

## **Petition Received: Roebuck Maisonettes - various issues**

We the undersigned ask that the Council repair, paint and make good the balcony and stairway that runs outside the maisonettes above the Roebuck shops. Additionally we request that the Council consider the provision of a sign and/or the use of CCTV to address the issue of fly-tipping and refuse collection and to board up the broken windows to the rear of the shops.

**Petition received:** 6 September 2012

**No of signatures:** 25

**We will reply by:** 20 September 2012.

### **Response:**

We have looked into the issues you have raised and I can confirm that we will be renewing the doors and frames to the stores and replacing a section of balcony handrail which is missing. We will also be repainting the balustrades, handrails and underside of both staircases and balcony and treating the fences along both sides of the walkway.

We have a legal duty to consult with the leaseholders in the block about these repairs as they will affect the service charges the leaseholders have to pay. Following the consultation process, which takes approximately three months to complete, we will start the repairs outlined above. We will however replace the missing section of handrail immediately.

We have arranged for a broken window in the empty shop unit to be boarded up and we have instructed the tenant of the cycling shop to reglaze the 15 broken windows at the rear of the shop.

We will let you know when the repairs work will be starting and we will closely manage the work to ensure that it is completed satisfactorily