

Chronicle

Stevenage Borough Council's quarterly residents' magazine

Summer 2021



**SHOP LOCAL
SHOP STEVENAGE**



**VIRTUAL
STEVENAGE**



**TRANSFORMING
OUR TOWN**



**RESIDENTS
SURVEY 2021**



**GREAT BRITISH
SPRING CLEAN**



Leader's column



Welcome to the latest issue of the Chronicle.

As summer begins, it is great to see our local community spring back into life. I know many of you find the lockdown restrictions challenging but with your support and willingness to follow the COVID guidelines, we are now experiencing the benefits. It has been great to see the reopening of the town centre and Old Town High Street, retailers, food outlets and more with residents and visitors returning to the town. Thank you for supporting our Shop safe, Shop local, Shop Stevenage initiative. There is a real buzz in the town and that is because of you, the local people of Stevenage. You really are bringing our motto 'The heart of a town lies in its people' to life.

Our work continues with our drive and focus on our key priorities for Stevenage. Have you visited the town square recently? It has had a refresh and it is looking great. We will keep you up to date with our Transforming the Town Centre programme. Take a look at pages 8-9 to read about all about it, for example, we recently approved changes to the Matalan site which is suitable for redevelopment.

I am proud of this council's hard work to secure more than £37 million of investment for Stevenage. This is after the council successfully bid for its share of central government grant funds. We have a 'once in a generation' moment to re-vitalise the town and provide outstanding opportunities for local people and businesses.

This means our Transforming the Town Centre programme will concentrate on creating more jobs, encouraging a thriving town, supporting the growth of world-class organisations and micro businesses and, of course, boosting the local and national economy. It is important we collectively help bring wealth back into the local economy to benefit local people. Our team is working hard in the background to submit bids to secure funding from the Community Renewal Fund. Our fingers are crossed... This in turn will allow the council to continue with building more affordable housing so that we can develop even better neighbourhoods for everyone to live in.

Finally, as we start to enjoy the milder weather in our gardens, parks and open spaces, we will continue to make the most of this unique chance to accelerate the regeneration of the town centre, providing vibrancy and places for people to enjoy. I am proud of our five parks with Green Flag status which are part of our commitment towards becoming an even better Greener and Cleaner Stevenage.

Be safe, shop locally and let's continue as a community to protect ourselves from COVID.

Best wishes,
Cllr Sharon Taylor
Leader of the Council OBE

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stevenage.gov.uk



chronicle@stevenage.gov.uk



@stevenageboroughcouncil



@StevenageBC



facebook.com/stevenageboroughcouncil

Ten Reasons to Visit Stevenage

Stevenage has plenty to offer and there are lots of things to do in the town centre and beyond. Here are a few highlights to enjoy with family and friends...

1. Start the day with a lovely bite to eat in the Old Town or Town Centre. There are lots of places to enjoy a bite to eat to kick start your day out and about in Stevenage.
2. There are lots of options to update your Spring/Summer wardrobe – visit the Town Centre fashion retailers from Next to Primark to New Look to H&M or the Old Town's independent shops for your summer look.
3. One of the hidden gems in Stevenage is the Indoor Market. It is the home of lots of entrepreneurs with stalls selling freshly baked breads and cakes to homemade soaps, beauty products, fresh fruit and veggies and so much more.
4. Visit one of our award winning Green Flag parks – Fairlands Valley Park is a treat with its lake or the Town Centre Gardens is an ideal sunshine spot too.
5. For cycling enthusiasts, Stevenage is the perfect place to enjoy a bike ride on the 45km of cycle paths.
6. If you are looking for an ideal spot for a big lunch or dinner with the family bubble...head to the Old Town or Town Centre for international cuisine for Thai, Turkish or classic British dishes like Fish and Chips or Burgers.
7. It's time to walk off the lunch. Explore the sculptures in the town with a look at the Joyride (Town Centre), Women and Doves (Town Centre Gardens) and Sundial (by the Forum).
8. There's lots of new art and culture to discover in the town too. Junction 7 Creatives is a brand new community arts initiative for all to enjoy.
9. Shop Safe, Shop Stevenage – measures are in place to ensure your safety.
10. Free parking at St George's Multi-story on the following Saturdays - 26 June, 31 July, 14 August and 21 September.



Shop Local, Shop Stevenage

It's been exciting to see the town slowly come back to life as restrictions continue to be lifted. The council has been working hard to support businesses and retailers to get ready for the return of shoppers.



**STEVENAGE
AGAINST
DOMESTIC
ABUSE**

Stevenage Against Domestic Abuse Service adds new 'safe space'

The SADA (Survivors Against Domestic Abuse) team continues to expand the service, securing a 23rd Safe Space property, which allows it to support another family fleeing to safety.

Safe Space properties, the location of which is kept secret, provide an immediate protective environment for individuals and their families who need to exit domestic abuse situations, but who have no immediate and obvious alternative accommodation options.

They are also provided with a drop bag 'survival pack' that provides much-needed essentials for those that have had to flee quickly, taking literally nothing with them.

"It is wonderful to be able to add another much-needed safe-space property to our portfolio to continue the valuable work of our SADA service in support of domestic abuse survivors," said Cllr Sharon Taylor, Leader of Stevenage Borough Council.

"The service has, sadly, seen a huge increase in the number of people needing help during lockdown. We will continue to add support services and new properties to our portfolio to help those individuals and families that need sanctuary."

Essential Services Update

Here is a summary of our services that we hope will be returning following the easing of the national restrictions.

The following Services are due to return this summer:

- Customer Service Centre - closed for walk-in services other than emergencies but you can make an appointment to visit us
- Cavendish Road depot - appointment only
- Play Centres (Open during the summer holidays for pre-booked sessions. Check website for further updates.)
- All SBC events

The Herts County Council Household Waste and Recycling Centre is open, but there are longer queueing times than normal.

Parking

Car parks are currently only taking card payments in Town Centre pay and display.

The Parking Enforcement service has continued to operate throughout the crisis in order to deliver an essential traffic management function and with growing traffic volumes full parking management has now been resumed.

We are sympathetic to NHS teams and Carers trying to park locally when there are restrictions or when there are more people at home with their cars. If parking on duty,

eligible NHS/caring staff should display a "Coronavirus (COVID-19) Parking Pass" which can be obtained from their employer.

If you get a parking ticket you can pay or challenge it through the online PCN portal. You can also call 03300 883 862 to make a payment.

Pay and display parking bays near the Hospital are currently unable to take cash payments.

Street cleansing

This service will continue as normal. You can find information on all our operational services by visiting www.stevenage.gov.uk

Paying your rent or other charges

Although a financially difficult time for many of our tenants and residents, supporting you through this difficult time is important to us.

If you are worried about paying your rent and need support or advice, please contact us 01438 242666 or email, income@stevenage.gov.uk.

If you are a leaseholder and are concerned about being able to make your payments, please contact us on 01438 242666 or email, leasehold@stevenage.gov.uk.

Events in Stevenage

Our normally busy events programme in the Town Centre and elsewhere throughout the town, is still on hold. As lockdown restrictions continue to lift, we hope we can bring back our physical events in a safe way and socially distanced soon.

For now, please keep an eye on our social media channels and the council website for the most up-to-date information.





The Virtual Way.....

Virtual Regeneration Visitor Centre

**STEVENAGE
BETTER**
a place for everyone

Another virtual step, yes that is correct! This was one of the key ways our services have adapted because of Covid restrictions. The physical Stevenage Regeneration Visitor Centre sits in the centre of our town, just off the town square (next to Primark).

Earlier this year, we launched the Virtual Visitor Centre to provide local people with information, photos and videos about our progress to refresh the town. You can visit the Virtual Visitor Centre here - <https://virtronix.tours/stevenageevenbetter/visitorcentre/>

any time of the day.

Take a look and let us know what you think of the changes to and plans for the town.

If you have any questions regarding the regeneration, contact us at regeneration@stevenage.gov.uk.

Stevenage Museum goes Virtual

Did you know that you can now pay a virtual visit to Stevenage Museum?

While physical exhibits sadly remain out of reach for now due to restrictions around Covid-19, you can spend as long as you like browsing the virtual museum. We will be adding videos, photos and other extras throughout the year.

There is plenty online to keep the whole family entertained, including exhibits linked to school history work, searching for items found in the part of Stevenage you live, and finding out what the town was like when your family first moved here. There's also the option to screen share.



To visit the Virtual Museum, click here www.stevenage.gov.uk/stevenage-museum/virtual-museum.

Be scam aware with Citizens Advice Stevenage

A scam is a scheme to con people out of their money and there are lots of different types, including email scams, upfront payments, doorstep selling, investment scams and computer scams. People can be especially vulnerable at times like this when they're worried about their families, health, money and work. It might take longer than usual to realise something isn't right. Scams can affect anyone, so it's important to know how to spot one.

It might be a scam if:

- It seems too good to be true – for example you've won a competition you don't remember entering
- Someone you don't know contacts you unexpectedly
- You're being encouraged to respond quickly so you don't get time to think about it or talk to family and friends
- You've been asked to pay in an unusual way – for example by bank transfer or gift vouchers
- You've been asked to give away personal information

If you think someone might be trying to scam you, take the time to get advice. You can contact the Citizens Advice consumer service for help with what to do next, and report scams or suspected scams to Action Fraud.

If you've been scammed, there are three steps you need to take:

1. PROTECT YOURSELF FROM FURTHER RISKS.

If you've been scammed, there are steps you can take to stop things getting worse. Contact your bank immediately to let them know what's happened. You should also change any relevant log-in details, and check for viruses if you were scammed on a computer.

2. CHECK IF YOU CAN GET YOUR MONEY BACK.

If you've lost money because of a scam, there might be things you can do to get it back. Again, make sure you tell your bank what happened straight away. If you've paid for something by card or PayPal, depending on the circumstances they might be able to help you get your money back.

3. REPORT THE SCAM.

Reporting a scam helps enforcement authorities track down and stop the criminals responsible, and protects others from being scammed.

- Call the Citizens Advice consumer service on 0808 223 1133. They'll pass on details of the scam to Trading Standards, and be able to provide further advice.
- Report all types of scams to Action Fraud, the UK's national reporting centre for fraud. They'll also give you a crime reference number, which can be helpful if you need to tell your bank you've been scammed

If you want more advice and support visit www.stevenagecab.org.uk or www.citizensadvice.org.uk

Could it be a scam?

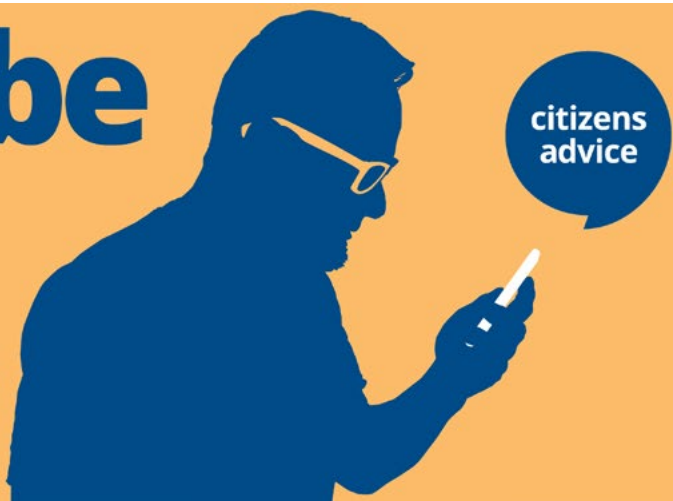
Be #ScamAware



Chartered Trading Standards Institute



Department for Business, Energy & Industrial Strategy



Covid Vaccination Update



More people eligible for vaccination

A reminder that everyone aged over 18 years old can be vaccinated. You can ring 119 or go online through the National Booking Service to select from a range of vaccination sites across the county. Visit <https://www.nhs.uk/book-a-coronavirus-vaccination/do-you-have-an-nhs-number>.

How effective is the COVID-19 vaccine?

The first dose of the COVID vaccine should give you good protection from the virus approximately three to four weeks after you've had the jab.

However, you do need to have the recommended two doses of the vaccine to give you longer lasting protection.

Walk-in vaccination clinics

Meanwhile, to make the best use of the available staff and supplies at our larger vaccination centres, drop-in AstraZeneca vaccination sessions are being offered to more people.

For further information about the latest Covid guidelines, visit www.gov.uk/coronavirus.

Don't forget your
COVID-19 vaccination



Make sure you keep this record card in your purse or wallet

For more information on the COVID-19 vaccination or what to do after your vaccination, see www.nhs.uk/covidvaccine

COVID-19 immunisation

Enjoy life. Protect yourself.



Transforming Our Town Centre

Our innovative and exciting £1bn, 20-year programme is the largest in the East of England designed to transform Stevenage.

Towns Fund

In March this year, Stevenage was awarded a £37.5 million grant through the Government's Towns Fund initiative. An executive summary of the proposal is available to view on the regeneration website - www.stevenage-even-better.com

Acknowledging that the heart of a town lies with its people, Stevenage Town's Fund proposals were based on direct feedback from residents and businesses. The funding provides a fantastic opportunity to invest in Stevenage and to secure its future as a successful 21st century new town.

Our bid was based on a vision to build upon Stevenage's unique new town values and boost business growth in a way that promotes and delivers local opportunities for local people in the future. The funding will address the following 9 areas:

Station Gateway With some ageing infrastructure, facilities around the station gateway area are no longer fit for purpose for today's businesses and residents. The new funding will help support the early stages of plans to transform the space into a thriving new commercial and residential gateway to the town, releasing land to enable this vision to be developed with our partners and key stakeholders.

Stevenage Technology & Innovation Centre A new state of the art centre will be operated by North Hertfordshire College in partnership with key businesses to provide new training and employment opportunities for local people.

A new National New Towns Heritage Centre will celebrate Stevenage's contribution to the 20th century urban planning movement and be based centrally in our new Civic Hub.

Stevenage Enterprise Centre will provide workshops, co-working and meeting rooms through the use of digital creativity and technology to harness the strength of major life science, satellite and digital sectors currently based in Stevenage.

Marshgate A new 'mixed-use' development will provide additional space to fulfil the continued growth of Stevenage's specialist bioscience cluster and meet the need for local key worker housing.

Sport and Leisure Hub at Town Centre Gardens A new consolidated state of the art facility will encourage greater participation in sport and provide improved health and well-being for local people.

Garden Square Commercial & Leisure Utilising currently vacant retail units, a new vibrant Garden Square with



cafés/bars, independent enterprise, co-working premises, a hotel and residential homes will generate a new night time economy and support a wide range of year round outdoor events and activities.

Cycling & Pedestrian Connectivity including Heritage Arts Trail With parts of our ageing cycle network quite fragmented and seen as unappealing, a five-phase strategy is proposed to enhance the network and meet the town's future sustainable transport requirements.

Gunnels Wood Road Improvements Investment into the existing transport infrastructure on Gunnels Wood Road employment area will address identified capacity constraints that limit new employment development in this key area.

We're always on the lookout for more feedback, thoughts and ideas – get in contact with us at www.Stevenage-Even-Better.com or @StevenageBetter on Twitter and Instagram

Queensway Update

You have probably noticed that there have been some big



changes to the former Marks & Spencer retail unit and the surrounding areas. The site has been extensively redeveloped to introduce new retail, residential and commercial facilities into the heart of our town. The scheme is partly designed to increase the number of people living and working in our town centre and increase demand for local services.

Reef's contractor, Henry Construction, has maintained great momentum despite the lockdown and the site is now nearing completion with scaffolding being removed from the three residential blocks at the rear facing Marshgate car park. Two show flats have been prepared and completed with marketing now underway.

Encouragingly, we've had good interest in both commercial and retail units in Queensway North. PureGym and a new Turkish restaurant, along with Chateau Cafe will be starting their interior fit out next month. Card Factory has also recently opened, as has Cakebox and we are currently negotiating with several other

retailers who are looking to invest in the town.

Visitor Centre Reopens

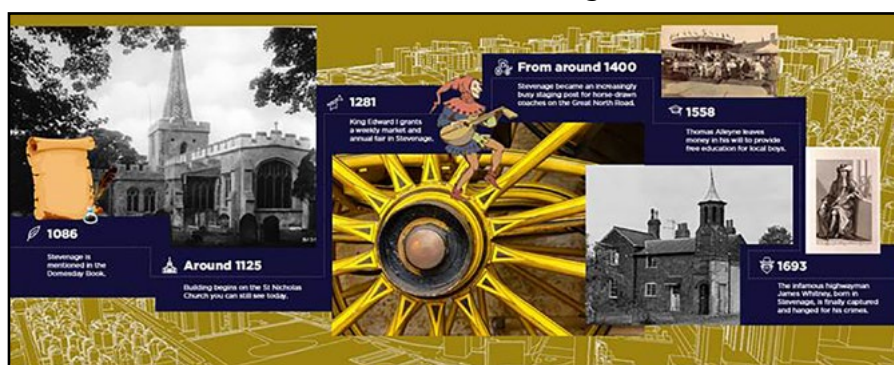
Our Regeneration Visitor Centre team look forward to welcoming visitors again when it re-opens in July and will be open every week from Wednesday to Saturday, from 10.00am until 5.00pm.

New Visual Timeline

Anyone who has been to town recently won't fail to have noticed the new 60 metre-long visual timeline of Stevenage's history placed on the hoarding around the new bus interchange development site on Lytton Way. The hoarding is visible to road and railway users as well as pedestrians

visiting the Leisure Centre.

The timeline provides a visual history of Stevenage from its early beginnings to the modern day, culminating with our 20-year, £1bn regeneration programme. It is designed to chart our unique history starting in early Saxon times as highlighted in the naming of Reef's 'Forge' development on Queensway North, the Roman era, the first mention of Stevenage in the Domesday Book, all the way through to the development of the New Town in 1959 and beyond. The timeline also features Stevenage's cultural and sporting heritage as well as highlighting some of the activities of our local schools. A larger, interactive digital version can be found on www.stevenage-even-better.com.



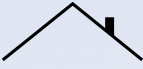
Social Housing gets a boost

The Next Step Lets scheme is a service delivered by our Housing Advice and Homeless team to assist people with help to access the private rented sector.

The primary objective of the scheme is to prevent homelessness throughout the borough. As social housing is in short supply at the moment, we continue to look for other options such as private sector letting to help those in need of support.

We also offer rent and deposit loans to those who have been able to secure a private sector home on their own.

If you would like to discuss eligibility please contact the Homeless and Housing advice team by email on housingsupplyteam@stevenage.gov.uk or call 01438 242909.



NEXT STEP LETS

STEPPING FORWARD, TOGETHER

Let your property with us

Our **FREE** service includes:

- Tenant affordability checks
- Right to rent checks
- Property checks
- Viewings
- Photographic inventory
- Tenancy agreement and other legal documents
- Property inspections
- Exit inspections
- Deposit resolutions
- Benefit support
- Housing advice

Free, 12 month Landlord insurance scheme – Help2Rent

As part of our incentives to new and existing landlords we are offering a free 12 month insurance policy, for new tenancies that covers:

- **Loss of rent**
- **Malicious damage**
- **Landlords' contents**


Speak to us...

- Financial incentives
- Ongoing support for landlords and tenants

For further information on our free service
Email: NextStepLets@stevenage.gov.uk
Phone: 01438 242909 or 01438 242242

Follow us on Twitter [http://twitter.com/#!/StevenageBC](https://twitter.com/#!/StevenageBC)

Like us on Facebook - <http://facebook.com/sbc>



Great British Spring Clean

Residents were encouraged to be 'litter heroes' and take part in litter picks in Stevenage, as part of the Great British Spring Clean. The Great British Spring Clean – a national campaign organised by Keep Britain Tidy – took place from 28 May to 13 June 2021 to encourage communities to clean litter from streets, parks and beaches to help improve local environments.

The council arranged for litter picks to take place at Shephalbury Park and Chells Park. Litter picking equipment

was provided on the day.

The latest government guidance on social distancing was followed and plastic gloves were worn for safety reasons.

Councillor John Gardner, Executive Member for Environment and Regeneration, said: "Over the past year our open spaces, parks and woodland have been more important than ever so it's vital that we keep them clean, green and free from litter so that people can continue to enjoy them as part of the battle against litter bugs."



Brand New Residents' Survey...

As part of the council's summer of engagement, we are commissioning a Residents and Tenants survey to hear representative views from across town.

We are seeking your opinion on your neighbourhood, priorities for the town and the council's services, and for tenants feedback on housing services.

The telephone survey will take around 12-15 minutes and we are asking local residents and tenants who receive a call to complete the survey. We value your views and the survey results will be used to inform our corporate plan and council services review for 2022 and beyond.

More information about the survey will be available on our website, and we look forward to hearing your thoughts during this exciting time for our town.



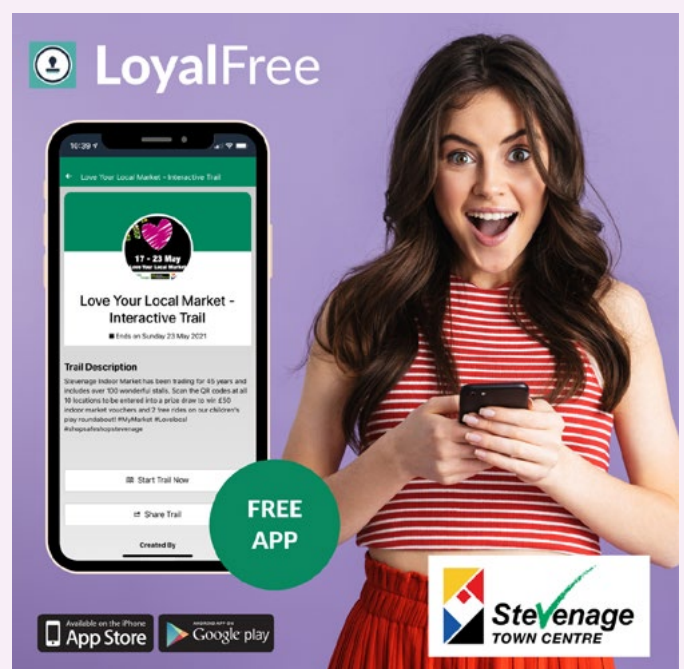
Love Your Local Indoor Market

The council has launched a new digital trail, Love Your Local Market, in partnership with LoyalFree.

The town's Indoor Market has been trading for 45 years and includes over 40 wonderful stalls. The Love Your Local Market campaign aims to celebrate markets and encourage shoppers to safely return to the town and support businesses as Covid-19 lockdown restrictions are eased.

LoyalFree is an innovative place promotion app which showcases vital area information for locals and visitors including a local guide, exclusive deals and interesting trails. The free-to-download app will promote events, offers and digital loyalty schemes around the town.

To download the app for free and see if it can help you go to www.loyalfree.co.uk/download or search for 'LoyalFree' on the app stores.



Spend £20 or more at Stevenage Indoor Market and get two hours of free parking at St George's Multi-storey car park

How to enter:

*Show your receipt to our security guard at the Market office.

*Your chip coin will be validated for two hours of parking.



Terms & Conditions:

* Beginning 12 April in support of reopening the high street *Free parking for the first 380 shoppers to validate. *You must leave the car park within your two hours, or you will have to pay the difference at the parking machine. * Wednesday – Saturday only on Market open days, 8:30am – 5:30pm

✉ indoor.market@stevenage.gov.uk

🌐 www.stevenageindoormarket.co.uk

☎ 01438 242411

Opening hours Wednesday – Saturday, 8:30am – 5:30pm



New councillors elected

The recent local elections saw seven new councillors elected to the Borough Council as ward members.

Labour welcomes new councillors Matt Creasey in Bedwell, Myla Arceno in Martins Wood wards. Councillors who have been elected to new wards include Maureen McKay in Pin Green, Simon Speller in Shephall, Richard Henry in St Nicholas and Jackie Hollywell in Symonds Green.

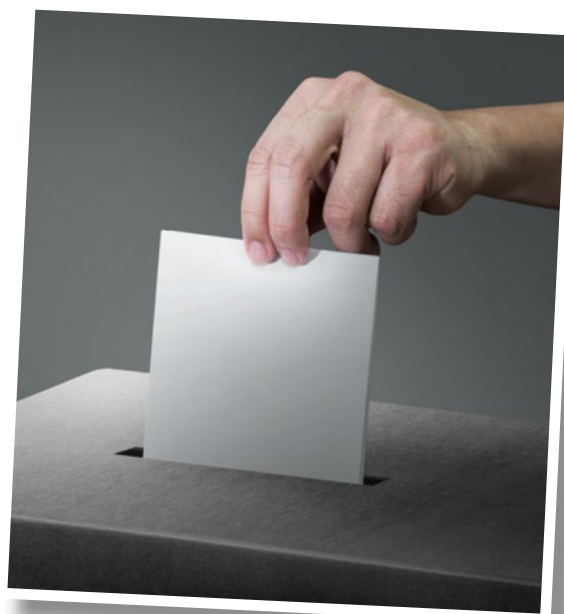
Liberal Democrat Julie Ashley-Wren is now a councillor for Chells.

Conservatives councillors now include newly elected Wendy Kerby in Bandle Hill; John Duncan in Old Town, Chris Howells and Nicholas Leech for Roebuck wards.

The council is now made up of 22 Labour councillors, 11 Conservatives and six Liberal Democrats, 39 in total. New councillors are highlighted in the table opposite.

Stevenage Councillors - Local Elections 2021

FIRST NAME	SURNAME	WARD	PARTY
Myla	Arceno	Martins Wood	Labour & Co-operative
Julie	Ashley-Wren	Chells	Liberal Democrat
Doug	Bainbridge	Longmeadow	Conservative
Sandra	Barr	St Nicholas	Labour & Co-operative
Phil	Bibby	Woodfield	Conservative
Stephen	Booth	Chells	Liberal Democrat
Lloyd	Briscoe	Martins Wood	Labour & Co-operative
Rob	Broom	Shephall	Labour & Co-operative
Adrian	Brown	Bandle Hill	Labour & Co-operative
Teresa	Callaghan	Martins Wood	Labour & Co-operative
Matt	Creasey	Bedwell	Labour & Co-operative
Michael	Downing	Symonds Green	Labour & Co-operative
John	Duncan	Old Town	Conservative
Alex	Farquharson	Longmeadow	Conservative
John	Gardner	Roebuck	Labour & Co-operative
Jody	Hanafin	Old Town	Conservative
Liz	Harrington	Bedwell	Labour & Co-operative
Richard	Henry	St Nicholas	Labour & Co-operative
Jackie	Hollywell	Symonds Green	Labour & Co-operative
Chris	Howells	Roebuck	Conservative
Lizzy	Kelly	Bedwell	Labour & Co-operative
Wendy	Kerby	Bandle Hill	Conservative
Graham	Lawrence	Woodfield	Conservative
Nick	Leech	Roebuck	Conservative
Joan	Lloyd	Bandle Hill	Labour & Co-operative
Lin	Martin-Haugh	Pin Green	Labour & Co-operative
Andy	McGuinness	Manor	Liberal Democrat
Maureen	McKay	Pin Green	Labour & Co-operative
Sarah	Mead	Shephall	Labour & Co-operative
Adam	Mitchell	Longmeadow	Conservative
Margaret	Notley	Woodfield	Conservative
Robin	Parker	Manor	Liberal Democrat
Claire	Parris	St Nicholas	Labour & Co-operative
Lorraine	Rossati	Old Town	Labour & Co-operative
Graham	Snell	Manor	Liberal Democrat
Simon	Speller	Shephall	Labour & Co-operative
Sharon	Taylor	Symonds Green	Labour & Co-operative
Jeannette	Thomas	Pin Green	Labour & Co-operative
Tom	Wren	Chells	Liberal Democrat



Councillors and ward surgeries

Bandle Hill

Labour & Co-operative

Adrian Brown

07366 708508

adrian.brown@stevenage.gov.uk



Ward Surgeries:

No surgeries at this time. Please call or email us with any issues you wish to raise

Conservative

Wendy Kerby

01438 515833

wendy.kerby@stevenage.gov.uk



Ward Surgeries:

15 August 2021 18.15-19.30

24 August 2021 18.15-19.30

Bandle Hill Play Centre

Labour & Co-operative

Joan Lloyd (Mrs)

01438 359627

joan.lloyd@stevenage.gov.uk



Ward Surgeries:

No surgeries at this time. Please call or email us with any issues you wish to raise

Bedwell

Labour & Co-operative

Matt Creasey

07488 868506

matt.creasey@stevenage.gov.uk



Labour & Co-operative

Liz Harrington

01438 721012

liz.harrington@stevenage.gov.uk



Labour & Co-operative

Lizzy Kelly

07961 626478

lizzy.kelly@stevenage.gov.uk



Ward Surgeries:

15 July 2021 10.00-11.00

19 August 2021 10.00-11.00

16 September 2021 10.00-11.00

Our Ward Surgeries are held on these dates and times. If you would like to make an appointment, please call or email us

Chells

Liberal Democrat

Julie Ashley-Wren

3 Lancaster Close, SG1 4RX

07932 696065

julie.ashley-wren@stevenage.gov.uk



Liberal Democrat

Stephen Booth

2B North Road, SG1 4AT

07970 900126

stephen.booth@stevenage.gov.uk



Liberal Democrat

Tom Wren

13 Scott Road, SG2 0BZ

07786 517218

tom.wren@stevenage.gov.uk



Ward Surgeries:

Covid restrictions mean that for now there are no physical surgeries. Please call or email us with any issues or concerns you wish to raise.

Longmeadow

Conservative

Doug Bainbridge

21 Lingfield Road, SG1 5SG

07786 361242

doug.bainbridge@stevenage.gov.uk



Ward Surgeries:

1 July 2021 18.30-19.30

5 August 2021 18.30-19.30

2 September 2021 18.30-19.30

Venue - Longmeadow Church

Conservative

Alexander Farquharson

1 Mandeville, SG2 8JH

07873 332850

alexander.farquharson@stevenage.gov.uk



Ward Surgeries:

No physical Surgeries – please contact Councillor directly

Conservative

Adam Mitchell C.C.

18 Holly Leys, SG2 8JA

07592 933404

adam.mitchell@stevenage.gov.uk



Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise

Manor

Liberal Democrat

Andy McGuinness

40 Hayfield SG2 7JP

07801 658239

andy.mcguinness@stevenage.gov.uk



Liberal Democrat

Robin Parker C.C.

8 Cameron Close, SG2 0HG

01438 724746

robin.parker@stevenage.gov.uk



Liberal Democrat

Graham Snell

177 Durham Road, SG1 4JP

01438 238399

graham.snell@stevenage.gov.uk



Ward Surgeries:

Covid restrictions mean that for now there are no physical surgeries. Please call or email us with any issues or concerns you wish to raise.

Martins Wood

Labour & Co-operative

Myla Arceno

07476 968208

myla.arceno@stevenage.gov.uk



Labour & Co-operative

Lloyd Briscoe

01438 229795

lloyd.briscoe@stevenage.gov.uk



Labour & Co-operative

Teresa Callaghan

07909 118629

teresa.callaghan@stevenage.gov.uk



Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise

Council Meetings

To view the schedule of our Full Council and committee meetings visit
www.stevenage.gov.uk/council-and-democracy/decision-making-and-meetings/committee-meetings

Old Town

Conservative

John Duncan

07400 517271

john.duncan@stevenage.gov.uk

Conservative

Jody Hanafin

22A Walkern Road, SG1 3RD

01438 517495

jody.hanafin@stevenage.gov.uk

Ward Surgeries:

28 July 2021 17.30-19.00

26 August 2021 17.30-19.00

29 September 2021 17.30-19.00

96 High Street (SC Duncan Heating Shop)

Labour & Co-operative

Loraine Rossati

07928 737816

loraine.rossati@stevenage.gov.uk

Ward Surgeries

No surgeries at this time. Please call or email with any issues you wish to raise

Pin Green

Labour & Co-operative

Lin Martin-Haugh

01438 351467

lin.martin-haugh@stevenage.gov.uk

Labour & Co-operative

Maureen McKay

01438 234363

maureen.mckay@stevenage.gov.uk

Labour & Co-operative

Jeannette Thomas

191 Chells Way, SG2 0LX

01438 721258

jeannette.thomas@stevenage.gov.uk

Ward Surgeries:

3 July 2021 10.00-11.00

6 August 2021 19.00-20.00

4 September 2021 10.00-11.00

Hampson Park Community Centre

Roebuck

Labour & Co-operative

John Gardner

01438 729010

john.gardner@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.

Conservative

Chris Howells

07951 743025

chris.howells@stevenage.gov.uk

Ward Surgeries:

1 July 2021 18.30-19.30

5 August 2021 18.30-19.30

2 September 2021 18.30-19.30

Venue - Longmeadow Church

Conservative

Nick Leech

07537 143584

nicholas.leech@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.

Shephall

Labour & Co-operative

Rob Broom

07960 915130

rob.broom@stevenage.gov.uk

Labour & Co-operative

Sarah Mead

01438 216433

sarah.mead@stevenage.gov.uk

Labour & Co-operative

Simon Speller

01438 239459

simon.speller@stevenage.gov.uk

Ward Surgeries:

10 July 2021 11.00-12.30 The

Hyde Main Parade

14 August 2021 11.00-12.30 The

Shephall Centre, Shephall Green

18 September 2021 11.00-12.30

Peartree Shops

St. Nicholas

Labour & Co-operative

Sandra Barr

01438 563622

sandra.barr@stevenage.gov.uk

Labour & Co-operative

Richard Henry

01438 316005

richard.henry@stevenage.gov.uk

Labour & Co-operative

Claire Parris

01438 726119

claire.parris@stevenage.gov.uk

Ward Surgeries:

3 July 2021 10.00-11.00

7 August 2021 10.00-11.00

4 September 2021 10.00-11.00

Shopping parade St Nicholas. Look for the gazebo.

Symonds Green

Labour & Co-operative

Michael Downing

01438 213870

michael.downing@stevenage.gov.uk

Labour & Co-operative

Jackie Hollywell

01438 316005

jackie.hollywell@stevenage.gov.uk

Labour & Co-operative

Sharon Taylor OBE C.C.

Members Services

01438 242330

sharon.taylor@stevenage.gov.uk

Ward Surgeries:

At On The Green Coffee Bar, Symonds Green Community Centre, 2nd Tuesday of the month, 10-11am. Saturday surgeries to be confirmed, please check Symonds Green Councillors Facebook page for details.

Woodfield

Conservative

Phil Bibby C.C.

5 Gloucester Close, SG1 3RQ

01438 316955

philip.bibby@stevenage.gov.uk

Conservative

Graham Lawrence CC

71 Woburn Close, SG2 8SW

01920 461459

graham.lawrence@stevenage.gov.uk

Conservative

Margaret Notley (Mrs)

547 Scarborough Avenue,

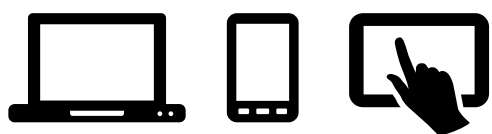
SG1 2QG 01438 222754

margaret.notley@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.

How to get in touch



You can access all of our services online at www.stevenage.gov.uk

Out of hours

For emergencies during the holidays, such as emergency repairs to council homes, or homelessness, telephone 01438 314963.

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242** or **0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**
Garage Lettings **01438 242548/242416**
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**
Street Wardens (anti-social behaviour) **01438 242666**
Stevenage Parks **01438 242323**
Stevenage Leisure Ltd **01438 242605**
The Gordon Craig Theatre **01438 363200**
Stevenage Museum **01438 218881**

STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights
0300 123 4047

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus -Passes) **0300 123 4042**

Recycling Centres **0300 123 04051**

General Enquiries **0300 123 4040**

OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewerage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**

Women's Refuge and advice **01438 242666**

Alcoholics Anonymous **0800 917 7650**

Get your local news in this magazine

The next edition is delivered later this year. If you would like information to be included please email: chronicle@stevenage.gov.uk Chronicle is provided by Corporate Communications. Please be aware that the Editor reserves the right not to print articles. While every effort is made to ensure the information contained in Chronicle is correct, Stevenage Borough Council cannot be held liable for omissions and inaccuracies.

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