



Independent Living

Supporting you to keep safe, independent and included in your community



Specialist
Support
Services

Stevenage
BOROUGH COUNCIL

What is Independent Living?

Independent Living Schemes are a warm and welcoming community for older people over the age of 60. We may consider applicants over the age of 55 for 1st floor un-lifted properties.

Each Scheme is made up of flats and bungalows which have their own front door. The aim of our service is to promote your independence, and our specialist support officers are there to offer reassurance, support and advice.

We tailor our services to meet your needs, and you choose the level of contact you receive from us, this could be daily to monthly.

All our accommodation comes with an emergency alarm system for those times when you need help. Our team of dedicated Specialist Support Officers are available 24 hours a day, 7 days a week, 365 days a year.

Supporting your independence...

Our experienced Specialist Support Officers are here to:

- Welcome and help you to settle to your new home, including help to complete forms and set up bills.
- Encourage social activities and the use of the shared facilities, helping to provide a neighbourly and supportive community.
- Signpost and refer you to wider services to enhance your wellbeing.
- Oversee safety, security and management of the shared areas.
- Arrange equipment and services to help you live independently in your home.
- Answer emergency calls and obtain assistance from doctors, family or any emergency services as required.
- Help to access benefits, grants and debt management support and assisting with the completion of forms.
- Contacting or visiting you daily, weekly or monthly as chosen by you.

Specialist Support Officers are usually based at each scheme or area of schemes during the day, Monday to Friday. They also carry out visits and independent living assessments out in the community so will need to leave the scheme for parts of the day.

We are a 24/7 service, when your Specialist Support Officer is not at the scheme the alarm system will switch through to the control centre who will arrange for our response team to assist.

Shared facilities:



RESIDENT LOUNGES

These are a great place to meet your new neighbours, join coffee mornings or take part in activities. They are equipped with refreshment facilities, and the perfect spot for a hot drink and catch up.



RESIDENTS GARDEN

All schemes have an outside space, a suntrapped patio, landscape gardens or a roof terrace. A beautiful place to sit back and relax.



ON-SITE GUEST ROOMS

Enjoy time with family and friends without the hassle of organising hotels. Some of our schemes have a bookable guest room or suite available so your loved ones can stay a short stroll away from your home**. You can use a neighbouring facility if your scheme does not have one. **at an additional cost.



LAUNDRY

Communal laundry rooms offer washing and drying facilities at an additional fee.

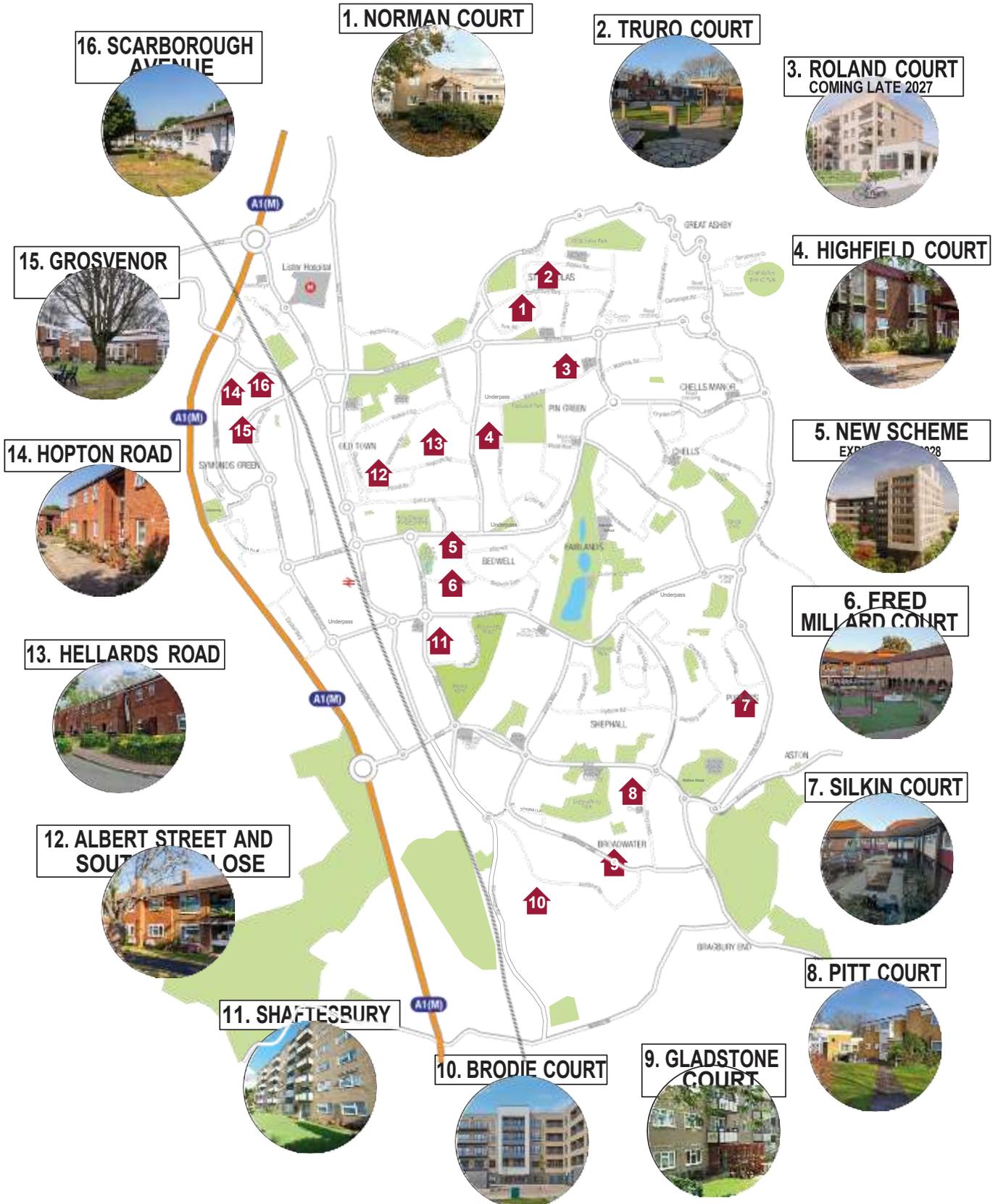


MOBILITY SCOOTER STORAGE

Some schemes have mobility scooter storage and with charging facilities available. If this is something you require, please make us aware at your assessment.

Moving was the best thing I have ever done. I am very grateful. My children don't have to worry about me anymore and I am always taking part in an activity with people. I absolutely love it and feel so happy

Independent Living Schemes in Stevenage





1. Norman Court

- A hidden treasure in the St Nicholas area, one of our smallest schemes.
- 29 one-bedroom properties, all accessible via lift or stairlift.
- Boasts an accessible bath and wet room in the resident bathroom.



2. Truro Court

- In the centre of St Nicholas, next to the doctors surgery pharmacy, supermarket and bus stop at the end of the garden.
- Truro Court has 34 properties, mainly one-bedroom flats and a few studio apartments.
- A cosy resident lounge with bi-folding doors leading to a beautiful landscaped garden.



3. Roland Court (Coming late 2027)

- Included in the regeneration of the Oval, is a brand-new Independent Living scheme which will have a selection of one and two-bedroom luxury apartments.
- This scheme has 91 apartments across two buildings, featuring individual balconies or terrace and offers multiple resident lounges creating the perfect opportunity to meet your new neighbours and make friends.



4. Highfield Court

- Nestled in the woodland area of Pin Green you will find Highfield court, home to 44 properties. Mainly one-bedroom flats with bungalows at Highfield and attached in Lonsdale Court.
- Welcoming communal lounge with sweeping balcony terrace, leading to a newly renovated accessible garden. Enjoy the abundance of wildlife surrounding the scheme.
- Handy local shop on your doorstep.





5. New Scheme expected 2028

- Introducing a new scheme in the heart of Bedwell. This complex has 96 properties, a range of one and two-bedroom deluxe apartments with a covered car park in a well-connected location, a short stroll through the town centre gardens to the town centre.



6. Fred Millard Court

- Fred Millard is ideally situated in Bedwell, just a short stroll away from Stevenage Town Centre where you will find supermarkets, cafes and a shopping centre.
- Fred Millard has 49 properties, mixed with mainly one-bedroom flats and bungalows, with a few two-bed bungalows surrounding the scheme.
- Choice of relaxing in a sunny landscaped garden or newly refurbished patio area.
- Fred Millard offers our Extra Care service.



7. Silkin Court

- In the poplars area of Stevenage with close links to a doctor's surgery, food outlets and supermarket.
- One of our larger schemes. Home to 106 properties, with 52 on site and the rest in neighbouring roads attached to the scheme. A mixture of one and two-bedroom flats and bungalows
- Two large lounges available with access to several outside spaces.
- Silkin Court also offers our Extra Care service.



Since I moved here all my friends have said they have noticed a difference in me and how happy I am now. I am very happy, I feel like a weight has lifted



8. Pitt Court

- Oaks cross is an ideal location with doctors, pharmacy, café and barbers shop just around the corner.
- 32 properties in the main building, mainly one-bedroom flats with a few studio apartments and 10 bungalows attached in nearby Lismore.
- The resident lounge leads to an enclosed garden



9. Gladstone Court

- Gladstone Court can be found in Broadwater with a doctor's surgery next door and Marymead shops a short walk from the scheme,
- 48 properties, a mixture of studios, and larger one-bedroom and two-bedroom flats in the main block with neighbouring bungalows also linked to the scheme.



10. Brodie Court

- A beautiful modern complex in Bragbury End. A mixture of 88 one and two-bedroom apartments across 4 floors with private balconies and life access to all floors.
- Relax with a choice of 6 communal rooms, including a games room, music room, tv room and library.
- Has a scenic rooftop garden, where you can enjoy overlooking the sights of sunny Stevenage and beyond and a ground floor garden.
- A specially adapted resident bathroom with accessible bath, large wet room shower and adjustable sink.



Thank you for being with my mum when she had a serious fall, it was comforting knowing she was not alone while I travelled to her



11. Shaftesbury Court

- A perfect central location in Bedwell, with a large supermarket, doctors' surgery, library, Stevenage Football Club and the town centre nearby.
- 47 properties, A selection of one and two-bedroom apartments with private balconies, bungalows and studio apartments.
- Relax in the resident lounge or stroll through the garden



12. Albert Street and Southend Close

- Located in the charming area of Stevenage Old Town with shared facilities in the Southend Close Communal Lounge where you can enjoy a range of activities.
- 109 properties across Albert Street, Inns Close and Southend Close, a mix of one-bedroom flats and bungalows.
- Feel at ease with pharmacies, local shops, GP surgeries, cafes, restaurants and many more amenities in the Old Town just a stroll away.



13. Hellards Road

- 72 properties set in the historic Stevenage Old Town, including Four Acres, Ingelheim, Hellards Road and Primrose Court.
- A mix of one and two-bedroom flats and maisonettes, one bedroom bungalows and a couple of studio apartments.
- Feel at ease with pharmacies, local shops, GP surgeries, cafés, restaurants and many more amenities in the Old Town just a stroll away.
- Choose from two communal lounges where you can enjoy a game of darts or socialise with your neighbours.





14. Hopton Road

- There are 36 one-bedroom flats on Hopton Road scheme
- Residents can use the facilities nearby at the Scarborough Centre and Grosvenor Court where by there is a laundry room, guest room and resident lounge.



15. Grosvenor Court

- Grosvenor Court is in the pleasant area of Symonds Green, close to the Old Town.
- 52 properties, A number of studio apartments and one-bedroom flats over two floors with lift access alongside properties in Scarborough Avenue.
- Grosvenor Court has a parade of shops close by including a convenience store, neighbourhood café, pharmacy, hairdressers, and food outlet.



16. Scarborough Avenue

- Symonds Green is in a quiet corner of Stevenage.
- This scheme has 82 properties, with one bedroom maisonettes, and bungalows.
- Communal facilities in the Scarborough Centre include a large activities lounge and meeting room with a stunning view of a magnolia tree.
- Scarborough Avenue is located near a range of facilities including a convenience store, pharmacy, hairdressers, and food outlet



I cannot express my gratitude for the kindness and support I receive. I don't know what I would do without you

Starting your journey to your new home...

Take the first step to finding your new home and join the housing register.

Please go to www.stevenage.gov.uk/housing/council-housing/finding-a-home/housing-register and complete a housing application.

If you need any support to join the housing register, please get in touch with us and we can support you to do this.



What happens next?



Please note: Properties are allocated in line with our Local Lettings Policy which can be found on our website. - www.stevenage.gov.uk/documents/housing-local-lettings-plans/local-lettings-policy-for-specialist-accommodation-older-people.pdf



Extra Care Schemes

We have 2 schemes that offer our Extra Care Service, Fred Millard Court and Silkin Court.

The aim of Extra Care accommodation is to maintain a resident's independence in their own home with the support of the Specialist Support team and care from the on site care provider.

Are you eligible for Extra Care?

In addition to the criteria you must require assistance with your care and/or daily living tasks and care commissioned by Herts County Council (We can assist with creating a referral for this.)

Rent and Support Charge:

There are two charges for living in independent Living, the rent covers the cost of your bungalow or flat and the support charge which covers the support provided by the team including the 24/7 emergency response service.

There is no opting out of the support service or support charge if you live in our Independent Living accommodation. This includes regular contact with Specialist Support Officers and taking part in the support planning process we provide to capture your support needs and how our service can support you.

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Once you have been assessed suitable, you will be added to our register of need.

If you have accepted a property, we will contact you to arrange your letting appointment and hand over the keys to your new home!

Joining in activities has become a highlight of my day, I spend much of the session laughing and catching up with friends. Since joining the exercise sessions I have found it easier to manage my daily tasks and it had significantly improved my mobility.

Independent Living Schemes

For more information on independent living,
please contact us on:

specialist.accommodation@stevenage.gov.uk
01438 242912

