

# Mutual Exchange Request Form

### We require:

- Each party involved in the Mutual Exchange to complete one of these forms
- You to ensure you have supplied proofs of identification and address see page 6 for more information
- The form to be completed in full and signed by all parties including joint tenants

The application will not be processed and the form will be sent back to you if you have not:

- Completed all sections
- Signed it
- Provided the documents we require from you

This will delay the process.



Tenant Surname		First Name
Title:	NI Number:	Nationality:

Joint Tenant Surname		First Name
Title:	NI Number:	Nationality:

Partner's Surname (If not joint tenant)		First Name	
Title:	NI Number:	Nationa	lity:

Your landlords detail	ls
Landlord's name	
Address	
Email	
Telephone	

Your address		
Town		
County	Postcode	
Day time phone	Mobile number	
Email address		

What type of tenancy do you have? (Please tick)						
Introductory 🗌	Secure	Flexible	Fixed term	Assured		

Please list where you have lived for the last five years. (If you need more space please use another sheet of paper.)

	Address	From Month/Year	To Month/Year
1			
2			
3			
4			

#### Please provide details of your household, including yourself. PLEASE PROVIDE PROOFS FOR EACH PERSON IN THE HOUSEHOLD. SEE PAGE 6 FOR MORE INFORMATION

Name	Relationship to tenant	Date of birth
	Tenant	

(If you need more space please use another sheet of paper.)

### About your home

Property type (Please tick)	Flat 🗌	House	Bungalow 🗌		Maisonette		
How many bedrooms do you have? (Please tick)	Studio 🗌	1	2	3 🗌	4	5 🗌	
Please provide details of any disabled adaptations carried out to your property							

Support Needs								
Social	Physical		Medical	Special other				
Please provide details								
Do you rent a garage from SBC?	No 🗆	Yes 🗌	If yes, please provide					

If yes, please provide

 from SBC?
 number and location:

 NB. Garages and stores are not automatically included in the exchange. Please contact us for more information

Yes

Do you have any pets?	Yes 🗌	No 🗌
If yes, how many?		
Please list the types of animals you have.		
If you have dog/s, are they micro chipped?	Yes 🗌	Yes 🗌
Please provide their microchip number/s		

#### Details of the property you wish to move to

No

Do you rent a store

Address						
Town						
County				Postcode		
Tenants name						
Landlords name						
Address						
Telephone number			Email			
Property type (Please tick)	Flat 🗌	House 🗌	Bungalow 🗌	]	Maisonette	
How many bedrooms does it have? (Please tick)	Studio 🗌	1	2	3	4	5
Please provide details of any disabled adaptations carried out to the property						
Do you need any disabled adaptations? Yes Yes						
If yes, list what you need						

#### Details of the tenant's household wishing to move into your home.

NB. If the exchange involves more than 2 parties, these may be different to the address you are moving to.

Name	Relationship to tenant	Date of birth
	Tenant	

Yes	No

If yes, please complete the details below.

Tenant's name	Moving from	Moving to	Landlord

Reason for requesting exchange:

### For Stevenage Borough Council Tenants Only

Have you carried out any alterations or improvements to the property?	Yes 🗌	No 🗌
If yes, please list them below (Use extra paper if necessary)		
Did you get permission from the Council to carry out the works?	Yes	No 🗌

You will be asked to provide copies of any documents or electrical certificates for any electrical work.

### To ensure that the exchange is dealt with in the quickest way possible, please provide the following proofs for each person in the household, along with this form:

### Adults and any person over 16:

- 2 proofs of identification (e.g. Full birth certificate/passport/photocard driving license/NI card)
- 2 proofs of address dated within the last six months (e.g. Council Tax Bill, Utility Bill, Bank statement, Child Benefit letter)

### Children (16 and under):

• Full birth certificate

### We only accept original documents. Please provide them to our Customer Service Centre where they will make copies and return them to you.

### By signing this form, you agree and confirm that:

- You have carried out a thorough inspection of the property and are satisfied with its condition and suitability for your family.
- The inspection carried out by the Council is for our own purpose and benefit.
- You will be taking on the other person's tenancy with all its responsibilities.
- The information given in this form is correct in every detail.
- You authorise the Council to make any necessary enquiries to check the information given for the persons included in this application is correct and for the purposes of preventing and detecting fraud.
- If any party to the exchange is the tenant of another Landlord, then Stevenage Borough Council will exchange information with that Landlord in connection to the proposed exchange.
- You may be asked to make good any work that has been undertaken by the outgoing tenant in the event of a further exchange, Transfer or tenancy termination.
- You will be responsible for removing any unwanted items or rubbish the outgoing tenant leaves behind.
- You will not make any removal arrangement or move house until you have been given confirmation of an assignment date from Stevenage Borough Council.
- You agree to move on the date agreed by the council and take up occupation at the new address on a permanent basis.
- All rent and any housing related debt must be clear before an exchange can take place.
- You will not receive or make any payments to the other tenant as a condition of making the exchange. This may result in your Landlord seeking possession of your home.

2) Tenant Signed: ..... Date: .....

## If your exchange is an external move to another housing provider we will share your tenancy information held on our records with the other Landlord involved in the move.

Council Service: Mutual Exchanges	Tenancy
The reasons we use your information	<ul> <li>Process your mutual exchange application</li> <li>Verification of the property type, tenure and household details</li> <li>Report safeguarding issues</li> <li>Tenancy conduct</li> </ul>
Why we are allowed to use your information	<ul> <li>Legal Obligation or performance of a public task under various UK laws including but not limited to: Localism Act 2011</li> </ul>
Who we can share your information with	<ul> <li>Advisory &amp; Support Services</li> <li>Health Agencies</li> <li>Other Local Authorities and Housing Associations</li> <li>Police</li> <li>Safeguarding Boards</li> <li>Contractors providing housing services (e.g. electrical, gas operatives etc.) and IT services</li> </ul>
How long do we keep your information	In accordance with the Council's retention policy
When computers make any decisions about you	Not applicable.
When your information gets sent to other countries	Not applicable.

Further details to the Council's privacy notice can be found on our website: http://www.stevenage.gov.uk/privacy-policy

### Equality and diversity information

**Please tell us your Race/Ethnic background.** Ethnic background means the ethnic group of your ancestors. It's not the same as your nationality (Please Tick)

Tenant	1	2
Asian or Asian British		
Indian/Pakistani/Bangladeshi/Chinese/Other		
Black or Black British		

African/Caribbean/Other	
Mixed	
Other Ethnic Group	

White	
British/English/Northern Irish/Scottish/Welsh	
European	
Gypsy or Irish Traveler	
Irish	
Other	
Prefer not to say	

Please tell us your Religion/Belief	
Buddhist	
Christian	
Hindu	
Jewish	
Muslim	
Sikh	
No religious belief	
Prefer not to say	
Other (please state which)	

Please tell us your sexual orientation	
Heterosexual / Straight	
Gay / Lesbian	
Bisexual	
Transgender	
Prefer not to say	