

Chronicle

Stevenage Borough Council's quarterly residents' magazine

Spring 2022



**CO-OPERATIVE
NEIGHBOURHOODS**



**NEW HOMES FOR
FAMILIES**



**CELEBRATING THE
QUEEN'S JUBILEE**



**REGENERATING STEVENAGE
TOWN CENTRE**



**OUR INDEPENDENT
LIVING PROPERTIES**



Leader's column



Welcome to the latest issue of the Chronicle. I very much hope that your 2022 has started well.

As the pandemic continues to have a presence in our lives albeit one which is hopefully now diminishing, it is encouraging to see that the vaccination roll-out and safety measures are protecting and making a difference to local people. With the days getting longer and spring around the corner I hope that brighter times are ahead for us all.

Our work to improve the Town and the Council is ongoing and despite the challenges that Covid has posed we remain as focused as ever on delivering against our key priorities. Our Clean, Green, Safe and Thriving focus is well underway with tree and shrub planting activities taking place across the town.

The Transforming Our Town programme continues to evolve the look and feel of the town centre. Many businesses, existing and new are welcoming shoppers to a town centre that is thriving now that restrictions have been relaxed. One of our key developments, the new bus interchange, is featured in this issue of Chronicle.

The new homes on Eliot Road and Scarborough Avenue are the focus of our More Social and Affordable Housing feature.

We are trying to make it easier for you to access our services when it suits you to do so. With that in mind you can find out about our Digital First initiative which forms part of our Making Your Money Count programme on page 13.

Our Co-Operative Neighbourhoods plan includes some exciting local area projects that our Councillors, officers and local residents are planning to deliver across the town. Our motto 'the heart of a town lies in its people' is exemplified through this work and your suggestions for future projects are greatly welcomed.

Don't forget, we hold our council meetings virtually and you can watch them live or at a more suitable time on our YouTube channel - www.youtube.com/user/SBCComms.

Finally, my thanks to our key partners including the police, NHS, the Lister Hospital, Stevenage Citizens Advice and the volunteering community for helping Stevenage stay safe and healthy along with our amazing team of Councillors and staff who are here to help you.

**Best wishes,
Councillor Sharon Taylor, OBE
Leader of Stevenage Borough Council**

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Celebrating the Queen's Jubilee



Later this year, the nation will enjoy a four-day bank holiday to celebrate the Queen's 70-year reign. In Stevenage, we will be marking this remarkable achievement with an extensive programme of public events across our town.

The traditional May bank holiday weekend has been moved to Thursday 2 June and an additional bank holiday on Friday 3 June has been announced which gives us all a four-day weekend to fully mark this unique occasion.

As lots of towns and cities across the UK and the Commonwealth host events, take a look below at what we have lined up for Stevenage.

Stevenage Borough Council Jubilee Plans

Beacon Lighting - Thursday 2 June 2022

The lighting of Jubilee Beacons is one of the official nationwide events of the Platinum Jubilee in 2022. On Thursday 2 June 2022, we plan to participate in the Community Beacon Event where thousands of beacons will be lit by communities, charities and different groups throughout the regions of the UK, Channel Islands, Isle of Man and UK Overseas Territories.

The beacon will be lit at 9:45pm in the Town Centre.

Big Jubilee Lunch - Sunday 5 June 2022

On Sunday 5 June 2022, we plan to have a Picnic in the Park event at Fairlands Valley Park. The aim of the event will be to encourage the Stevenage community to celebrate and come together in a spirit of fun and friendship. We will provide more details on what will be happening on the day, soon.



Street parties

The Government has published guidance on organising street parties, setting out helpful tips, advice and support to help create a successful event.

The Department for Digital, Culture, Media and Sport (DCMS) has launched the Government's new Platinum Jubilee website, which includes an interactive map displaying all the events and activities that will be taking place right across the UK.

The map is open for anyone to add events and activities too and will help create a picture of how the nation is celebrating the Queen's long reign.

Your guide to organising a street party on the gov.uk website also gives information on the differences between street parties and other public events.

Don't forget, you can apply to close a road for a street party or special event, on the Hertfordshire County Council website.

If you need additional information on planning a party, the www.edenprojectcommunities.com/the-big-lunch Eden Project Communities and www.streetparty.org.uk The Street Party Site contain some good advice.

Her Majesty, the queen will become the first British monarch to celebrate a Platinum Jubilee after 70 years of service.

Get involved in celebrating our Queen's historic reign.

Regenerating Stevenage town centre

The transformation of our town centre is well underway with a range of new homes, shops and public spaces already delivered. Through our £1 billion regeneration programme we will create a sustainable town centre which will meet the aspirations of current and future residents and businesses.

As well as new homes, shops and places for people to work, play and eat, we are also investing in new community facilities and sustainable transport infrastructure.

£9.6m Stevenage Bus Interchange opening in spring 2022

We are relocating, upgrading and modernising the bus station to provide a new facility which will greatly improve the experience of bus users.

Work is progressing at pace and the new interchange, which is part-funded by the Hertfordshire Local Enterprise Partnership, is set to open this spring.

It features an extensive canopy with a large glazed screen and automatic doors for easy user access. Passenger facilities include a seated waiting area, live information boards, a café and fully accessible public conveniences.

External enhancements include new high-quality seating areas and newly planted trees and improved links between the bus interchange, town square and the railway station which better integrate Stevenage's main transport hubs.

Our ambitious plans to transform Stevenage town



The new Bus Interchange, due to open in Spring 2022

centre are clearly well underway. As well as the improvements to passenger comfort, we will also create a new Garden Square at the former bus station site.

A sustainable travel hub will connect the Stevenage Railway Station with the new Bus Interchange, offering more travel choices for residents and businesses.

Planning permission has also been granted to Huber Car Park Systems for the development of a £9 million car park at the railway station which will provide:

- 622 car parking spaces, with up to 25 per cent set aside for electric vehicles and installed with solar panels to offset the power usage

- 30 blue badge parking spaces
- Secure cycle parking for up to 83 bicycles
- Parking for 27 motorcycles
- Future-proofed design to accommodate further electric charging points

The design will reflect Stevenage's community spirit and science and technology heritage as it welcomes visitors to the town. The architecture of the scheme reduces the power requirements of the building, providing natural ventilation with light-reflective flooring and walls.

The transport hub will provide a gateway facility for the town centre and improve the journey experience for residents and visitors.

Towns Fund – Your ideas shaping your town ...

In March 2021, Stevenage was awarded £37.5m through the Towns Fund. Your ideas have helped shape the following projects.

Sport and Leisure Centre at Town Centre Gardens

A new state-of-the-art sport and leisure centre, adjacent to the main town centre green space, will allow local people to have fun and keep fit and healthy. Facilities will include a new sports hall, fitness gym, 25-metre swimming pool with flumes, teaching pool, café and car park.



Garden Square

The Garden Square will feature cafés and bars, independent businesses, co-working premises, a high-quality boutique hotel and will stimulate the evening economy, with new homes overlooking the square. This exciting new space will host year-round outdoor events and activities. The scheme will also see vacant shopping units adapted to become an open plan independent food court/market.

New Towns Heritage Centre

The Stevenage National New Towns Heritage Centre scheme will comprise of two spaces incorporated into a new building in the Town Square. Alongside a new library and café as part of a brand new community hub, a modern cultural, arts, heritage and education centre with a flexible space available for events, performances, training and leisure activities.

Town Enterprise Centre

An enterprise centre in the middle of town will help meet the changing needs of businesses and people who work there. It will include space for workshops, co-working and hot desks and meeting rooms using digital technology to harness the strength within the local existing life sciences, satellite and digital economy sectors.

Gunnels Wood Road

Stevenage Borough Council, Hertfordshire County Council and Hertfordshire Local Enterprise Partnership are planning to invest in the transport infrastructure on the Gunnels Wood Road. This will improve access, help local businesses develop and through doing so increase employment opportunities.

Station Gateway

Much of the town's original

infrastructure has aged at the same time, which is a common feature of new towns and is in need of some investment. The Gateway project provides an opportunity to help address the issue, transforming the area into a new cultural, commercial and residential quarter for the town.

Stevenage Technology and Innovation Centre

A new 4,000sqm Innovation and Technology Centre will be constructed and operated by North Hertfordshire College in partnership with key businesses. This will provide training opportunities for young people which will help them to secure roles within some of the key high tech businesses across the town.

Cycling and Pedestrian Connectivity and a New Heritage Arts Trail

Stevenage already has cycling and pedestrian infrastructure which many towns admire. As a part of our transformation plans for the town centre, we are working up a proposal to introduce some phased changes which will make this even better. This will encourage residents to enjoy their cycling and walking even more.

[www://stevenage-even-better.com/](http://www.stevenage-even-better.com/)

Follow us: Twitter/Instagram @StevenageBetter

Building More Social and Affordable homes for families on our housing waiting list

In January (2022), Stevenage Borough Council, Origin Housing Association, and construction partner Keepmoat built 13 new affordable rented homes at Eliot Road, in the Chells ward, for families on our housing waiting list. A big thanks goes to Keepmoat for building these houses so quickly and helping us meet our objective to deliver more social and affordable housing for the town.

The homes are a mix of seven two-bed and six three-bed properties, all built to a high standard within ten months. They are set in a landscaped area, with car parking spaces including electrical vehicle charging points.

The properties will be managed by Origin Housing Association and are available to families on our housing waiting list to help us meet the town's housing requirements.

Keepmoat, the contractor who built the homes, used a mix of traditional construction methods and a closed panel system (walls manufactured to a finished and ready to install standard). This modern method of construction enabled the homes to be built quickly, using recycled and sustainable materials in a controlled factory setting. Building homes this way contributes towards our aim to protect the environment.

The Eliot Road project complements our broader social and affordable housing development programme which



has delivered 300 new homes to date and we are currently on site building 300 more. Not only are we building hundreds of new social and affordable homes in Stevenage, we are also generating local prosperity by creating new jobs within the Council's development sites and offering professional training.

This is just one of many such schemes that Stevenage Borough Council is delivering to help meet the town's housing needs. This is just one of many such schemes that Stevenage Borough Council is delivering to help meet the town's housing needs.

Creating more social and affordable homes is a top priority for us.



Symonds 'Green' development raises the number of social homes in Stevenage

We're really proud of the progress made so far at the Helston House development on Scarborough Avenue, Symonds Green, which is due to be completed this summer. The new homes will be a great addition to the social housing we already have in Stevenage.

We are working hard to deliver more social and affordable homes across the town through large re-investment projects, like the De-Havilland House scheme on North Road, which we have developed to help fund the social homes being built at Symonds Green.

The new homes we are creating in Stevenage generate local prosperity through the creation of jobs on the development sites and by offering local people professional training.

As we strive to meet the housing needs of the town, it is crucial that we also consider the environmental

impact of our and others construction projects. The Helston House scheme showcases the use of sustainable technologies and building practices that mitigate the environmental impact, and reduce the amount of money residents need to spend on energy bills.

Those two issues of sustainability and affordability for residents will continue to be championed by the Council through its housing development programme.



Artistic impression of Helston House.

Cooperative Neighbourhoods

Our Cooperative Neighbourhoods approach is about empowering residents to work closely with the council to ensure that their needs and those of the local area are met.

The Council's Neighbourhood Wardens are working with local people and helping us to get closer to our communities and better understand the change that is required to provide even cleaner greener, safer and more thriving neighbourhoods across the town.

Public spaces are community assets and we strive to work with residents and local businesses to maintain them and rejuvenate them ensuring, for example, that our community centres are well managed, and meet local needs.



We are also working hard to improve council-owned assets such as housing, garages, green spaces and other community buildings.

Here are some of the projects we have recently been involved in.

Community Orchards

We have recently secured external funding to support the creation of six new community orchards over the next two years.

Three were planted during National Tree Planting Week and also contributed towards the Queen's Green Canopy campaign in Shephalbury Park and Raleigh Crescent, with the help of our Green Space Volunteers and at St Nicholas Park with the assistance from children from Leys School. More recently, Woolenwick Infants School helped plant another four trees in the Symonds Green Community Orchard.



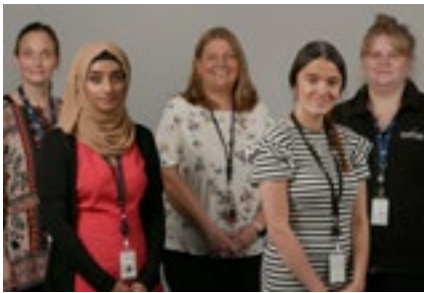


Right Up My Street

A new award scheme has been created by the Mayor, Cllr Sandra Barr, to find the town's friendliest street.

The Right Up My Street award recognises the streets in Stevenage that have made a significant contribution to how local residents feel about where they live.

The winner will be announced at the end of spring. A first, second and third place will also be chosen with a plaque for the winning entry and a celebratory tea with the Mayor.



SADA

The Survivors Against Domestic Abuse service offers a safe haven to those fleeing difficult or dangerous domestic situations.

Every Friday morning from 10.30am-11.30am there is a virtual drop-in service available for those who would like advice or a solution to their situation.

Call 01438 242666 to find out more.

The Covid Cobra

A new Indoor Market booth has been opened, highlighting the Covid Cobra project which was started on the Grace Way cycle path by Dawn Parnell and her two children, Eddie and Owen, to bring some cheer to

Stevenage Equalities Commission



Last year we formed an Equalities Commission that is independently chaired and is initially focusing on the disproportionate impact of inequalities on the lives of Black Asian and Minority Ethnic individuals and communities (BAME).

The Commission is made up of 10 community members and nine organisational representatives with a range of skills and expertise to support the achievement of its objectives and those of the Black, Asian and Ethnic Minority communities on which it is currently focused.

In order to develop an understanding of the needs of the communities in Stevenage the commission is asking for feedback through a questionnaire which is available as both an online form or for download.

We still want to hear more about the lived experiences of those within the town's ethnic minority communities and we are asking for information and ideas via this questionnaire.

For more information, visit: www.stevenage.gov.uk/town-and-community/stevenage-equalities-commission

local residents during lockdown. People added thousands of their own uniquely decorated stones, eventually making the snake 0.7km long.

The stall is designed to showcase the cobra and keep the public up to date on plans to find a permanent home for it.

Pop-Up Events

If you wish to engage with your local Councillor to ask for advice, tackle an issue or share your opinion, but can't make the regular surgeries, keep an eye out for the pop-up events that take place in the town.

Irish Network

Officers from Stevenage Borough Council's Community Team attended the Irish Network Stevenage's first social gathering since lockdown eased. Our officers, accompanied by a Planning

colleague, spoke with those attending the event to discuss their concerns and issues whilst also gathering views regarding the Stevenage Connection Area Action Plan which is currently in development.

Skate action

Hampson Park café was the location for the first meeting between local skaters, BMX riders and council officers. The group got together to begin discussions about improving facilities in the town for skaters, riders and others. Community Development Officer, Oonagh Sherlock said: "We were delighted with the turn out. Over 30 people attended, with apologies from were interested to make it. It is early days but we are excited about what is possible."



Five Green Flags for our wonderful parks

The Towns Green Space Volunteers have played a big part in helping us to maintain our award-winning green spaces.

As the Green Flag scheme marks its 25th anniversary, Stevenage is celebrating success again after retaining all five of the awards for its parks and green spaces.

The Stevenage green flag sites - Fairlands Valley; Town Centre Gardens; Hampson Park; Shephalbury Park and Weston Road Cemetery - join parks and green spaces as being among the country's best open spaces.



Clean and green

Some 60 children from Woolenwick Infants helped out on a litter pick recently. They collected around 19 bags of litter and were supported by the council's Environment Officers, Claire Nicholls and Amy

Danaher, Neighbourhood Warden, Sue Amey and Community Officer, Ryan Ansell.

In addition, we held a community litter pick at Loves Wood involving Environmental Development Officers and Neighbourhood

Wardens Aldon Patience and Mark Kerry plus Year 8 pupils and teaching staff from Barnwell School.

Volunteers also helped install fencing to reduce erosion around the Millennium Lake at Fairlands Valley, cut back vegetation from paths to improve access, and tackled the overgrown plants along the cascade by Campshill Bridge.

In order to create a safer environment and help meet national Covid distancing guidelines, we undertook a community project to clean up Dene Lane in Bandle Hill, led by Warden Mark Kerry, Community Development Officer, Dave Armitage, plus local volunteers.



5th May Local Elections

Getting ready to vote on 5 May 2022?

Simply register for this May's Stevenage Borough Council election, visit www.gov.uk/register-to-vote.



Registering to vote is easy and only takes a few minutes. Please register by 14 April 2022 to make sure you have your say.

You can apply for a Postal Vote

If you will be away or may have difficulties getting to your polling station on polling day, you can choose to vote by post. The deadline to receive postal vote applications is 11 working days before the election which is Tuesday 19 April.

However, postal vote applications are accepted

throughout the year. To ensure you have the correct voting arrangements in place, please complete an application and send to the Electoral Services Office without delay. To apply to vote by post, or for more information on postal and proxy voting, visit: <https://www.stevenage.gov.uk/council-and-democracy/elections-and-voting/postal-and-proxy-voting>.

Polling Stations and Covid

We will ensure that the local election is run in accordance with national Covid guidance.

Our Independent Living Homes

The need for more security and support at home can increase as we age but moving into a care home may not be the right decision for you.

So what are the other options?

Our Independent Living homes are a popular choice because you can retain your personal privacy and independence, but benefit from the security and support of the services provided on site. If you're in a council property, or on our housing waiting list, and need a little bit more support - our Independent Living homes could be the right move for you.

We have a range of homes available, all of which have emergency alarm system links to our 24/7 emergency response team and some offer flexible care on site, as well as spacious community spaces.

We are here to help you. If you need our support. We



want to make the transition to your new home as easy as it can be.

To find out more about our Independent Living schemes please visit:

www.stevenage.gov.uk/housing/supported-housing

Or to book a tour of a scheme please email specialist.accommodation@stevenage.gov.uk



Working to get Stevenage to net zero emissions by 2030



**By Councillor John Gardner,
Executive Member for Environment and Regeneration**

Post the COP26 Summit in Glasgow I don't think many people would argue that we need to act now to address the devastating effects of climate change on our world for the benefit of current and future generations.

Climate change is the result of a build-up of greenhouse gases in our atmosphere, causing accelerated global warming. The United Nations and central Government have confirmed that the temperature increase we are seeing now is a direct result of human activity. This includes burning fossil fuels for power, clearing land for agriculture, deforestation and industrial processes that pollute the atmosphere.

Acknowledging the seriousness of climate change, we declared a climate emergency in June 2019. Our goal of achieving net zero emissions by 2030 is based on us achieving an annual 350 kiloton reduction in carbon from 2018 levels. In 2020, we asked local people a range of questions about their understanding of the climate emergency and what they thought we as a Council and a town could do to help tackle it.

Over 1,500 of you offered your views. The dominant themes that you highlighted included:

- the need for more carbon education
- improved cycling facilities
- cheaper public transport
- more green energy provision
- carbon neutral new home construction
- better recycling facilities and
- greater respect for green spaces.

Using this feedback, the Council developed a Climate Change Strategy and action plan. We will lead the way to ensure that we are emitting as little greenhouse gases as quickly as possible and we are lobbying for more measurable action at central Government level. We continue to support local stakeholder efforts to shrink their carbon footprints.

No action is too small and if we all make some changes to our lifestyles we can make a real difference. This can range from reducing long haul flights, lowering central heating temperatures, replacing car journeys by cycling, walking, or using public transport through to machine washing clothes at 30°C.

The council will help in any way it can for example by striving to end fuel poverty, improving local construction standards, encouraging the shift to active travel and empowering local people to make changes to their lifestyles.

We have recently been awarded significant funding from the Green Homes Grant scheme to help homeowners in fuel poverty. We also secured £1.8m from the Government to help fund a broader £2.75m scheme to help decarbonise 400 Council Homes.

In 2022, residents and visitors can also look forward to using more electric vehicle charging points at car parks and shopping areas all across Stevenage.

We have reflected on what we as your council can do to protect our borough to reduce our contribution to climate change to make a real difference.

For more ways you can help get to net zero, please visit:
www.stevenage.gov.uk/about-the-council/climate-change/you-and-climate-change

Making Your Money Count

Cllr Joan Lloyd
Executive Member for Resources



The reduction in central Government funding alongside the increased demand we are looking for new ways to make it easier for you to interact with us.

We are exploring using digital technology to enable you to access council services through self-service options on our website, when it is convenient for you to do so.

Apply Online -
www.stevenage.gov.uk/apply-online

Here are some of the services which are available:

Customer Accounts - If you are a council tenant, leaseholder or you rent a garage from us, sign up for an online account where you can check the balance of your rent account, report and track repairs or make a payment.

Online services for Council Tax, Benefits and Business Rates - Sign up for an online account and manage your Council Tax, Benefits, or Business Rates online. You can also report a change of address, pay by Direct Debit or search for a Council Tax band.

Home improvements - If you are over 60 and a home owner-occupier who would like help with paying for repairs, improving energy efficiency

or home safety, you may be eligible for a grant or loan.

Independent Living – You can make a referral on someone's behalf for one of our Flexicare schemes.

Supported Housing - If you require an emergency alarm response service, providing peace of mind and reassurance 24 hours a day, 365 days a year, apply for the Careline alarm service.

Planning - Find out if you need planning permission and submit an application.

Licences - If you are a business owner, apply and pay for a licence for your business.

Local land charges - Make a request for a local land charges search of council records on individual properties.

Assisted refuse and recycling collections - If you are ill or unable to put out your refuse, apply for an assisted collection.

Allotments – Learn about or apply for one of the allotments in Stevenage.

Commercial lettings - Find out about the availability of local commercial premises.

Storage - If you are in need of extra storage space, get in touch.

Junk collections - If you have bulky items that you no longer require, request a household junk collection.

Report Online

You can also report issues 24 hours a day, seven days a week. Go online at <https://www.stevenage.gov.uk/report-online> and to let us know about any of the following:

- Missed bin or recycling collection
- Anti-social behaviour
- Change of circumstances - Benefits
- Garage Repairs
- Repairs to a council home
- Grass cutting or Tree maintenance
- Play areas in need of repair
- Fly-tipping
- Roads and Pavements

Report a repair for your Council Home

You can request a repair through your Housing Online Account. It only takes a few minutes to sign up, create an account, tell us about the repair and when you are available. We will be in touch by email, with an appointment to help review and deal with your request. www.stevenage.gov.uk/housing/council-housing/repairs/report-a-repair

Councillors and ward surgeries

Bandle Hill

Labour & Co-operative

Adrian Brown

07366 708508

adrian.brown@stevenage.gov.uk

Ward Surgeries:

9 April 2022 10.00-11.00

7 May 2022 10.00-11.00

25 June 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

Conservative

Wendy Kerby

01438 515833

wendy.kerby@stevenage.gov.uk

Ward Surgeries:

30 April 2022 14.30-15.30

11 June 2022 14.30-15.30

Bandle Hill Play Centre, SG2 9PL

Labour & Co-operative

Joan Lloyd (Mrs)

01438 359627

joan.lloyd@stevenage.gov.uk

Ward Surgeries:

Ward Surgeries:

9 April 2022 10.00-11.00

7 May 2022 10.00-11.00

25 June 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

Bedwell

Labour & Co-operative

Matt Creasey

07488 868506

matt.creasey@stevenage.gov.uk

Labour & Co-operative

Liz Harrington

01438 721012

liz.harrington@stevenage.gov.uk

Ward Surgeries:

16 April 2022 10.00-11.00

19 May 2022 10.00-11.00

19 June 2022 10.00-11.00

Our Ward Surgeries are held on these dates and times. If you would like to make an appointment, please call or email us

Independent

Lizzy Kelly

lizzy.kelly@stevenage.gov.uk

Chells

Liberal Democrat

Julie Ashley-Wren

07932 696065

julie.ashley-wren@stevenage.gov.uk

Liberal Democrat

Stephen Booth

07970 900126

stephen.booth@stevenage.gov.uk

Liberal Democrat

Tom Wren

07786 517218

tom.wren@stevenage.gov.uk

Ward Surgeries:

14 April 2022 19.00-20.00 Chells

Manor Community Centre, 12 Em-

peror's Gate, SG2 7QX

12 May 2022 19.00-20.00 St. Hugh

& St. John's Church, Mobbsbury Way,

SG2 OHL

9 June 2022 19.00-20.00 Chells

Manor Community Centre, 12 Em-

peror's Gate, SG2 7QX

Longmeadow

Conservative

Doug Bainbridge

07786 361242

doug.bainbridge@stevenage.gov.uk

Ward Surgeries:

7 April 2022 18.30-19.30

5 May 2022 18.30-19.30

5 June 2022 18.30-19.30

Longmeadow Church, SG2 8LT

Conservative

Alexander Farquharson

07873 332850

alexander.farquharson@stevenage.gov.uk

Ward Surgeries:

5 April 2022 18.30-19.30 Daneshill

House, SG1 1HN

17 May 2022 18.30-19.30 Daneshill

House, SG1 1HN

7 June 2022 18.30-19.30 Daneshill

House, SG1 1HN

Conservative

Adam Mitchell C.C.

07592 933404

adam.mitchell@stevenage.gov.uk

Ward Surgeries:

5 April 2022 18.30-19.30 Daneshill

House, SG1 1HN

17 May 2022 18.30-19.30 Daneshill

House, SG1 1HN

7 June 2022 18.30-19.30 Daneshill

House, SG1 1HN

Manor

Liberal Democrat

Andy McGuinness

07801 658239

andy.mcguinness@stevenage.gov.uk

Liberal Democrat

Robin Parker C.C.

01438 724746

robin.parker@stevenage.gov.uk

Liberal Democrat

Graham Snell

01438 238399

graham.snell@stevenage.gov.uk

Ward Surgeries:

14 April 2022 19.00-20.00 Chells

Manor Community Centre, 12 Emperor's

Gate, SG2 7QX

12 May 2022 19.00-20.00 St. Hugh &

St. John's Church, Mobbsbury Way, SG2

OHL

9 June 2022 19.00-20.00 Chells Manor

Community Centre, 12 Emperor's Gate,

SG2 7QX

Martins Wood

Labour & Co-operative

Myla Arceno

07476 968208

myla.arceno@stevenage.gov.uk

Labour & Co-operative

Lloyd Briscoe

01438 229795

lloyd.briscoe@stevenage.gov.uk

Labour & Co-operative

Teresa Callaghan

07909 118629

teresa.callaghan@stevenage.gov.uk

Ward Surgeries:

30 April 2022 11.00-12.00

28 May 2022 11.00-12.00

25 June 2022 11.00-12.00

The Oval Community Centre, SG1 5RD

Old Town

Conservative

John Duncan

07400 517271

john.duncan@stevenage.gov.uk

Ward Surgeries:

27 April 2022 17.30-19.00

26 May 2022 17.30-19.00

22 June 2022 17.30-19.00

96 High Street, SG1 3DW

Conservative

Jody Hanafin

01438 517495

jody.hanafin@stevenage.gov.uk

Ward Surgeries:

27 April 2022 17.30-19.00

26 May 2022 17.30-19.00

22 June 2022 17.30-19.00

96 High Street, SG1 3DW



Labour & Co-operative

Loraine Rossati

07928 737816

loraine.rossati@stevenage.gov.uk

Ward Surgeries

No surgeries at this time. Please call or email with any issues you wish to raise.



Pin Green

Labour & Co-operative

Lin Martin-Haugh

01438 351467

lin.martin-haugh@stevenage.gov.uk

Labour & Co-operative

Maureen McKay

01438 234363

maureen.mckay@stevenage.gov.uk

Labour & Co-operative

Jeannette Thomas

01438 721258

jeannette.thomas@stevenage.gov.uk



Ward Surgeries:

2 April 2022 10.00-11.00

7 May 2022 10.00-11.00

11 June 2022 10.00-11.00

Hampson Park Community Centre,
SG1 5QU

Roebuck

Labour & Co-operative

John Gardner

01438 729010

john.gardner@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.



Conservative

Chris Howells

07951 743025

chris.howells@stevenage.gov.uk

Ward Surgeries:

7 April 2022 18.30-19.30

5 May 2022 18.30-19.30

5 June 2022 18.30-19.30

Longmeadow Church, SG2 8LT

Conservative

Nick Leech

07537 143584

nicholas.leech@stevenage.gov.uk

Ward Surgeries:

5 April 2022 18.30-19.30

17 May 2022 18.30-19.30

7 June 2022 18.30-19.30 Daneshill
House, SG1 1HN



Shephall

Labour & Co-operative

Rob Broom

07960 915130

rob.broom@stevenage.gov.uk

Labour & Co-operative

Sarah Mead

01438 216433

sarah.mead@stevenage.gov.uk

Labour & Co-operative

Simon Speller

01438 239459

simon.speller@stevenage.gov.uk

Ward Surgeries:

9 April 2022 11.00-12.00 Peartree
Shops, SG2 9XH

14 May 2022 11.00-12.00 The Hyde
Shopping Parade, SG2 9SD

11 June 2022 11.00-12.00 The
Shephall Centre, Shephall Green, SG2
9XR



St. Nicholas

Labour & Co-operative

Sandra Barr

01438 563622

sandra.barr@stevenage.gov.uk

Labour & Co-operative

Richard Henry

01438 316005

richard.henry@stevenage.gov.uk

Labour & Co-operative

Claire Parris

01438 726119

claire.parris@stevenage.gov.uk

Ward Surgeries:

2 April 2022 10.00-11.00

7 May 2022 10.00-11.00

7 June 2022 10.00-11.00

Shopping parade St Nicholas, SG1 4LJ.
Look for the gazebo.



Symonds Green

Labour & Co-operative

Michael Downing

01438 213870

michael.downing@stevenage.gov.uk

Labour & Co-operative

Jackie Hollywell

01438 316005

jackie.hollywell@stevenage.gov.uk



Labour & Co-operative

Sharon Taylor OBE C.C.

01438 242330

sharon.taylor@stevenage.gov.uk

Ward Surgeries:

2 April 2022 10.00-11.00 Scarbor-
ough Centre, next to 9 Scarborough
Avenue, SG1 2HJ

7 May 2022 10.00-11.00 Scarbor-
ough Centre, next to 9 Scarborough
Avenue, SG1 2HJ

11 June 2022 10.00-11.00 Scarbor-
ough Centre, next to 9 Scarborough
Avenue, SG1 2HJ and

12 April 2022 10.00-11.00 at Tea At
The Green Coffee Bar, Symonds Green
Community Centre, SG1 2JG

10 May 2022 10.00-11.00 at Tea At
The Green Coffee Bar, Symonds Green
Community Centre, SG1 2JG

14 June 2022 10.00-11.00 at Tea At
The Green Coffee Bar, Symonds Green
Community Centre, SG1 2JG



Woodfield

Conservative

Phil Bibby C.C.

01438 316955

philip.bibby@stevenage.gov.uk

Conservative

Graham Lawrence C.C.

01920 461459

graham.lawrence@stevenage.gov.uk

Conservative

Margaret Notley (Mrs)

01438 222754

margaret.notley@stevenage.gov.uk

Ward Surgeries:

5 April 2022 18.30-19.30

17 May 2022 18.30-19.30

7 June 2022 18.30-19.30 Daneshill
House, SG1 1HN

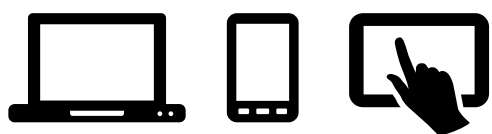


Council Meetings

You can watch our public meetings which are listed here -
<https://www.stevenage.gov.uk/council-and-democracy/decision-making-and-meetings>. The meetings are broadcast live via our
YouTube channel. <https://www.youtube.com/user/SBCComms>



How to get in touch



You can access all of our services online at www.stevenage.gov.uk

Out of hours

For emergencies during the holidays, such as emergency repairs to council homes, or homelessness, telephone 01438 314963.

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242** or **0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**
Garage Lettings **01438 242548/242416**
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**
Street Wardens (anti-social behaviour) **01438 242666**
Stevenage Parks **01438 242323**
Stevenage Leisure Ltd **01438 242605**
The Gordon Craig Theatre **01438 363200**
Stevenage Museum **01438 218881**

STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights **0300 123 4047**

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

Recycling Centres **0300 123 04051**

General Enquiries **0300 123 4040**

OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**

Women's Refuge and advice **01438 242666**

Alcoholics Anonymous **0800 917 7650**

Get your local news in this magazine

The next edition is delivered later this year. If you would like information to be included please email: chronicle@stevenage.gov.uk Chronicle is provided by Corporate Communications. Please be aware that the Editor reserves the right not to print articles. While every effort is made to ensure the information contained in Chronicle is correct, Stevenage Borough Council cannot be held liable for omissions and inaccuracies.

Stevenage Borough Council,
Daneshill House, Danestrete, Stevenage, SG1 1HN
Telephone: 01438 242242 web: stevenage.gov.uk



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