



Energy Bills Support Scheme

If you live in residential care you may be eligible to apply for £400 of government support to help you with energy bills. Apply before the 31 May deadline so you don't miss out.

This applies to residents who are funded by their local authority, and those who **aren't already receiving an automatic discount**, such as wholly or partially self-funded care home residents. They are now eligible to apply for the support, which will be paid as a single payment. Residents do not need to be directly responsible for paying their energy bills to apply.

For further information on eligibility and to apply, search "**energy bill support alternative funding**" on gov.uk.

You need to provide your bank details through the secure portal to receive the discount.

Customers who do not have online access can call **0808175 3287** in Great Britain or **0808 175 3894** in Northern Ireland to process their application.

You can apply on behalf of a friend or family member to ensure they receive the support.

Remember, the government will **never** contact you directly to ask for your bank details or provide a link for you to enter these. **Beware of scams.**

