

Chronicle

Stevenage Borough Council's quarterly residents' magazine

Autumn 2021



**EVENTS ARE
BACK**



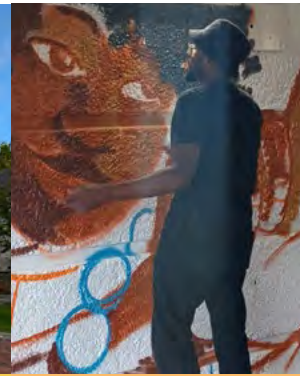
**TRANSFORMING OUR
TOWN CENTRE**



MEET THE MAYOR



**MORE SOCIAL AND
AFFORDABLE HOMES**



**CELEBRATING
STEVENAGE AT 75**



Leader's column



Welcome to the latest issue of the Chronicle.

As we head into autumn and before the clocks fall back, I thought this would be a good time to update you on what the council has been doing over the last few months. In providing this update I am conscious that many of us are trying to get back as near as possible to what normality looks like following the pandemic, recognising of course that it is far from over and has led to tragic loss of life and illness across our town.

With the devastating impacts of the pandemic always in mind I must say that I was very pleased that our town centre reopened with great success. We have recommenced our Outdoor Cinema, trails, hunts and numerous events for all age groups. It was great to see so many people join us for the Old Town Live event on 3rd October. To see the town centre continue to thrive with shoppers and visitors enjoying our many retail and refreshment offerings has been an absolute delight.

The **Transforming Our Town Centre** programme is gathering pace. Last month, I was honoured to attend and speak at the opening of the Co-Space remote working hub which is one of the first developments to be completed within our £1 billion town centre transformation programme. Please take a look at page 5 for more details.

The refurbished Square provides an attractive area for the local community, businesses and visitors to meet. With the iconic clock tower remaining a key feature, the Town Square benefits from attractive new paving which becomes even more vibrant in colour when it rains. Granite benches, new bins, bespoke heritage streetlamps and festoon lighting help to provide a bigger and more flexible event space in our town centre.

Our build **More Social and Affordable Homes** programme continues to provide more opportunities for local people across the town. You can read more about what we have been doing in this regard on page 12.

Finally, thank you to those of you who got in touch to volunteer to litter pick which is part of our commitment towards making Stevenage even **Greener and Cleaner**. Many of you have stepped up to help us achieve this objective for which I and all SBC councillors are very grateful.

Be safe, shop locally and let's continue as a community to protect ourselves from COVID and #StaySafeStevenage.

Best wishes,
Cllr Sharon Taylor
Leader of the Council OBE

Inside

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New Equalities Commission for Stevenage

We are very pleased and proud to be able to announce that SBC has established an Equalities Commission, a body that is independently chaired, to focus on the disproportionate impact of inequalities on the lives of Black, Asian and Minority Ethnic individuals and communities (BAME) in Stevenage.

Whilst Stevenage is recognised to be a place where people from all backgrounds get on well there is always more that more can be done. The Equalities Commission will work cooperatively with local people in both identifying related concerns and opportunities in areas such as education, criminal justice, health, businesses, sport and culture and employment. Post considering these and any other relevant matters it will drive forward the resulting recommendations to help ensure all residents feel valued and included.

The Commission will also examine the wider issues of inclusion for other sections of the community where inequalities are experienced and will maintain an effective dialogue in order to tackle these.



**STEVENAGE
EQUALITIES
COMMISSION**

The council will provide support to the Commission's Independent Chair, Errol John, who said: "I'm really honoured to be appointed chair of this commission at this extraordinary time, where Stevenage Borough Council, like many authorities around the country are looking at themselves to become a beacon of good practice. I have lived in Stevenage for many years and contributed to giving a voice to diverse communities in the town. I am looking forward to working collectively with a range of partners and Stevenage residents to fulfil the Commission's objectives."

The Commission is aiming to publish its initial findings in December 2021 and a final report in summer 2022.

Events return to the Town Centre

We very much hope you enjoyed the summer events in Stevenage Town Centre. We brought back events including inflatable love arts, market stalls, testing your football skills, and much more. The summer saw a lively atmosphere and happy shoppers.

The fun continues with our autumn activities so please come along to the town centre on Saturday 16 October for Stevenage International Day where you will experience Asian Drummers, the fabulous Warriorz, and Belly Dancing and you can also satisfy your taste buds with a diversity of Greek to Caribbean foods.



On Saturday 30 October please join us for our annual Halloween-Tastic. Be sure to come in your scariest outfit and enter our competition. In addition, you may spot ghostbuster dancers through the town from our very own Identity Dance group.

Don't forget book for our Halloween workshop inside Stevenage Indoor Market via indoor.market@stevenage.go.uk and make some spook-tastic arts & crafts.

Finally, government guidelines permitting, our Christmas Light Switch On returns to the town centre on Saturday 27 November, 12pm – 6pm.

Our fabulous line-up includes Max Kier, Jigsaw Puzzle, The Miss Jones Jazz Band, Purple All Stars and fantastic entertainment such as free face painting, fireworks, Demi's sweet stall, snow globe, fair rides and more.

This is a must attend event!



75th Anniversary of the New Town

Please take a look at the celebratory events we have arranged just for you.

75th Anniversary Walks

To celebrate the 75th anniversary of the designation of Stevenage as the first post-war new town on 11 November 1946, we have organised a series of walks across the town. Each walk has stops for refreshments built in along the way and lasts between an hour and an hour and a half. They are free to attend but booking is essential.

1. Find out about the early Master Plans for the new town, Road 9 and the campaign to stop it, the Canyon and the farm at the heart of the new town and its eventual transformation into the park we know today. **Wednesday 13 October**, 10am Fairlands (meet at the show ground car park).
2. See the planners' ideas for garden commons made real in Bedwell. Chart the story of the first community hall and the community centre and see how schools fitted in to the town's story. **Friday 15 October**, 10am, Bedwell (meet at the Bedwell community centre).
3. Find out about some of the new town pioneers who moved in to Rockingham Way and the early neighbourhood shops. **Saturday 23 October**, 10am Rockingham Way (meet at the café).
4. The Three Horseshoes Pub, ancient lanes incorporated into the cycle network and Radburn layouts. The life of the Postons at The Sishes and the origins of some of the trees planted as an arboretum in what is now Hampson Park. **Wednesday 27 October** 10am Pin Green and Hampson Park (meet at Duncan's café) to discover this local heritage.

Contact details

museum@stevenage.gov.uk

75 years of Sport in Stevenage

Sports teams across Stevenage will take the opportunity to tell local people about their clubs and history to encourage more people to join or possibly volunteer.

Dates

October – December 2021.

Contact details - lorna.

wormald@stevenage.gov.uk

7 Decades of Play

Watch out for our 7 Decades of play events during October half term, including traditional and street games that children have played in the town, Scavenger Hunt, Hopscotch, Elastics (Chinese jump rope), Skipping and giant skipping, Hula hooping, Knucklebones (Jack Stones or 5 jacks), Marbles, Dodgeball, Conkers, Two ball up a wall, Whizz bangs, Welly wanging, Stilts and tin can stilts and Parachute games.

Dates

October Half-Term (25 Oct - 29 Oct)

Contact details - play.section@

stevenage.gov.uk

Black History Month

During Black History Month Stevenage Borough Council and the new Stevenage Equalities Commission will work in partnership to highlight important members of the Black Community who have made significant contributions to the New Towns Development and Community over the past 75 years.

Dates

Month of October, 2021.

Contact details - equalities.com-

mission@stevenage.gov.uk

Cycle Hub Rides

A number of routes have been planned based on the historic roads throughout the town which will lend themselves to a series of rides. These rides will be supported by the Stevenage Cycling Hub, Cycling UK and Breeze Rides.

Dates October/November 2021.

Contact details

Email:

Lorna.wormald@stevenage.gov.uk

Cycle Hub Email: [enquiries@](mailto:enquiries@stevenagecyclinghub.co.uk)

stevenagecyclinghub.co.uk

New Town Homes exhibition

Stevenage new town was built in response to devastating wartime destruction and the resulting housing crisis. New towns were a key part of the plan and Stevenage was the first to be designated, in November 1946. Find out more about the homes that were built and the stories of those early new town pioneers who moved here.

Dates - Saturday 9 October 2021 -
Saturday 8 Jan 2022.

Contact details - museum@stevenage.gov.uk



Transforming Our Town Centre

Stevenage Borough Council celebrates completion of the first stage of our £1 billion town centre regeneration programme

Last month we celebrated the transformation of the Town Square and the launch of Co-Space facility. Cllr Sharon Taylor, Leader of the Council and the Mayor of Stevenage Cllr Sandra Barr 'cut the ribbon' to officially open these exciting new developments. Local residents enjoyed live music and family entertainment on the Square and the Stevenage Even Better Regeneration Visitor Centre opened its doors again.

The Town Square and the buildings around it form part of a protected Conservation Area and are a unique example of post-war architecture within Britain's first New Town. The council has worked with partners Mace Development and Ashe Construction to restore the attractive, geometric facades of the North Block. The transformation of the

Square has resulted in a bigger and more flexible space for events and entertainment.

The previously derelict and unused upper floors of North Block, 25 Town Square have been remodelled into one large facility. Co-Space has taken this space to provide flexible co-working with up to 200 desks to bring more people into the heart of the town, plus conference and exhibition facilities, meeting rooms, and a roof terrace. A large restaurant space on the ground floor (the former McDonalds unit) is currently being marketed by the council's agents.

Both the development of 25 Town Square and the transformation of the Square itself received government funding through the Hertfordshire Local Enterprise Partnership.

Speaking from the new balcony of the North Block, in use for the first time in over 20 years, Cllr Sharon Taylor, Leader of Stevenage Borough Council, said:

"This was an exciting day for Stevenage. We all have reason to be extremely proud of our new Town Square and North Block and to celebrate. It was great to see local residents and businesses enjoying our new 21st century facilities."



Local Training, for local people in construction through Stevenage Works' Construction Hub

Located in the heart of the SG1 regeneration programme, the Stevenage Works' Construction Hub is now providing a much-needed training and recruitment boost for local employers as well as great opportunities for local people to get into and reskill in the construction industry.

Stevenage Works which is a partnership consisting of Stevenage Borough Council, North Hertfordshire College and Job Centre Plus has worked with major developers and the Construction Industry Training Board (CITB) to deliver flexible training for local people to benefit from the investments that are being made in new homes and

infrastructure across the town. The partnership secured £340k from the CITB to fund the programme over the next 3 years. This specially designed programme aims to make it easier for local people to get into construction through jobs, apprenticeships and work experience.

There are currently two short course options – one lasting four weeks and another lasting seven days. Both courses include workshops as well as practical training on everything from brick work, plastering, painting to awareness of asbestos and help with preparing CVs and careers guidance. All courses also include a site-based work experience placement.

This exciting new scheme will help our developers to attract good local employees and support our efforts to create and retain wealth and investment within the town.

If you would like more information about either of these courses please phone Julie King, Head of Construction at North Herts College on **01462 424320** or email jking@nhc.ac.uk

If you are a local employer who wishes to take advantage of this recruitment opportunity, please contact the Stevenage Works Officer on email StevenageWorks@stevenage.gov.uk or by calling **01438 242495**.

Meet the Mayor



The town's new Mayor has been out and about meeting people in the community and lending support to those who need it. Time to find out more about her...

It is not been an easy time to be Mayor. For the previous incumbent Jim Brown, lockdown and ongoing Covid restrictions meant that what would have been a packed schedule of events and appearances was greatly reduced, making for a very frustrating Mayoral year.

Despite best laid plans to promote his love of the outdoors and his ambitions to bring local people together, he was unable to do all he wanted to. However Jim did some great work raising money for his charities through running and cycling.

Our new Mayor, Cllr Sandra Barr, has been dealt a more fortunate hand and has been out in the community, connecting with people, backing her chosen charities (Leyden House Day Centre, Larwood Special School and The Stevenage Children's Dance Festival) with a garden party, cutting the odd ribbon and has even organised a new competition to find the town's friendliest street.

"I absolutely adore being the first citizen of this town I love so much," she says. "I had no pre-conceived ideas, and suspected it would be hard work, but it has exceeded my expectations in the joy that representing the people of Stevenage brings, and the gift of

being able to be a visitor to other towns and boroughs, representing and promoting Stevenage.

"My favourite part so far has been meeting the children of the town in my capacity as Mayor, they always bring sunshine into everyone's life, I'm so lucky to have the chance to meet them and bask in their innocent joy."



Down to earth and approachable, Sandra has made it her goal to help bring whatever support she can to the town's residents as we hopefully adjust to a post-Covid world which still presents challenges for many people, especially those who are vulnerable.

"I want to connect with the people of the town and support them as Covid becomes part of our past rather than our future, engaging with the forgotten people, touching base with our diverse ethnic

groups, representing the learning disabled, the elderly and the young people in our community. I want to be their voices and be a conduit in bringing us all together as one cohesive community."

Difficult situations often reveal the true nature of people and the residents of Stevenage really came together as a community during lockdown - helping neighbours and friends without a support network; volunteering; giving, and complying with the Government's Covid guidelines to help bring a swifter end to restrictions.

This is the reason why the Mayor is launching a new competition called Right Up My Street.

"Right Up My Street is a project to find the friendliest street, turning, cul-de-sac or green in the town," she explains.



"One of the things I recognised during the lockdown was how clapping for the NHS brought small communities together and neighbours who didn't really know each other, became friends. This will enable the deputy mayor and myself to highlight and recognize the lovely, kind and friendly communities we have in Stevenage. We are proud of how friendly Stevenage is, so let's celebrate it in style."



Details on how to enter the competition will be revealed shortly.

Many people ask what the role of the Mayor. Whilst there are some general guidelines that all must follow, much of what they do comes down to the individual. All of them, however, bring great enthusiasm to the role.

"Each Mayor brings their own gifts to the table. I hope that I'm approachable and easy going. I believe it's an absolute privilege to represent the people of the town so I do my very best to accept every invitation I receive, I do my homework and try to bring enthusiasm to each occasion, the thing is, the more people see me, the more they will understand what

my vision is for this mayoral year. "At the moment, at the forefront of most people's minds is 'what can we expect as we hopefully come out from the shadow of Covid?'

Especially with the return to work, the winding down of furlough, and worries around housing. Some people are anxious about going out. Others worry about their children's education. It's a strange new world for us to get our heads around."

Cllr Barr's daughter is the Mayoress this year and shares in her love of dance and theatre.

"The Mayoress, my daughter, is a great support to me. She thinks of herself as being like the Queen's Lady in Waiting. She is there to ensure I am kept safe, and holds my bag or takes the photos."



"She is a teacher of musical theatre and has her own stage school, a cooperative, so her fellow principals also support her in her role as Mayoress, but she has to juggle her role as Mayoress with the running of her own business and being the sole earner in her household and the single mother of her beautiful daughter. I am extremely blessed to have her at my side and appreciate the sacrifices she has made to enable me to do my part as Mayor."

So now you know the Mayor, if you see her out and about, please do say hello. She would love to meet you.



How we used your money

The latter part of our last financial year provided a unique set of challenges and the added expense brought by the global pandemic. In the midst of this, we looked to our vital services while providing extra support to the community. Here's what we managed to achieve in 2020/2021...

Transforming Our Town

The Stevenage Development Board of which our council is a core member worked together to produce a Town Investment Plan and bid for government funding. The successful plan secured funding of £37.5million. This is a phenomenal achievement which will aid our efforts to bring about a once in a generation investment within our town.



Improvements have been made to our town square including new paving, granite benches, and more. Bespoke streetlights, with festoon lighting on the trees and surrounding structures help to create a really attractive new area and event space.

STEVENAGE BETTER

a place for everyone

The Stevenage Development Board of which SBC is a core member worked together to produce a Town Investment Plan and bid for government funding. The successful plan secured funding of

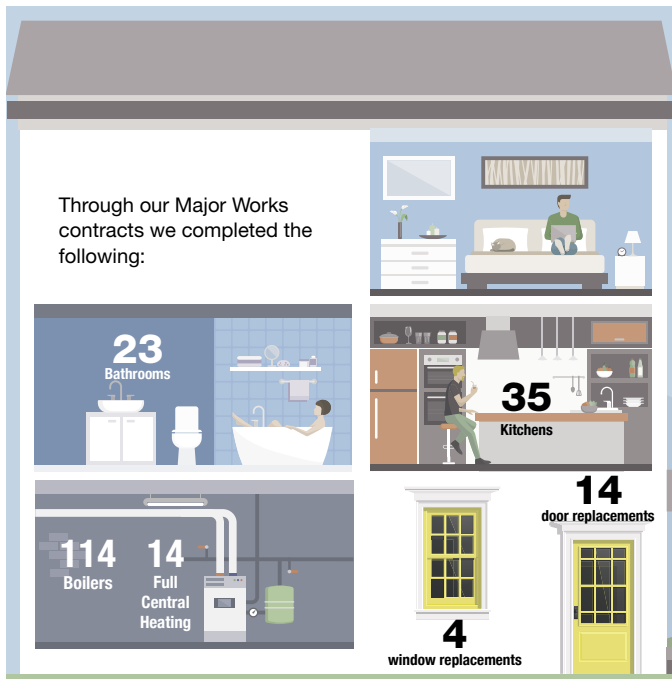
£37.5million

This is a phenomenal achievement which will aid our efforts to bring about a once in a generation investment within our town.



Through the **Stevenage Works Board** which includes **SBC, North Herts College** and **Job Centre+** we secured **£340k** from the Construction Industry Training Board to establish the Hertfordshire Construction Hub which will provide training and employment opportunities for local people linked to our town centre and housing projects.





More Social and Affordable Homes

We have granted permission for new homes and driven forward our own house building programme.



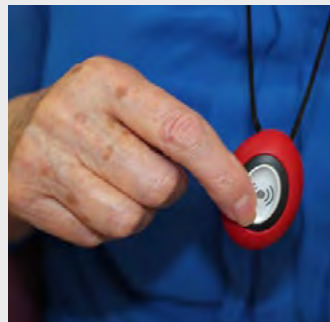
Work has begun onsite on the Kenilworth Close scheme which will provide **over 200 homes** including a flagship older persons housing scheme.

Independent Living Schemes

We attended

7,025
emergency calls

to those living in independent Living and Flexicare schemes and on our Careline alarm service (**4,520** Independent Living/Flexicare & **2,505** Careline).



We completed

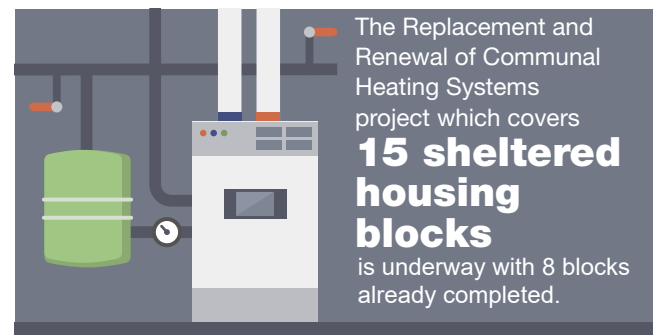
20,506

visits to those living in Independent Living/Flexicare and on our community Support Service.

We completed

65,480

calls to those living in Independent Living/Flexicare and on our Community Support Service.



Since the start of our project to re-new the lifts in our flat blocks **12 lifts** have been completed.



We launched our new look council website with over **5.5million** page views in the first year, compared to **3.2million** the previous year.

We have granted planning permission for the delivery of

782 new homes of all tenures in Stevenage with permissions on a **further 2,914 new homes** in progress.

Co-operative Neighbourhoods

Our Co-operative Neighbourhoods (CN) programme was launched in late summer 2020 and aims to put residents at the heart of decision making by making services more responsive to the strengths, needs and aspirations of communities and localities.



Young People's Healthy Hub (YPHH)

launched – lots of activities and information for young people including a dedicated counselling service for young people



A welcoming space for exhibitions, workshops, poetry events and more opened in the town centre, thanks to a partnership between the council and Junction 7 Creatives.



A Clean, Green, Safe and Thriving Town

Our Climate Change Strategy was adopted in September 2020. We continue to work closely with our partners to keep our residents safe. As a result, we have seen fantastic achievements through our Community Safety team.

We established a community response team to provide support to vulnerable residents in need during the Covid-19 pandemic.



Service set up within
10 days

Assisted over
100 residents
with referrals or help and advice

90 households
received a food pack

37 households
received fresh food packs

62 households
received a personal care pack

57 households
received cleaning packs

3 Covid Marshalls recruited

Distributed over **15,000**
free re-usable face masks and
750 bottles of
hand sanitisers



Unlike some local authority areas we maintained all household refuse and recycling collections during the lockdown.



22

SADA safe spaces were provided and we have supported

33

families this year with safe space accommodation.

SADA

will be a county-wide service from April 2021.

There were

785

SADA referrals including
61 male victims that have come forward.

£200k

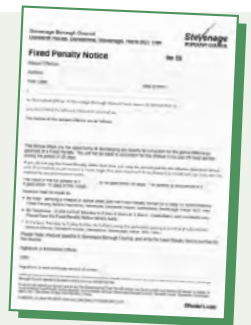
We secured over of grant funding to support the SADA service.

We published SADA Survivor Stories as an E-book and a hard copy on Amazon.

We served

7

Fixed Penalty Notices.



We served

25

and

17

Community Protection Notice warnings
Community Protection Notices for anti-social behaviour (ASB).

Our Street Cleansing team litter pick, empty around **900 litter bins**, sweep the roads in the town centre, Old Town and neighbourhood shopping centres and **45km** of cycle tracks.



We collected

33,500 tonnes

of waste through kerbside collections.

Environmental Health



Investigated

664

noise complaints, compared to **397** the previous year.

Served

39

statutory notices in relation to noise and housing issues.

Made **two seizures** of noise equipment and carried out two successful prosecutions for noise nuisance.

We provided emergency accommodation to

77 people

who were rough sleepers or at risk of rough sleeping

The No More
SERVICE

Whilst here, they were offered the use of the No More Service in a bid to maintain their accommodation and make positive changes to their wellbeing and lifestyle. Further to this, the service increased all contact to clients to either daily or bi-weekly. In turn, this meant the number of clients using the service increased by **157%**.

Of those who wanted to engage from the Covid Provision Accommodation we saw a:

96%
reduction in
offending

76%
reduced risk to
their housing

84%
improvements to
their physical and
mental health



Weston Road Cemetery achieved a Green Flag Award, bringing the total to **5 sites** in Stevenage.



We investigated

556

reports of fly-tipping.

How Private Home Sales are Helping to Fund our Affordable Housing Programme

Over the last five years, we have been working hard to meet our ambitious house building target to deliver more social and affordable council rented homes. To date, almost 300 new affordable homes for rent have been built by Stevenage Borough Council and a further 305 homes are under construction including a state of the art new independent living scheme at our flagship Kenilworth Close development. Properties at Malvern Close are progressing well and six of the seven properties have been reserved.

Whilst our focus is very much on developing more social and affordable housing, we also building a number of private homes for sale. The proceeds of the sales from these homes are used to supplement our affordable housing programme. So far, we have developed two private sale schemes, the Cricketer's View on Ditchmore Lane and de Havilland House on North Road.

The Cricketer's View scheme completed in October 2020 and involved the sympathetic



conversion of three dilapidated properties into a mixture of ten, one and two bedroom apartments. The scheme, which has been shortlisted for two industry awards, 'Innovation in Property and Asset Management' at The Municipal Journal Awards 2020 and 'Best Housing, Regeneration or New Build initiative' in the Association for Public Service Excellence (APSE) Service Awards 2021, is now fully sold and occupied, generating a surplus of over £1m for reinvestment in new social and affordable housing.

Our de Havilland House scheme is currently under construction and is expected to complete later this year. This is a new build development of 21 one and two bedroom apartments located on North Road with the properties currently available to purchase.

The money generated from these developments enables us to build more social and affordable homes. By way of an example, work is currently underway on 29 apartments for social rent on Scarborough Avenue in Symonds Green which are due to complete early next year. This scheme has also been designed to enhanced sustainability standards, including solar panels and heat recovery systems which will also ensure they have cheaper running. Without the income we are able to generate from our private sale developments, it would not be possible for our social and affordable homes programme to deliver on the scale that it does. We are proud to have such a programme in place and for offering local people genuinely affordable housing options.

Visit our website to find out more about our new build housing developments across town www.stevenage.gov.uk/housing/housing-development.



Co-operative Neighbourhoods...

Working together on new community projects

We have been working collaboratively with Stevenage councillors and local residents to highlight and solve issues throughout our six neighbourhood areas. Local councillors have provided our community focused team with funding from Local Community Budgets to support and deliver many projects throughout the town, including:

- The creation of **Community Orchards** at the ABC Park in St Nicholas, Hampson Park in Pin Green, and the Donkey Park in Bandle Hill to add to the one already in place in Symonds Green.
- Helping to deliver the **Active Local** project in collaboration with the Herts Sports Partnership to encourage physical activity in the Bedwell area as well as looking to tackle childhood obesity throughout Shephall.
- The **installation of defibrillators** throughout Chells and Manor.

- The **refurbishment of the planters** at Peartree Shops in Shephall.
- The creation of **underpass artwork** working with Junction 7 Creatives in response to the Black Lives Matters movement throughout St Nicholas & Martins Wood.
- The delivery of **voluntary litter picks** and public realm refurbishment throughout the town with both Stevenage residents and in partnership with the Community Payback Scheme alongside colleagues in the Police and Probation services.

Throughout this summer and autumn, our Co-operative Neighbourhoods teams have met with residents to ask them:

- What is it like to live in Stevenage?
- How has Stevenage changed over the last two years?
- Are there any specific aspects of their local area they would like to highlight?

So far, we have gathered over 260 responses from residents. This is only the start of the consultation activities we are planning over the coming months to work collaboratively to develop community projects and solve local issues.

Follow our social media channels for engagement events in your local area, as listed below.

- Woodfield, Oldtown & Symonds Green
- St Nicholas & Martins Wood
- Chells & Manor
- Bedwell & Pin Green
- Shephall & Bandle Hill
- Longmeadow & Roebuck

To take part in our Co-operative Neighbourhoods Engagement Survey:

Go to www.tinyurl.com/CN-Engage

Or email engagement@stevenage.gov.uk

Please follow our social media channels for information about engagement events in your area.

PHYSICAL ACTIVITY AND DEMENTIA RESEARCH

We are looking for people living with dementia or their carers to take part in our project.

We would like to talk to you about physical activity - what you do and why.

Your ideas will help us to understand the needs of people living with dementia and the benefits of being active. This will inform your local dementia services.

If you have dementia or are a carer of someone living with dementia and live in either Watford, Stevenage or Sheffield, you may be able to help.

We would like to speak to you using either Zoom or over the telephone. An interview will take no longer than an hour. You can include a family member if you would like.

If you are interested, please contact Becki Hadley at r.hadley3@herts.ac.uk 01707285051

Or Candice Bryan at candice.bryan@stevenage.gov.uk 07923 216 878

University of
Hertfordshire **UH**

NIHR | Applied Research Collaboration
East of England

UKRI Economic
and Social
Research Council

UH ethics protocol number: aLMS/SF/UH/04411(1)

Councillors and ward surgeries

Bandle Hill

Labour & Co-operative

Adrian Brown

07366 708508

adrian.brown@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email us with any issues you wish to raise

Conservative

Wendy Kerby

01438 515833

wendy.kerby@stevenage.gov.uk

Ward Surgeries:

11 December 2021 14.30-15.30
Bandle Hill Play Centre

Labour & Co-operative

Joan Lloyd (Mrs)

01438 359627

joan.lloyd@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email us with any issues you wish to raise.

Bedwell

Labour & Co-operative

Matt Creasey

07488 868506

matt.creasey@stevenage.gov.uk

Labour & Co-operative

Liz Harrington

01438 721012

liz.harrington@stevenage.gov.uk

Labour & Co-operative

Lizzy Kelly

07961 626478

lizzy.kelly@stevenage.gov.uk

Ward Surgeries:

No Surgeries at this time. Please call or email with any issues you wish to raise.

Chells

Liberal Democrat

Julie Ashley-Wren

07932 696065

julie.ashley-wren@stevenage.gov.uk

Liberal Democrat

Stephen Booth

07970 900126

stephen.booth@stevenage.gov.uk

Liberal Democrat

Tom Wren

07786 517218

tom.wren@stevenage.gov.uk

Ward Surgeries:

11 November 2021 19.00-20.00
St. Hugh & St. John Church,
Mobbsbury Way
9 December 2021 19.00-20.00
Chells Manor Community Centre,
Emperor's Gate

Longmeadow

Conservative

Doug Bainbridge

07786 361242

doug.bainbridge@stevenage.gov.uk

Ward Surgeries:

4 November 2021 18.30-19.30
2 December 2021 18.30-19.30
Longmeadow Church

Conservative

Alexander Farquharson

07873 332850

alexander.farquharson@stevenage.gov.uk

Ward Surgeries:

2 November 2021 18.30-19.30
7 December 2021 18.30-19.30
Daneshill House, Danestrete

Conservative

Adam Mitchell C.C.

07592 933404

adam.mitchell@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise

Manor

Liberal Democrat

Andy McGuinness

07801 658239

andy.mcguinness@stevenage.gov.uk

Liberal Democrat

Robin Parker C.C.

01438 724746

robin.parker@stevenage.gov.uk

Liberal Democrat

Graham Snell

01438 238399

graham.snell@stevenage.gov.uk

Ward Surgeries:

11 November 2021 19.00-20.00
St. Hugh & St. John Church,
Mobbsbury Way
9 December 2021 19.00-20.00
Chells Manor Community Centre,
Emperor's Gate

Martins Wood

Labour & Co-operative

Myla Arceno

07476 968208

myla.arceno@stevenage.gov.uk

Labour & Co-operative

Lloyd Briscoe

01438 229795

lloyd.briscoe@stevenage.gov.uk

Labour & Co-operative

Teresa Callaghan

07909 118629

teresa.callaghan@stevenage.gov.uk

Ward Surgeries:

23 November 2021 11.00-12.00
27 December 2021 11.00-12.00
The Oval Community Centre

Old Town

Conservative

John Duncan

07400 517271

john.duncan@stevenage.gov.uk

Ward Surgeries:

25 November 2021 17.30-19.00

96 High Street

Conservative

Jody Hanafin

01438 517495

jody.hanafin@stevenage.gov.uk

Ward Surgeries:

25 November 2021 17.30-19.00

96 High Street

Labour & Co-operative

Loraine Rossati

07928 737816

loraine.rossati@stevenage.gov.uk

Ward Surgeries

No surgeries at this time. Please call or email with any issues you wish to raise.

Pin Green

Labour & Co-operative

Lin Martin-Haugh

01438 351467

lin.martin-haugh@stevenage.gov.uk

Labour & Co-operative

Maureen McKay

01438 234363

maureen.mckay@stevenage.gov.uk

Labour & Co-operative

Jeannette Thomas

01438 721258

jeannette.thomas@stevenage.gov.uk

Ward Surgeries:

6 November 2021 19.00-20.00

4 December 2021 10.00-11.00

Hampson Park Community Centre

Roebuck

Labour & Co-operative

John Gardner

01438 729010

john.gardner@stevenage.gov.uk

Ward Surgeries:

No surgeries at this time. Please call or email with any issues you wish to raise.

Conservative

Chris Howells

07951 743025

chris.howells@stevenage.gov.uk

Ward Surgeries:

4 November 2021 18.30-19.30

2 December 2021 18.30-19.30

Longmeadow Church

Conservative

Nick Leech

07537 143584

nicholas.leech@stevenage.gov.uk

Ward Surgeries:

2 November 2021 18.30-19.30

7 December 2021 18.30-19.30

Daneshill House, Danestrete

Shephall

Labour & Co-operative

Rob Broom

07960 915130

rob.broom@stevenage.gov.uk

Labour & Co-operative

Sarah Mead

01438 216433

sarah.mead@stevenage.gov.uk

Labour & Co-operative

Simon Speller

01438 239459

simon.speller@stevenage.gov.uk

Ward Surgeries:

13 November 2021 11.00-12.00

The Hyde Shopping Parade

4 December 2021 11.00-12.00

The Shephall Centre, Shephall Green

St. Nicholas

Labour & Co-operative

Sandra Barr

01438 563622

sandra.barr@stevenage.gov.uk

Labour & Co-operative

Richard Henry

01438 316005

richard.henry@stevenage.gov.uk

Labour & Co-operative

Claire Parris

01438 726119

claire.parris@stevenage.gov.uk

Ward Surgeries:

6 November 2021 10.00-11.00

4 December 2021 10.00-11.00

Shopping parade St Nicholas. Look for the gazebo.

Symonds Green

Labour & Co-operative

Michael Downing

01438 213870

michael.downing@stevenage.gov.uk

Labour & Co-operative

Jackie Hollywell

07876 232667

jackie.hollywell@stevenage.gov.uk

Labour & Co-operative

Sharon Taylor OBE C.C.

Members Services

01438 242330

sharon.taylor@stevenage.gov.uk

Ward Surgeries:

6 November 2021 10.00-11.00

4 December 2021 10.00-11.00

Scarborough Centre

And:

9 November 2021 10.00-11.00

14 December 2021 10.00-11.00

On The Green Coffee Bar, Symonds Green Community Centre

Woodfield

Conservative

Phil Bibby C.C.

01438 316955

philip.bibby@stevenage.gov.uk

Conservative

Graham Lawrence C.C.

01920 461459

graham.lawrence@stevenage.gov.uk

Conservative

Margaret Notley (Mrs)

01438 222754

margaret.notley@stevenage.gov.uk

Ward Surgeries:

2 November 2021 18.30-19.30

7 December 2021 18.30-19.30

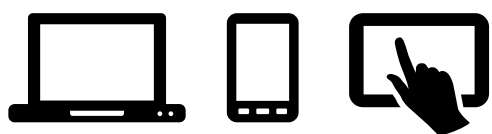
Daneshill House, Danestrete



Our public meetings are back and can be watched online via our YouTube channel - www.youtube.com/user/SBCComms

The dates of council meetings can be found here - <https://www.stevenage.gov.uk/council-and-democracy/decision-making-and-meetings/committee-meetings>

How to get in touch



You can access all of our services online at www.stevenage.gov.uk

Out of hours

For emergencies during the holidays, such as emergency repairs to council homes, or homelessness, telephone 01438 314963.

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242** or **0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**
Garage Lettings **01438 242548/242416**
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**
Street Wardens (anti-social behaviour) **01438 242666**
Stevenage Parks **01438 242323**
Stevenage Leisure Ltd **01438 242605**
The Gordon Craig Theatre **01438 363200**
Stevenage Museum **01438 218881**

STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights
0300 123 4047

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

Recycling Centres **0300 123 04051**

General Enquiries **0300 123 4040**

OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**

Women's Refuge and advice **01438 242666**

Alcoholics Anonymous **0800 917 7650**

Get your local news in this magazine

The next edition is delivered later this year. If you would like information to be included please email: chronicle@stevenage.gov.uk Chronicle is provided by Corporate Communications. Please be aware that the Editor reserves the right not to print articles. While every effort is made to ensure the information contained in Chronicle is correct, Stevenage Borough Council cannot be held liable for omissions and inaccuracies.

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