

Chronicle

Stevenage Borough Council's quarterly residents' magazine

Winter 2021



MORE SOCIAL AND AFFORDABLE HOMES



COUNCIL VETERAN BECOMES HONORARY ALDERMAN



TRANSFORMING OUR TOWN



COOPERATIVE NEIGHBOURHOODS



PRIDE OF STEVENAGE AWARDS 2021



Leader's column



Welcome to the latest issue of the Chronicle.

As we begin a brand new year, 2021 was another challenging year for many of us. Yet, with the true Stevenage spirit, residents, businesses and local people found a way to continue to get through the highs and lows of the year. I would like to take this opportunity to thank you for your patience and support of our team at the council and to so many of you who have 'gone the extra mile' to support our community through these difficult months.

It has been over 20 months since the start of the pandemic and my thoughts go out to all those who have lost loved ones or who are living with the long term effects on their health or mental health. I would also like to pay a special tribute to all the key workers who have continued to support us all in Stevenage in spite of the impact of Covid on themselves and their families.

Despite 2021 being a year of challenges, we still found time to win awards. Our environmental and green team and our volunteers worked together to help us retain our five Green Flag awards for the second year in a row. Our **Clean, Green, Safe and Thriving** focus is clearly underway.

Our **Transforming Our Town** programme has also gathered speed. The look and feel of the town centre is being revitalised and new businesses have opened in the town alongside ones that followed Covid guidelines and waited patiently to re-open. If you haven't visited our new Co-Space flexible working unit, it's worth popping in to see this new vision of Stevenage work spaces for our growing business community and we were delighted that a global cell and gene therapy company, Autolus, chose Stevenage for their new headquarters in the heart of our town centre. This will provide more footfall to support our retail and leisure, provide over 300 local jobs and see cutting edge cancer treatments being developed right here.

New homes on Eliot Road and on the Addison House development have been built and are being allocated to applicants on our housing register as part of our **More Social and Affordable Housing** programme. Alongside these new homes, we are on site at schemes which will deliver another 294 dwellings for local residents. This includes the entirely social rented scheme of 29 homes in Helston House on Symonds Green, and the Kenilworth Close regeneration scheme, which will provide new homes, retail units and community facilities as part of the development. These new homes, built to better environmental standards, and available at genuinely affordable rents will help build the resilience of our town and has boosted the local economy.

We have had to become agile due to government cuts and operate differently whilst still delivering over 120 services to support people who rely upon our help as part of our **Making Your Money Count** programme.

Finally, our **Co-Operative Neighbourhoods** plan brings residents, councillors, officers and businesses together to work on projects that improve local areas. It has encouraged people to unite and bond over common themes and passions and to take pride in their local communities.

There will be more successes and challenges in 2022 and our amazing team of councillors and staff will be there to help you because the 'heart of the town lies in its people'.

I wish you and those you hold dear, a happy and healthy 2022.

Councillor Sharon Taylor, OBE
Leader of Stevenage Borough Council

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Council veteran becomes Honorary Alderman

Former Bedwell ward councillor, David Cullen has been made an honorary alderman of Stevenage, in recognition of his 36 years' service to the town. David was presented with his medal and scroll by the Mayor of Stevenage, Cllr Sandra Barr and Leader of Stevenage Borough Council, Cllr Sharon Taylor.

After receiving his award, David said: "I would like to thank the Mayor and the Leader very much for this award. I first came to Stevenage in November 1978 on my own, leaving my family up in Scotland and they joined me just after Christmas. I went to my first Labour Party meeting shortly afterwards and someone suggested I stand as a councillor in Bedwell. I've seen a great many ups and downs in the town over the years, but it has been a privilege to serve the people of Stevenage and I am very proud to accept this honour."

The title of Honorary Alderman is given to people who have, in the opinion of the council, rendered

eminent service as past members but who are no longer serving. For the award to be made, a resolution needs to be passed by at least two thirds of the members at a specially convened meeting of the council.

The title has also been awarded to: Brian Hall - 19 July 2007, Kenneth Vale - 19 July 2007, William Lawrence - 22 July 2008, Brian Underwood - 16 June 2014, Patrick David Kissane - 9 September 2015 and Ann Webb - 11 September 2019.



David Cullen receiving his medal and scroll by the Mayor of Stevenage, Cllr Sandra Barr and Leader of Stevenage Borough Council, Cllr Sharon Taylor.

Winter health – help the NHS help you

It's important that we all do what we can to look after our health.

Winter is always a busy time for the NHS, especial with the Covid vaccination programme and seasonal bugs. So knowing the best place to go to get the right help and advice is really important. Check out www.nhs.uk for advice on symptoms and the best method of support to meet your needs.

NHS winter help: Doing this will help ensure that our precious NHS services is making best use of its resources.

There are things we can all do to be ready for whatever winter throws at us:

- Keep a **well-stocked medicine cabinet at home**.
- If invited by your GP or offered it at school, **get your flu vaccination**
- Follow COVID guidance and advice, **including getting your vaccine or booster when invited**
- For colds and flu it is best to **rest, keep warm, drink plenty of fluids and take painkillers** such as paracetamol and ibuprofen
- For sickness and diarrhoea, **rest and drink plenty of fluids**. Wash your hands thoroughly and regularly and stay away from care homes and health settings when you are unwell, and for 48 hours after your symptoms end.
- **Visit your pharmacist (chemist) for advice on medicines** or when you are suffering from common ailments that don't need to be seen by a nurse or doctor, such as coughs, colds.

If you have an illness that just won't go away make an appointment to see your GP or practice nurse or speak to them on the phone.

For 24-hour urgent health advice, including mental health support, visit <https://111.nhs.uk> or ring NHS 111.

Our New Town turns 75

2021 marked the 75th anniversary of the New Towns Act, which allowed the government to designate areas for development to relieve overcrowding in London and provide homes and jobs for servicemen returning from the war and their families. This means Stevenage, the first New Town, turned 75!

Stevenage became the UK's first new town on 11 November, 1946. The plan was to create a town where each of the initial six neighbourhoods would have all their own community facilities; medical centres, shops, schools, community

centres, as well as green open spaces. It was also the UK's first full pedestrianised shopping area.

The first houses were completed in 1951 in Bedwell, but many areas were still to be developed. Once the initial building plans were completed, in 1959, the town received a visit from HM the Queen, who toured the town centre and other neighbourhoods.

We are continuing to transform the town centre, build more social and affordable housing, create opportunities for local people and businesses and ensure that Stevenage is safe, clean and green.



Transforming Our Town Centre moves forward

Our £1 billion transformation programme is taking shape and at the heart of our plan is a thriving, sustainable town centre; with new community facilities, a new bus interchange connecting the town centre and railway station, homes and leisure facilities, and places for people to live, work, eat and shop.

Business cases for the projects associated with our successful £37.5 million Towns Fund bid are currently in development ahead of them being submitted to Government next year. Our nine projects will deliver a range of community facilities and amenities for residents to enjoy. For more information go to <https://stevenage-even-better.com/stevenage-regeneration-schemes>.

The Queensway North scheme, in partnership with Reef Estates has delivered 110 residential homes for local people along with more food and beverage and leisure opportunities within the town centre.

Pure Gym, Clarks, Cake Box, Chateau Café and Card Factory are already open – joining them is Optical Express with a new eye clinic/consultation centre on the first floor. In January 2022, Yali - an authentic Turkish restaurant will open its doors and there's more to come.

Many people have already moved into the high quality town centre residential units with a choice of furnished or un-furnished apartments and a full time concierge on site. Some of the units are below market rents for low income residents and key workers.



Work begins on the former Marshgate car park site.

Marshgate – ground breaking for European headquarters of Autolus

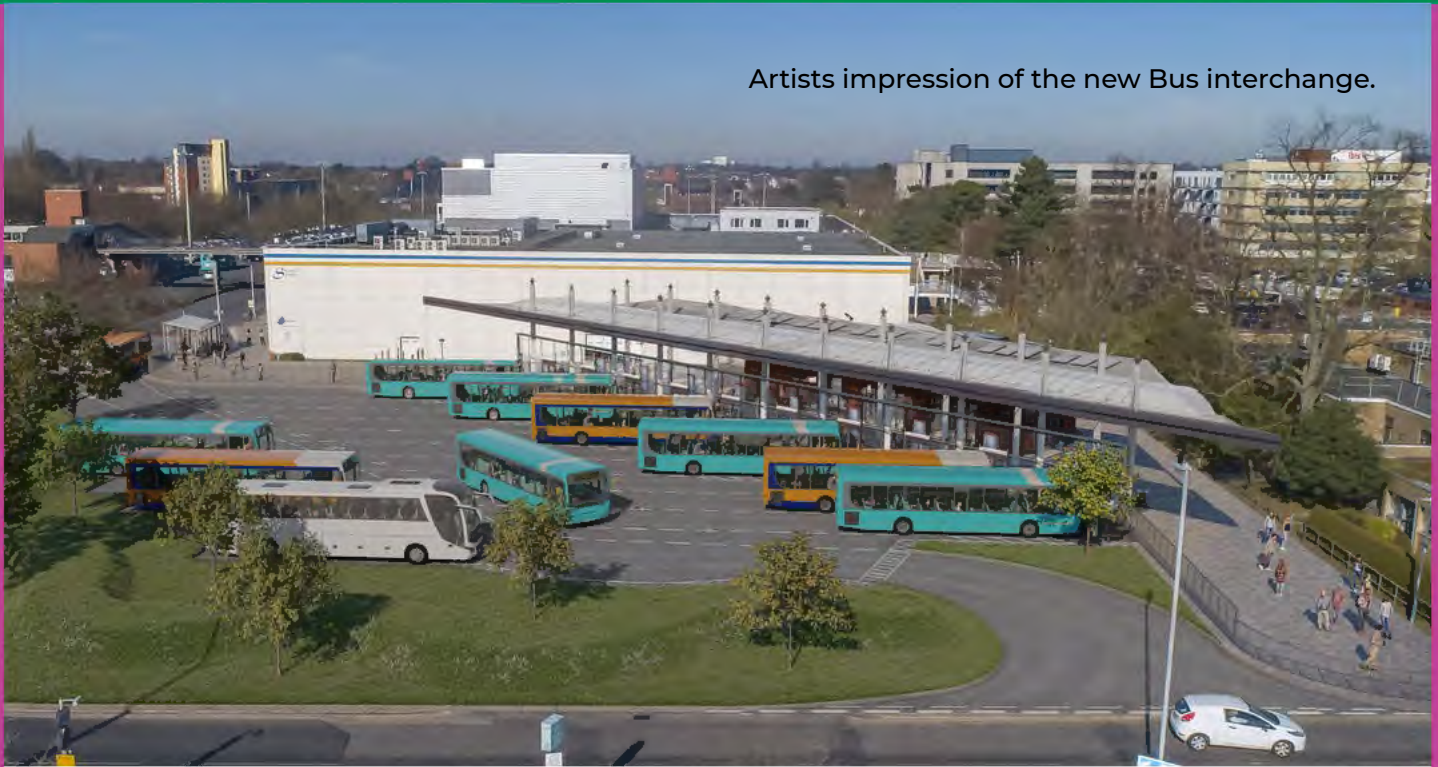
On 8 November 2021 work began on the landmark development on the Marshgate site for the £65m, 81,000 sq ft development which will become the European Manufacturing headquarters

of Autolus who are a cutting edge Cell and Gene Therapy company. This development will bring more footfall to the town centre with circa 300 jobs being created - providing a boost to the local economy and apprenticeships for our young people. The contractor is also working with our Stevenage Works Partnership between the council, North Herts College and Job Centre Plus to support young people into training and employment. The development is planned for completion in 2023.

There are also plans to provide parking for 44 cars and new public realm (public squares and space) on the former Marshgate car park site.



Artists impression of the new Bus interchange.



Stevenage Even Better Travel:

New Bus interchange to open in Spring 2022

Following a £9.6 million investment, our modern, 21st century bus interchange is set to open in Spring 2022 and will provide much-needed and improved facilities for bus passengers.

High quality facilities designed in consultation with bus users include:

- ◆ Improved safety and security with lighting and monitored CCTV coverage
- ◆ Natural stone paving, new seating areas with attractive planting to help with sustainable drainage
- ◆ Two new coach stands with a modern waiting facility on Lytton Way for people travelling further afield
- ◆ Improved accessibility with mobility scooters available for hire
- ◆ Improved pedestrian and cycle links to Stevenage train station via a new crossing on Lytton Way linking bus and railway stations at ground level
- ◆ Providing priority to buses on Lytton Way with new traffic lights/system
- ◆ Creation of a new Garden Square on the existing bus station - part of the SG1 proposals
- ◆ Improved safety: buses arrive behind automatic glass doors at each stand ensuring protection
- ◆ Spacious, covered, climate controlled seating areas, partially powered by roof-mounted solar panels
- ◆ Real time/live digital display information for arrivals/departures including rail information
- ◆ A convenient food and beverage facility
- ◆ High specification, accessible and mobility-standard toilets plus baby changing facilities

The new Bus interchange under construction.



More Social and Affordable Homes across Stevenage

We are working hard to deliver more social and affordable homes across the town through a number of key projects such as our DeHavilland House scheme in North Road, the development of which has helped fund the homes currently being built at Symonds Green (Helston House).

We have delivered 300 new social and affordable homes in Stevenage over the last few years and are currently on site building 300 more. Not only are we building hundreds of new homes in Stevenage, we are also generating local prosperity by creating new jobs for local people on the development sites as well as offering professional training.

Some of our key schemes are set out below:

KENILWORTH CLOSE

Scheduled Completion 2024

New development delivering over 200 mixed homes, 118 of which will be let by the council. New retail and community facilities are also being built on site.



Burwell Court



BURWELL COURT

Completed February 2020

15 one and two bed apartments for social rent through the council.

Ditchmore Lane



DITCHMORE LANE

Completed October 2020

10 one and two bed apartments for private sale, the proceeds from which will fund the construction of more social and affordable homes throughout Stevenage.

ADDISON HOUSE, SHEPHALL WAY

Completed April 2021

9 one and two bed apartments for social rent through the council.



Addison House

North Road



DE-HAVILAND HOUSE, NORTH ROAD

Scheduled Completion January 2022

21 private sale apartments, the proceeds from which are being used to develop more social and affordable throughout Stevenage.

HELSTON HOUSE, SYMONDS GREEN

Scheduled Completion Summer 2022

29 one, two and three bed apartments for social rent through the council boasting state of the art environmental building enhancements.



Symonds Green

Cooperative Neighbourhoods

As evidenced by the town's spirited reaction to the national lockdowns, there is a strong community spirit within Stevenage and residents are keen to engage with their neighbours in many ways.

We work with a number of community and voluntary groups to help encourage and develop this interaction and our Neighborhood Wardens are visible across the town offering help and encouragement to residents looking to utilise local facilities from green spaces to community centres.

In this issue, we take a closer look at the ways our Local Community Budget is spent to improve the lives of local people.

Community budget spending

Each of our councillors is given a local community budget to spend as they see fit on projects to help local residents.

The money can be used to help boost local schemes, improve amenities, or help the community in other ways at the suggestion of residents.

Over the last 12 months our councillors have been using their budget to support a wide variety of initiatives across the town.



One of six defibrillators provided by Local Community Budgets.

Underpass gallery

You may have noticed that some of our underpasses have been brightened up by work from some local artists.

An arts project spearheaded by the Youth Council has been backed by SBC and Herts County Council to install frames in one of the town's underpasses to exhibit youth art projects on a rolling basis, in collaboration with local young people and schools.

The frames and initial artwork will be delivered in the spring and summer, with exhibitions produced through the Youth Council initiative.

Defibrillators

Reacting to the publicity that was generated by the incident at the European football championships (Euros 2020), councillors used funds from their local budgets to provide more defibrillators.

They are now available at six sites:
- Chells Manor Community Centre,
Mobbsbury Shops, Timebridge Centre, the
Glebe, Chells Pavilion and by the Lathia
Minimarket, Hepworth Court.



The Friends of Hampson Park group.

Friends of Hampson Park

Funds were given to the Friends of Hampson Park group to develop a community orchard in the Old Pitch and Putt area of the park.

The groups has played a key role in the transformation of the area, planting bulbs, new hedges, trees and many other activities.

Stevenage Community Allotment

Funds were provided for the installation of a polytunnel to extend the project facilities.

The project does three things - participants take part in practical sessions on an allotment in the grounds of North Herts College (NHC) Stevenage campus; It also offers support, advice and collaboration with other organisations, including schools wanting to set up or revive gardening and allotmenting activities for their students and community groups; and lastly, there is a focus on the mental health benefits of gardening. The group particularly encourages involvement by special educational needs students. It is scheduled to be installed by spring 2022 and will be on the NHC Stevenage campus.

Fund a Food Parcel

Stevenage Response Team Community Hub has been working with local organisations and partners in response to the Covid -19 pandemic.

The Fund a Food Parcel initiative was launched to allow local people and businesses to directly support the Stevenage Community Hub, to ensure residents who may need additional support are able to get everything they need from shopping and medicine, to financial advice and support. All funding received by Stevenage Helps Community Hub is used directly to support the most vulnerable residents in the town.

In order to support food parcel delivery from The Hub we have been asking people if they are able to fund a delivery. The current average costs for food parcels are:

- £30 = a food parcel for a single person
- £45 = a food parcel for a couple
- £65 = a food parcel for a family

As well as funds from the community budget of several councillors we have received donations from members of the public as well as local businesses. We have also been petitioning local supermarkets and businesses for donations of supplies for the hub and have received generous donations from several organisations including Morrisons, Costco, Jollies and WH Smith.

Covid Laptops

To help students at Nobel School, several local councillors came together to use some of their budgets to provide connectivity during the Covid lockdown.

The scheme loaned out 80 laptops to families that did not have the capacity to provide learning tools at home. The access provided connection to the learning platforms that were vital to ensure young people didn't fall behind in their school work, allowing students to participate in online lessons and access materials provided by teaching staff.

Enough money has been raised for 16 extra laptops but the aim is for 30 in total.



DEDICATION AWARD

Winner: Bill Shackell

Bill has been a scout activity leader since 1980. He's a mountaineering leader who enjoys hill walking, night hikes, camping, transport and is now the local archery leader. Bill continues to giving kids the chance to do things they could not do normally.



GREEN AWARD

Winner: Leonie Clark

Leonie's enjoys caring for the surrounding wildlife, nature walks, recycling and litter picking in her local parks. Blue Peter has recognised her dedication to her Green activities and awarded her with a Green Blue Peter Badge for being a 'Climate Hero'.



TEAM AWARD

Winner: Stevenage Family Support Service

Throughout the pandemic, this team has continued to support our most vulnerable families and they continue to support local people facing a range of issues such as child protection, domestic abuse and financial struggles.



CARING AWARD

Sponsored: Holy Trinity Stevenage & Christ the King Symonds Green

Winner: Dan Gaze

Dan works with young people that are at risk of or involved in gang exploitation or at risk of permanent exclusion from school. His service provides mentoring support and considers the strategies which can be put in place to help support them through their challenges and to give them an incentive and motivation to turn their lives around.



PRIDE OF STEVENAGE AWARDS



The Pride of Stevenage Awards
Saturday 16th October at t
and a number of local her

Thank you to this year's sponsors, Hertfordshire Council, Taylor French and Holy Trinity Stevenage & Christ the King, North Star Academy, Marriotts School and others, all providing the musical theatre entertainment.

Thanks also goes to the 2021 judges for their support and winners – Mary Sykes, Hertfordshire Council, Mary Sykes, Carroll, Holy Trinity Stevenage & Christ the King, Cobbold, Knebworth Estates, Adrian Haverhill, Chairman and Eden-Elizabeth Searle, our

PRIDE OF STEVENAGE AWARDS 2021



Awards took place on
the Gordon Craig Theatre
roes were honoured.

Hertfordshire Chambers of Commerce,
St Paul & Christ the King Symonds Green and
St Andrew Longmeadow Primary school for
achievement.

For giving up their time to choose our
Hertfordshire Chambers of Commerce, Revd Ruth
St Paul & Christ the King Symonds Green, Martha Lytton
St Andrew Longmeadow Primary School, Stevenage Development Board
our Youth Mayor.

SPORTING AWARD

Winner: Chris Bull

Chris Bull's Fitkidz has grown from sessions that he runs in the local parks to more recently moving to an online platform to ensure that fitness opportunities are accessible to all. He works with anyone and everyone, showing them that health and wellness is something that can be achieved, no matter, size, disability or ability.



ENTERPRISE AWARD

Sponsored by: Hertfordshire Chambers of Commerce

Winner: Feed-Up, Warm-Up

Feed-Up, Warm-Up is part of the community and helps the homeless and those who need support during difficult times with food shopping, clothing and a hot meal. On Mondays, this service can be found at Stevenage Football Club where they offer food, help and advice. This team also worked tirelessly all over the Covid pandemic and provided advice, support and much needed food to hundreds of people. They go above and beyond for the Stevenage community.



YOUNG STAR AWARD

We chose two winners for this year's award category.

Winner: Layla-Mai Gorton

This loving little girl made her family laugh throughout the pandemic. Despite the lockdown periods and a family bereavement, she became a confident and entertaining little girl.



Winner: Noirhit Arnon

Noirhit supports the local community by helping with local projects. He does this whilst being a dedicated student who is studying the Quran.



Waste and recycling over Christmas



Here's a quick rundown of our waste collection and recycling services following the festive period...

What you can recycle...

Christmas Cards and wrapping

Plain Christmas cards and wrapping can be recycled in the blue box. But, there are some exceptions. Cards or wrapping heavily decorated with glitter and/or foil cannot be recycled and should instead go in the black bin. If you are so incredibly popular that simply can't fit all your cards in the blue or black bin, some supermarkets offer Christmas card recycling points. As an alternative, why not keep your cards and cut them up to use as gift tags next year?

Christmas trees

These can be recycled in your brown bin or placed next to it on collection day right up until the end of January. Don't forget to take the decorations off.



Food waste

While there are those who regrettably don't have enough, some people end up with too much food at Christmas. All food waste, including meat and fish, can be placed in your brown bin for recycling. To reduce waste, try and only buy what you need and turn those leftovers into new meals. Get creative.

Check www.lovefoodhatewaste.com for ideas and tips.

Excess waste

If you have extra recycling you can leave it for collection as usual but please put it in a suitable box or container if you can, not in black bags. Or, if you want to get out of the house for the first time in days, you can take it the Household Waste and Recycling Centre. Treat yourself.

Whatever you do, don't fly-tip and make sure that your waste is disposed of correctly.



Making Your Money Count

Cllr Joan Lloyd
Executive Member for Resources



Our council has faced significant financial challenges through loss of £5million central government funding since 2010/11. We have also experienced further difficulties following the impact of Covid which cost a further £5million to support local vulnerable people.

It is clear we face inflationary pressures of nearly £900k in the next financial year (2022/23). To make sure we can continue to afford to run our services, we will need to increase

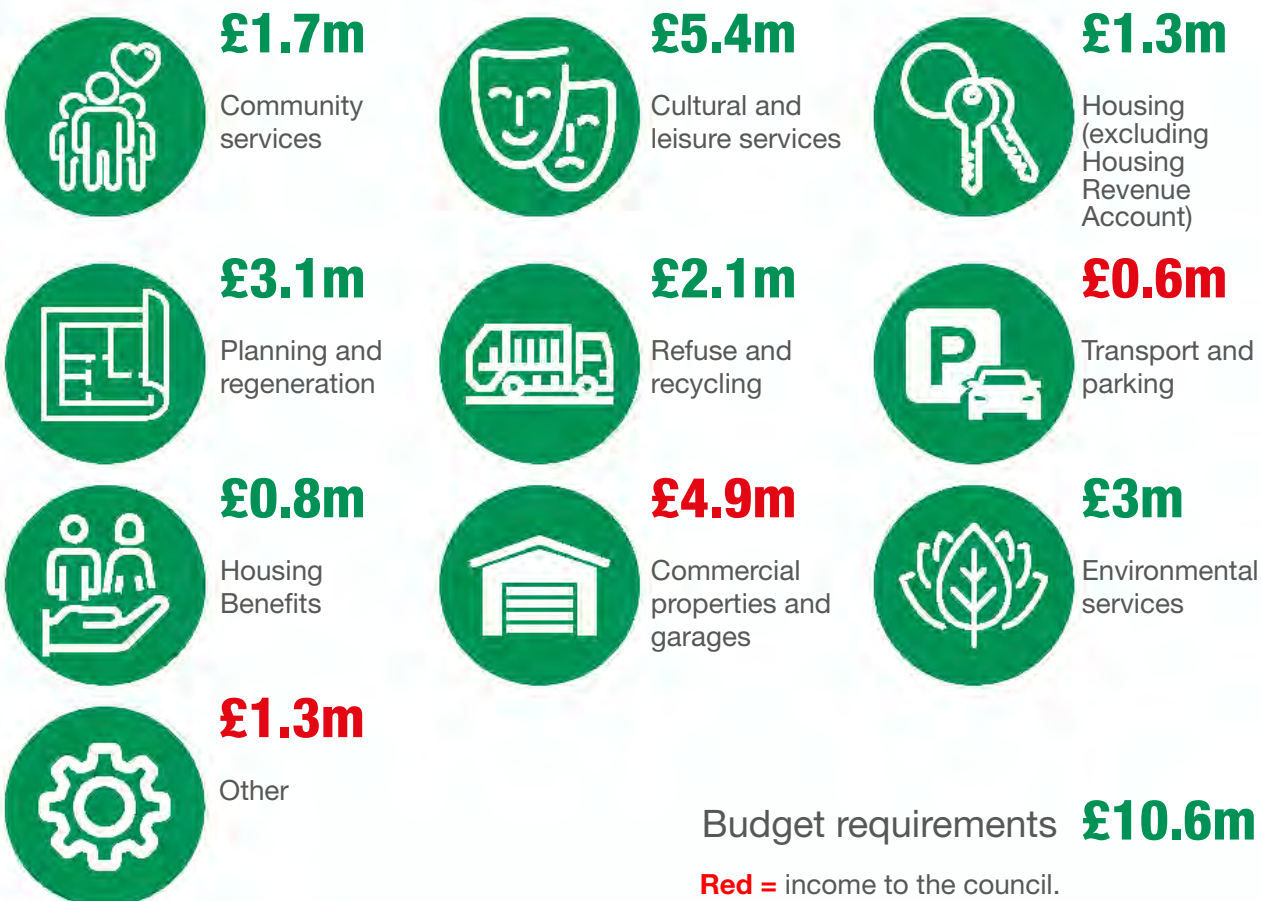
our fees for our services and current Council Tax charges to make sure we have enough money to help our community and continue to run our many services.

Stevenage residents have suggested we should put more of our services on-line (41%) to save money (Stevenage Borough Council Residents' Survey 2021) so we have started our Transformation programme to do that and we plan to make savings from 2023.

Did you know we only keep under 12pence in every pound of Council Tax with the rest going to Hertfordshire County Council and Police? In spite of this we have kept the Council Tax on a Band C property at approximately 54pence per day. If you are struggling to pay your Council Tax. You may be entitled to Council tax support, you can find out more at <https://www.stevenage.gov.uk/council-tax/get-money-off-your-bill/council-tax-support-scheme>.

As part of the budget process this year we had to identify £1.6 million in savings for 2021/22 due to government grant reductions and the ongoing financial impact of COVID.

This means our current budget for our services across Stevenage are:



Councillors and ward surgeries

Bandle Hill

Labour & Co-operative

Adrian Brown

07366 708508

adrian.brown@stevenage.gov.uk

Ward Surgeries:

12 February 2022 10.00-11.00

12 March 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

Conservative

Wendy Kerby

01438 515833

wendy.kerby@stevenage.gov.uk

Ward Surgeries:

22 January 2022 14.30-15.30

12 March 2022 14.30-15.30

Bandle Hill Play Centre, SG2 9PL

Labour & Co-operative

Joan Lloyd (Mrs)

01438 359627

joan.lloyd@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.

Bedwell

Labour & Co-operative

Matt Creasey

07488 868506

matt.creasey@stevenage.gov.uk

Labour & Co-operative

Liz Harrington

01438 721012

liz.harrington@stevenage.gov.uk

Independant

Lizzy Kelly

lizzy.kelly@stevenage.gov.uk

Ward Surgeries:

No Surgeries at this time. Please call or email with any issues you wish to raise.

Chells

Liberal Democrat

Julie Ashley-Wren

07932 696065

julie.ashley-wren@stevenage.gov.uk

Liberal Democrat

Stephen Booth

07970 900126

stephen.booth@stevenage.gov.uk

Liberal Democrat

Tom Wren

07786 517218

tom.wren@stevenage.gov.uk

Ward Surgeries:

10 February 2022 19.00-20.00

Chells Manor Community Centre,

12 Emperor's Gate, SG2 7QX

10 March 2022 19.00-20.00

St. Hugh & St. John's Church,

Mobbsbury Way, SG2 0HL

Longmeadow

Conservative

Doug Bainbridge

07786 361242

doug.bainbridge@stevenage.gov.uk

Ward Surgeries:

3 February 2022 18.30-19.30

3 March 2022 18.30-19.30

Longmeadow Church, SG2 8LT

Conservative

Alexander Farquharson

07873 332850

alexander.farquharson@stevenage.gov.uk

gov.uk

Ward Surgeries:

8 February 2022 18.30-19.30

8 March 2022 18.30-19.30

Daneshill House, SG1 1HN

Conservative

Adam Mitchell C.C.

07592 933404

adam.mitchell@stevenage.gov.uk

Ward Surgeries:

8 February 2022 18.30-19.30

8 March 2022 18.30-19.30

Daneshill House, SG1 1HN

Manor

Liberal Democrat

Andy McGuinness

07801 658239

andy.mcguinness@stevenage.gov.uk

Liberal Democrat

Robin Parker C.C.

01438 724746

robin.parker@stevenage.gov.uk

Liberal Democrat

Graham Snell

01438 238399

graham.snell@stevenage.gov.uk

Ward Surgeries:

10 February 2022 19.00-20.00

Chells Manor Community Centre,

12 Emperor's Gate, SG2 7QX

10 March 2022 19.00-20.00

St. Hugh & St. John's Church,

Mobbsbury Way, SG2 0HL

Martins Wood

Labour & Co-operative

Myla Arceno

07476 968208

myla.arceno@stevenage.gov.uk

Labour & Co-operative

Lloyd Briscoe

01438 229795

lloyd.briscoe@stevenage.gov.uk

Labour & Co-operative

Teresa Callaghan

07909 118629

teresa.callaghan@stevenage.gov.uk

Ward Surgeries:

29 January 2022 11.00-12.00

26 February 2022 11.00-12.00

26 March 2022 11.00-12.00

The Oval Community Centre, SG1 5RD

Council Meetings



You can watch our public meetings which are listed here -

<https://www.stevenage.gov.uk/council-and-democracy/decision-making-and-meetings>. The meetings are broadcast live via our YouTube channel. <https://www.youtube.com/user/SBCComms>

Old Town

Conservative

John Duncan

07400 517271

john.duncan@stevenage.gov.uk

Ward Surgeries:

27 January 2022 17.30-19.00

23 February 2022 17.30-19.00

31 March 2022 17.30-19.00

96 High Street, SG1 3DW

Conservative

Jody Hanafin

01438 517495

jody.hanafin@stevenage.gov.uk

Ward Surgeries:

27 January 2022 17.30-19.00

23 February 2022 17.30-19.00

31 March 2022 17.30-19.00

96 High Street, SG1 3DW

Labour & Co-operative

Loraine Rossati

07928 737816

loraine.rossati@stevenage.gov.uk

Ward Surgeries

No surgeries at this time. Please call or email with any issues you wish to raise

Pin Green

Labour & Co-operative

Lin Martin-Haugh

01438 351467

lin.martin-haugh@stevenage.gov.uk

Labour & Co-operative

Maureen McKay

01438 234363

maureen.mckay@stevenage.gov.uk

Labour & Co-operative

Jeannette Thomas

01438 721258

jeannette.thomas@stevenage.gov.uk

Ward Surgeries:

5 February 2022 10.00-11.00

5 March 2022 10.00-11.00

Hampson Park Community Centre, SG1 5QU



Roebuck

Labour & Co-operative

John Gardner

01438 729010

john.gardner@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.

Conservative

Chris Howells

07951 743025

chris.howells@stevenage.gov.uk

Ward Surgeries:

3 February 2022 18.30-19.30

3 March 2022 18.30-19.30

Longmeadow Church, SG2 8LT

Conservative

Nick Leech

07537 143584

nicholas.leech@stevenage.gov.uk

Ward Surgeries:

8 February 2022 18.30-19.30

8 March 2022 18.30-19.30

Daneshill House, SG1 1HN



Shephall

Labour & Co-operative

Rob Broom

07960 915130

rob.broom@stevenage.gov.uk

Labour & Co-operative

Sarah Mead

01438 216433

sarah.mead@stevenage.gov.uk

Labour & Co-operative

Simon Speller

01438 239459

simon.speller@stevenage.gov.uk

Ward Surgeries:

19 February 2022 11.00-12.00

The Hyde Shopping Parade, SG2 9SD

19 March 2022 11.00-12.00 The

Shephall Centre, Shephall Green,

SG2 9XR

St. Nicholas

Labour & Co-operative

Sandra Barr

01438 563622

sandra.barr@stevenage.gov.uk

Labour & Co-operative

Richard Henry

01438 316005

richard.henry@stevenage.gov.uk

Labour & Co-operative

Claire Parris

01438 726119

claire.parris@stevenage.gov.uk

Ward Surgeries:

5 February 2022 10.00-11.00

5 March 2022 10.00-11.00

Shopping parade St Nicholas, SG1 4LJ.

Look for the gazebo.



Symonds Green

Labour & Co-operative

Michael Downing

01438 213870

michael.downing@stevenage.gov.uk

Labour & Co-operative

Jackie Hollywell

01438 316005

jackie.hollywell@stevenage.gov.uk

Labour & Co-operative

Sharon Taylor OBE C.C.

Members Services

01438 242330

sharon.taylor@stevenage.gov.uk

Ward Surgeries:

5 February 2022 10.00-11.00

5 March 2022 10.00-11.00

Scarborough Centre, next to 9

Scarborough Avenue, SG1 2HJ &

8 February 2022 10.00-11.00

15 March 2022 10.00-11.00

Tea At The Green Coffee Bar, Symonds

Green Community Centre, SG1 2JG

Woodfield

Conservative

Phil Bibby C.C.

01438 316955

philip.bibby@stevenage.gov.uk

Conservative

Graham Lawrence C.C.

01920 461459

graham.lawrence@stevenage.gov.uk

Conservative

Margaret Notley (Mrs)

01438 222754

margaret.notley@stevenage.gov.uk

Ward Surgeries:

8 February 2022 18.30-19.30

8 March 2022 18.30-19.30

Daneshill House, SG1 1HN



How to get in touch



You can access all of our services online at www.stevenage.gov.uk

Out of hours

For emergencies during the holidays, such as emergency repairs to council homes, or homelessness, telephone 01438 314963.

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242** or **0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**
Garage Lettings **01438 242548/242416**
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**
Street Wardens (anti-social behaviour) **01438 242666**
Stevenage Parks **01438 242323**
Stevenage Leisure Ltd **01438 242605**
The Gordon Craig Theatre **01438 363200**
Stevenage Museum **01438 218881**

STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights
0300 123 4047

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

Recycling Centres **0300 123 04051**

General Enquiries **0300 123 4040**

OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**




Women's Refuge and advice **01438 242666**

Alcoholics Anonymous **0800 917 7650**

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Stevenage Borough Council,
Daneshill House, Danestrete, Stevenage, SG1 1HN
Telephone: 01438 242242 web: stevenage.gov.uk

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