For more information or to report a hate crime you can phone, visit or send a secure email to us using the contact details on the back of this leaflet.

If you or someone else is in immediate danger, always dial 999 and ask for the police.

#### Bangla

আরও তথ্যের জন্য ঘৃণ্য অপরাধ রিপোর্ট করতে পারেন ফোন, দর্শন কিংবা তোমার নিরাপদ ই-মেইল যোগাযোগের বিবরণ নিচে ব্যবহার করে আমাদের কাছে পাঠাতে পারেন আপনি বা অন্য কেউ যদি আশু বিপদের মধ্যে সবসময় ১৯৯ ডায়াল করুন এবং পুলিশের জন্য জিপ্তাসা।

#### Chinese

欲瞭解更多資訊或舉報仇恨犯罪, 您可以通過以下連絡方式致電、訪問或發送安全電子郵件給我們。如果你或其他人有即時危險, 請撥 999, 並要求警方。

#### French

Pour plus d'informations ou pour signaler un crime haineux, vous pouvez téléphoner, visiter ou nous envoyer un courriel sécurisé en utilisant les coordonnées ci-dessous. Si vous ou quelqu'un d'autre est en danger immédiat, toujours composer 999 et demander à la police.

#### Gujarti

વધુ માહિતી માટે અથવા અપ્રિય ગુનાની જાણ કરવા માટે, નીચે આપેલા સંપર્ક વિગતોનો ઉપયોગ કરીને અમને ફોન, મુલાકાત અથવા સુરક્ષિત ઇમેઇલ મોકલી શકો છો. જો તમે અથવા કોઈ અન્ય તાત્કાલિક ભયમાં હોય, તો હંમેશા 999 ડાયલ કરો અને પોલીસને પૃછો

#### Hindi

अधिक जानकारी के लिए या एक से नफरत अपराध की रिपोर्ट करने के लिए आप फोन कर सकते हैं, पर जाएँ या हमें करने के लिए नीचे दी गई संपर्क विवरण का उपयोग कर एक सुरक्षित ईमेल भेजें। आप या कोई अन्य व्यक्ति है, तो तत्काल खतरे में हमेशा 999 डायल करें और पुलिस के लिए पूछना।

#### **Polish**

Aby uzyskać więcej informacji lub zgłosić przestępstwo z nienawiści może telefon, odwiedź lub wysyłania bezpiecznej poczty e-mail do nas za pomocą poniższych danych kontaktowych. Jeśli ty lub ktoś inny jest w stanie bezpośredniego zagrożenia, zawsze pod numer 999 i poproś o policję.

#### Punjabi

ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ ਜਾਂ ਨਫ਼ਰਤ ਦੇ ਅਪਰਾਧ ਦੀ ਰਿਪੋਰਟ ਕਰਨ ਲਈ ਤੁਸੀਂ ਹੇਠਾਂ ਦਿੱਤੇ ਸੰਪਰਕ ਵੇਰਵੇ ਦੀ ਵਰਤੋਂ ਕਰਕੇ ਫੋਨ ਕਰ ਸਕਦੇ ਹੋ, ਜਾ ਸਕਦੇ ਹੋ ਜਾਂ ਸਾਨੂੰ ਇੱਕ ਸੁਰੱਖਿਅਤ ਈਮੇਲ ਭੇਜ ਸਕਦੇ ਹੋ. ਜੇ ਤੁਸੀਂ ਜਾਂ ਕੋਈ ਹੋਰ ਤਤਕਾਲੀ ਖ਼ਤਰੇ ਵਿੱਚ ਹੈ ਤਾਂ ਹਮੇਸ਼ਾਂ 999 ਡਾਇਲ ਕਰੋ ਅਤੇ ਪੁਲਿਸ ਨੂੰ ਪੁੱਛੋ.

#### Urdu

نفرت پر مبنی جرم کی اطلاع دینے کے لیے یا مزید معلومات کے لئے آپ کر سکتے ہیں فون، جائیں یا ہم سے رابطہ کی تفصیلات درج ذیل کا استعمال کرتے ہوئے ایک محفوظ ای میل بھیجیں ۔ آپ یا کسی اور کی ہے تو فوری طور پر خطرے میں ہمیشہ 999 ڈائل کر کے لئے پولیس طلب کریں ۔

#### **Contact**

- **(3**) 01438 242242
- Community Safety, Stevenage Borough Council, Danestrete, Stevenage, SG1 1HN
- community.safety\_GCSx@stevenage.gov.uk (secure email)

## Hate Crime

# Don't tolerate it. Report it.

Support for victims of hate incidents and crimes





#### What is hate crime?

Hate Crime is a criminal offence. It is defined as subjecting a person to harassment, victimisation, intimidation or abuse because of their:

- race or ethnicity
- disability (including mental illness and learning difficulties)
- religion or belief
- sexual orientation
- gender identity
- age

Hate crime can take many forms including physical attacks, threats of attack, verbal abuse or insults. A victim does not have to be a member of the group at which the hostility is targeted. In fact, anyone could be a victim of a hate crime.

### Why should you report hate crime?

Hate crimes and incidents can be confusing and frightening for individuals and can have an impact on entire communities. By reporting them when they happen to you, you may be able to prevent these incidents from happening to someone else. If offenders are going to be punished, hate crimes must be reported to the police.

### How can I report a hate crime or incident?

Whether you have been a victim, a witness, or you are reporting on behalf of someone else, you can report a hate crime or incident by contacting the police on the non-emergency number 101. Always dial 999 in an emergency.



If you are deaf or speech impaired, you can report an emergency to the police by text from a mobile phone. You have to be registered to use this service. To do so, follow these easy steps:

- Text 'REGISTER' from your mobile phone to 999.
- When you receive a text message back, reply with the word 'YES'.
- You will receive a confirmation text to confirm you have registered to the service.

If you do not feel comfortable talking directly to the police, you can report an incident at a third party reporting centre. Stevenage Borough Council is a third party reporting centre and has several officers that are trained to deal with reports of hate crime. If you wish to speak to someone about a hate crime or incident, you can contact Stevenage Borough Council using the details on the back of this leaflet.

### Where can I get support?

Hertfordshire Beacon victim care centre have specially trained staff that are able to offer free practical help and emotional support. If you have been a victim of hate crime, you can speak with a member of the victim service team on 03000 115555.

