are consulting on two proposals; the following breakdown shows the adjustment in fares across each option. Any proposed increase is designed to ensure fair compensation for drivers whilst maintaining transparency and consistency for passengers. Below is a list of proposed amendments for consideration.

Option 1 – Increase the Start Price Only

Increase the initial starting fare to £4.10 for the first 528 yards, with the no change to the charge for each additional 220 yards.

Tariff Code on the meter		1	2	3
Distance	Approximate journey time	Day-time 06.00 – 23.00 (see over)	Night-time 23.00 – 06.00 + Public Holidays (see over)	Christmas & New Year (see over)
1 mile	3 – 5 minutes	£5.70 £5.90	£8.55 £8.85	£11.40 £11.80
2 miles	6 – 8 minutes	£8.10 £8.30	£12.15 £12.45	£16.20 £16.60
3 miles	9 -12 minutes	£10.50 £10.70	£15.75 £16.05	£21.00 £21.40
5miles	15 – 20 minutes	£15.30 £15.50	£22.95 £23.25	£30.60 £31.00
10 miles	20 – 30 minutes	£27.30 £27.50	£40.95 £41.25	£54.60 £55.00

Option 2 – No Change to the Current Tariff

Initial fare to remain at £3.90 for first 528 yards, with no increase proposed for each additional 220 yards.

Tariff Code on the meter		1	2	3
Distance	Approximate journey time	Day-time 06.00 – 23.00 (see over)	Night-time 23.00 – 06.00 + Public Holidays (see over)	Christmas & New Year (see over)
1 mile	3 – 5 minutes	£5.70	£8.55	£11.40
2 miles	6 – 8 minutes	£8.10	£12.15	£16.20
3 miles	9 -12 minutes	£10.50	£15.75	£21.00
5miles	15 – 20 minutes	£15.30	£22.95	£30.60
10 miles	20 – 30 minutes	£27.30	£40.95	£54.60

Additional and soiling charges are to:

Additional charges (which must be added on the meter at the start of the journey)

Up to two items of baggage or shopping : 20 pence

Three or more items of baggage or shopping: 40 pence (maximum)

For each person in excess of one: 20 pence

Additional charges should total no more than £2:00

Soiling charge (for whatever reason) £50 (maximum) **Proposed increase:** To increase the Soiling charge from the current £50, to reflect the cost of cleaning the vehicle, the time the vehicle cannot be used and the driver's loss of earnings.

Wheelchairs, walking frames and assistance dogs travel at no extra cost.

Fuel Surcharge – Proposed introduction: Fee of 40p per journey when the average UK Price of diesel reaches £1.79 per litre, based on the UK Government's weekly road fuel prices (Zero and Ultra-low emission vehicles will be exempt).

Please note:

The fare for a journey to a destination outside of the Stevenage boundary may be negotiated between the driver and hirer. If no fare is agreed before the start of the journey, the fare cannot be more than that shown on the meter.