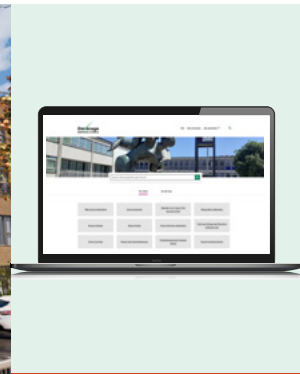
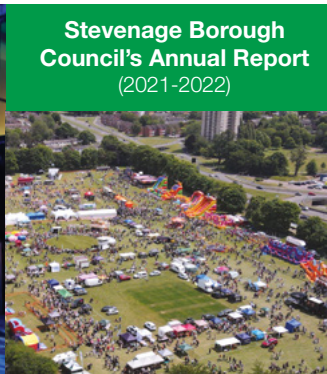


Chronicle

Stevenage Borough Council's quarterly residents' magazine

Autumn 2022



TRANSFORMING OUR TOWN

WHAT'S ON

**ANNUAL REPORT
2021-22**

**MORE AFFORDABLE AND
SOCIAL HOUSING**

**HOW TO
CONTACT US**



Stevenage
BOROUGH COUNCIL

Leader's column



Welcome to the 2022 Autumn issue of the Chronicle, your quarterly residents' magazine.

Firstly, I would like to express my sincere condolences to the Royal Family on behalf of Stevenage Borough Council.

HRH Queen Elizabeth II was head of state for Great Britain and the Commonwealth realms for 70 years. Her extraordinary commitment and loyalty to our nation and beyond will be sorely missed.

In this special Green issue of the Chronicle, we look at different aspects of our commitment to address the challenge of Climate Change and celebrating our green surroundings and lots of other topics too.

In 2019, we declared a Climate Change Emergency and we continue to work towards our goal to have net zero emissions in our town by 2030.

As part of our green focus, we have made changes to how we work and to several of our services. An example of this is our successful bid to secure £1.8million from the Social Housing Decarbonisation Fund. We will use this funding to improve the energy efficiency of council homes and reduce carbon emissions with an Energy Performance Certificate (EPC)

rating of D or lower. The funding will help identify improvements, including fitting external wall and roof insulation, energy efficient doors and windows, heat pumps and solar panels. The upgrades are expected to be completed by the end of March 2023 and will focus on supporting lower income and more vulnerable households.

Our steps towards a greener Stevenage include identifying more sustainable ways to build new homes. We are supporting local businesses with an affordable net zero emissions service for small companies looking to reduce their carbon footprint with our social enterprise partner Wentra.

I would like to thank and congratulate our Environmental team and our Green Space Volunteers for another successful year, securing five Green Flag awards for Stevenage. Well done to everyone involved.

In this issue, you can look at our Annual Report 2021-22 (see pages 10-13) to read about our achievements for Stevenage residents.

Best wishes
Cllr Sharon Taylor
Leader of the Council OBE

Inside

Welcome to our Autumn edition of Chronicle, the magazine for Stevenage people...

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9 What's On

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chronicle@stevenage.gov.uk



@stevenageboroughcouncil



@StevenageBC



facebook.com/stevenageboroughcouncil

Stevenage News Round-up

Preparing for the Cost of Living Crisis

We have set up a Cost of Living Task Force recognising how tough this is for local people. The Task Force will look at any steps we can take to support residents through this difficult time.

The Cost of Living crisis will impact the lives of our residents in Stevenage. Through our website we will signpost those living in Stevenage to charities and partners, as well as raising awareness of the funds on offer and assistance available to help ease the burden of this stressful situation.

Cost of Living website hub

A Cost of Living hub has been published on our website and contains lots of useful information about where residents can access additional help, debt advice and help to make homes more energy efficient. www.stevenage.gov.uk/benefits/help-to-manage-the-cost-of-living

The Cost of Living hub details a wide range of information sources available to residents to overcome the financial hardships caused by the crisis, for example, links to Stevenage Citizens Advice Bureau and Food Banks.

It includes advice and guidance on:

Local Grant Schemes, ways to reduce energy costs and increase energy efficiency, support for paying energy bills, council tax and other funds available, as well as how to apply, debt advice, accessing food banks and sorting tax-free childcare.



Help for Households is the package provided by the UK Government offering a range of extra support for households. If eligible this includes:

- £650 cost of living payment for most already receiving a means tested benefit
- £400 energy discount to assist all households with energy bills from October
- £300 pensioner cost of living payment, paid to all pensioner households with their Winter Fuel allowance
- £150 disability cost of living payment in September for those on an eligible UK disability benefit

Look at www.helpforhouseholds.campaign.gov.uk, a government website with a wide range of information to support all families and individuals struggling with the cost of living crisis.

Supporting Residents

HertsHelp is an organisation offering support locally and can be contacted on 03000 123 4044, email info@hertshelp.net or visit (www.hertshelp.net).

Stevenage Citizens Advice Bureau (www.stevenagecab.org.uk) can also be contacted free on 0800 144 8848 (9am to 5pm). Face to face appointments need to be pre-booked.

Stevenage wins green again



It was once again confirmed Stevenage is home to some of the best green spaces in the country, after five of our sites received Green Flag Awards.

Fairlands Valley Park has won a Green Flag Award every year since 2009, Town Centre Gardens since 2011, Hampson Park since 2014, Shephalbury Park since 2019, and Weston Road Cemetery since 2020.

The Green Flag Award scheme – managed by environmental charity Keep Britain Tidy under licence from the Ministry of Housing, Communities and Local Government – recognises and rewards well-managed parks and green spaces, setting the benchmark standard for their management across the UK and around the world.

The Stevenage sites are five of more than 2,000 across the country to collect the award for 2022.



Thank you Ma'am

During her reign, the late Queen Elizabeth II made a number of visits to Stevenage.

She visited in 1959, six years after her Coronation. She officially opened the new town and visited Wigram Way and Longmeadow School during her visit, much to the excitement of schoolchildren and families across the town.

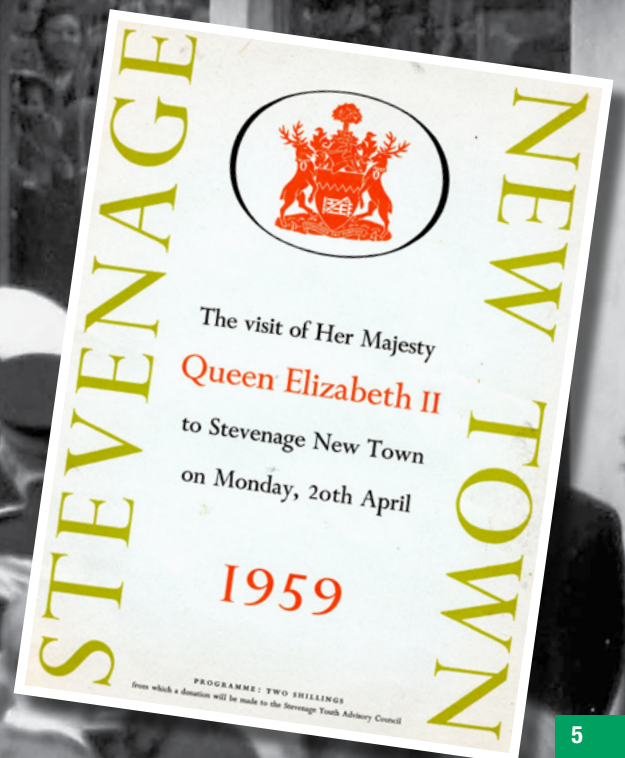
Since the official opening of Stevenage new town in 1959 by Queen Elizabeth II, we have had the honour of welcoming royalty on a number of occasions.

She returned in 2012 during her Diamond Jubilee tour. Thousands turned out at Lister Hospital to catch a glimpse of the Queen – where she officially opened the new Diamond Jubilee maternity unit.

On Monday 19 September 2022, the world paid a final farewell to Queen Elizabeth II, with a state funeral and military procession.

Thank you Ma'am for your service.





Transforming Our Town—Sustainable Initiatives

We are facing climate change challenges and are aware of the huge responsibilities the council and our regeneration partners hold in tackling this. The £1bn regeneration programme includes sustainable initiatives and our transport infrastructure.

Here is how some of the projects are helping us to meet those challenges.

Sustainable Travel

We are creating a sustainable travel hub for the town, with the railway station, Bus Interchange, and multi-storey car park. Access to the cycleways and secure cycle storage are part of the travel hub to encourage sustainable journeys.

The Bus Interchange

The Bus Interchange includes new facilities, including a climate controlled, covered waiting room with seating. The Interchange was designed largely using 'natural' climate control, so the concourse is partially open-air, whilst protected from the worst of the weather.

Where energy is used, this is offset with renewable energy, through solar panels and air source heat pumps.

New landscaping includes new plants and trees to encourage wildlife to flourish.

Former bus station

The former bus station is being repurposed into a community space for events, with seating and a pop-up park. We have increased the amount of greenery, retained trees and included wildflower turf to attract birds and bees and encourage pollination. Materials from former council projects have been reused to create new seating.

Multi-storey car park

A multi-storey car park is being built on the Railway North car park. It includes charging spaces for electric vehicles with room to install more as well as bike storage. The car park will minimise light pollution with motion detected LED lights, which will dim during sunlight hours.

Our Partners

We are working closely with our regeneration partners to bring sustainability into schemes within our town centre.



SG1

SG1, a partnership with Mace, will deliver new homes, space for leisure activities and shops. Low carbon technologies will be included and a series of ecological enhancements introduced. This includes

providing green public open space. Key environmental features of the buildings include no fossil fuel use, with renewable energy to deliver a sustainable low carbon development.

Reef

Reef is delivering a new building on the site of the former Marshgate car park, which will become home to a lab and office building for Autolus Therapeutics. Construction for certain elements of the building takes place offsite to reduce construction waste and traffic movements. Any tree removed to allow the building will be replaced with at least three new ones.

Former Matalan site

The Guinness Partnership will be delivering housing and jobs through providing new homes on the former Matalan site, including affordable homes.

Initiatives such as rainwater harvesting, residents' grow gardens, green spaces and roofs to promote biodiversity are included. Walking and cycling to minimise pollution and encourage healthy lifestyles is promoted. Parking is at ground level, including proposed electric vehicle charging, reducing the need for excavation.

More Affordable and Social Housing

Ambitious plans progress to deliver more affordable housing in Stevenage.

We have ambitious plans to deliver new social and affordable homes. At present, we have delivered over 300 homes, comprising of a mixture of accommodation sizes and styles.

The council is determined to meet the housing need in the town. There are currently over 2,000 residents on the Housing Register.

Of those, over 80% have a housing need of either one or two bedrooms. The most effective way of meeting this demand, whilst making the most of the council's limited land assets, is to build high quality accommodation which includes flats that appeal to residents and fulfil the need for more homes.

Over 1,000 residents are currently under-occupying three-plus bedroomed properties, some of whom may be eligible to be housed in our independent living accommodation. A great example of our approach in practice is the council's current neighbourhood regeneration scheme at Kenilworth Close.

Our 5* quality Housing Development Programme ensures that all our newly constructed homes are built to a high standard as well as being sustainable and affordable for new residents.

TIMELINE

Archer Road

30 x two and three-bed apartments and houses



JULY 2017

Vincent Court

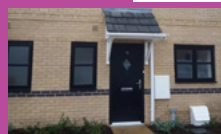
4 x two bed houses let to council tenants



AUG 2017

Wedgewood Way

6 x three-bed houses



NOV 2018

March Hare

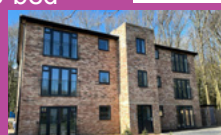
15 x one and two-bed apartments



FEB 2020

Addison House

9 x one and two-bed apartments for council tenants



APR 2021

Symonds Green

29 x one, two and three-bed apartments for council tenants



ON SITE

Oaks Cross

11 x one bed-bungalows for homeless residents



ON SITE

The Housing Development Team has delivered over 375 properties, with another 300 planned by 2025.

MAY 2017

Kilner Close

2 houses and 3 flats



SEPT 2018

Twin Foxes

14 x one and two-bed apartments for council tenants



NOV 2019

Gresley Way

15 homes; 14 for council tenants



OCT 2020

Ditchmore Lane

Restoration of an old building to create 10 x one and two-bed apartments for private sale (to fund our affordable housing schemes)



OCT 2021

North Road

21 x one and two-bed apartments sold to private tenants to fund our affordable housing scheme.



ON SITE

Kenilworth Close

200 new homes, new retail and a state-of-the-art new independent living centre



ON SITE

Dunn Close

21 x one, two and three-bed apartments, with six further, one-bed apartments for independent living.



Funding to improve local communities

Stevenage has been awarded £1million over the next three years to help improve local communities.

The funding is from the Government's UK Shared Prosperity Fund (UKSPF), which has the primary aim of levelling up communities. The UKSPF's three themes are Communities and Place, Supporting Local Business and People and Skills.

To release funding, we had to produce an Investment Plan detailing our high-level priorities to the Department of Levelling Up Communities and Housing for its approval. We expect to hear the outcome and release of the first tranche of funding in October. Our plan includes the following:

Community and place

Our focus is on place-making activities, supporting the ongoing delivery of our Co-operative Neighbourhoods programme. This could include such things as local arts and culture projects, support for volunteering/ social action and projects to tackle climate change.

Supporting local business

Our proposal consists of a Hertfordshire-wide approach but with a local focus on supporting Stevenage businesses to thrive, innovate and grow. Opportunities will create jobs and boost community cohesion through investments that build on existing industries and institutions.

People and skills

We will focus on creating opportunities for local people, especially those with more complex needs who are furthest from employment. Proposals will improve skills levels in Stevenage, fostering a culture of aspiration and ambition and delivering a skilled workforce to support Stevenage's key growth sectors. Running schemes like this has led to 96 people being trained.

Engagement

We consulted widely, to ensure we developed a locally based Investment Plan to meet the aspirations and expectations of the widest possible range of residents, employees, communities, and organisations. Our engagement will continue as the Plan unfolds and delivery begins, so look out for more details...

Make sure everyone in your household is registered to vote.

YOUR VOTE MATTERS

DON'T LOSE IT



From August to November, a form is sent to every household in the borough so we can gather accurate information about who lives in each property and who is eligible to vote.

Some households are required to respond, so please check your form and use this to tell us who is eligible to vote, even if there are no updates to the printed details. There are a number of quick and easy ways you can do this below:

- If the information printed on the form is correct, call 08000 488682 and when prompted enter your security codes (freephone number).
 - If the information on the form is correct or changes are required, visit www.stevenage.gov.uk/electoral-canvass and enter your security codes and postcode.
- If the information printed on the form is correct or changes are required, complete the form and post it back to us in the envelope provided (postage is paid for by the council).
- For further information please contact us on:
Telephone: 01438 242213
Email: electoral@stevenage.gov.uk

What's on Guide

Coming soon in Stevenage



Event	Date	Location
Halloween -Tastic	29 October	Town Centre & Indoor Market
Dear Santa Competition	1 – 12 November	Virtual
Purple Tuesday	1 November	Town Centre/Virtual
Poppy Making workshop	5 November	Indoor Market
Stevenage Fireworks Display	7.30pm Saturday 5 November	Fairland's Valley Park
Armistice Day	10:45am 11 November	Town Centre
Remembrance Sunday	10:00am 13 November	Old Town Bowling Green
Christmas Market	24 November – 1 January 2023	Town Centre
Stevenage Christmas Light Switch On	24 November	Town Centre
Old Town Christmas Light Switch On	26 November	Old Town Bowling Green
Christmas Window Trail	24 November – 1 January 2023	Town Centre & Indoor Market
Christmas Gala	10 December	Indoor Market



NEW:
Free WiFi in
the Indoor
Market.

Our Annual Report – the highlights

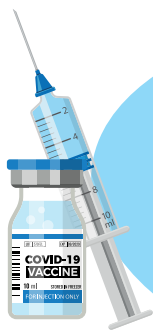
We are proud of what we as a council have managed to achieve in 2021-22. It was a challenging time for us all – the restrictions of Covid, the impact of the cost-of-living crisis, the horrors of the war in Ukraine – the difficulties we face now are very different to those we faced in the recent past.

During the past year, we have continued to deliver the priorities we know are important to you. Through our Cooperative Neighbourhood programme activities, and the feedback provided through the residents and tenant surveys, we have listened to your views and will continue to act on them so that we can deliver the services that matter to you most. Here is a summary of our work to help you, our residents...

Responding to Covid...

The challenges of the pandemic have remained throughout 2021/2022 with Covid restrictions in place for part of the year. The council has continued to work with our partners and communities to ensure that local resident safety and wellbeing drives our approach to living with Covid.

This year we have:



Through our work with public health and VCSE partners, we saw a significant uptake on vaccinations with almost **two thirds (64.3%)**

of residents receiving a booster vaccination by March 2022, up from **62.7%** in January 2022



Assisted up to **360** taxi drivers to work safely with the Travel with Confidence scheme for Covid



Completed **870** visits to businesses to provide advice on Covid controls in accordance with business restrictions



Secured over **£200,000** funding from the local Health Protection Board to support the local Voluntary, Community and Social Enterprise (VCSE) sector to help manage the ongoing impact of community transmission, increase vaccine take up and to help build a response to emerging health inequalities

Recruited a team of **six** Covid Marshalls/ Neighbourhood Wardens to patrol the town and provide advice on available support and education on restrictions

Contacted **2,100** Covid contact tracing cases and visited **420** of these to carry out welfare checks



Cost of Living

The rising cost of living is an issue that impacts us all. As a council we have worked with our partners and local communities to help alleviate the impact on residents and help provide the support they need. We will continue to ensure that this support is provided throughout 2022/23.

This year we have:

Provided food bank stock to **14** voluntary groups

Provided **two** charities with funding to help their vulnerable clients pay heating and fuel costs

Secured Community Renewal Funding to support the work of the Social Inclusion Partnership in 2022/23. This includes work to determine the impact of the increasing cost of living and headline gap on Stevenage residents and raise awareness of services and support



Supported **16** local schools to supply lunch, healthy snacks, shoes and clothing to children, as well as provide onsite food banks and supermarket vouchers to struggling families



Paid out **£172,000** in Discretionary Housing Payment to claimants who are unable to meet housing costs

Paid out **£6.1 million** from the Council Tax Support Scheme to help eligible households reduce the cost of their council tax liability

Paid out **£65,000** of Exceptional Council Tax Hardship Relief to residents who are unable to meet the costs of their council tax

Making Your Money Count

We worked really hard to ensure grants got to those businesses and residents who were eligible as part of our Covid recovery plans.

This year we have:

- Provided £12.4 million in business rate relief and £6.2 million in business grants to local business that have been adversely impacted by the pandemic.
- Collected £53.8m in council tax with a collection rate of 94.5%. However, we don't keep all of it!



Future Town Future Council Achievements

Our Corporate Plan 'Future Town Future Council' sets out how we will reform and revitalise both the town and council for the 21st century. Our key aims and objectives are laid out across five programmes of work:

- Clean, Green, Safe and Thriving town
- Making Your Money Count
- Transforming our Town
- Cooperative Neighbourhoods
- More Social and Affordable Homes

The following pages set out the achievements under each programme for 2021/22.



Transforming our Town

We aim to create a vibrant town centre where people want to live, work and play.



This year we have:

- Opened a new bus interchange. The bus interchange provides a comfortable and modern waiting environment for passengers, a café and shop, and bicycle parking.

- Successfully launched the Town Square regeneration (in partnership with Co-Space launch) and a re-opening of the Visitors Centre in September 2021. The Co-Space deal represents the first phase of the Town Centre redevelopment and provides over 15,000 square feet of design led, in-demand workspace as well as a roof terrace, event space and break out areas for communal use.



More Social and Affordable Homes

We will increase the number of social and affordable homes in Stevenage and improve access to the housing market for a greater number of local residents.



This year we have:

- Re-invested into more affordable and social homes through the private sale of properties at Ditchmore Lane—including nine new properties at Addison House which have all been let as council tenant properties.

Clean, Green, Safe and Thriving Town

We aim to improve the quality of life for Stevenage residents and enhance the experience of visitors. This is achieved through our approach to tackling climate change, our focus on community safety, the vision for culture and leisure and our plans for a healthier Stevenage.

Cooperative Neighbourhoods

We will work with our communities to understand what matters to them, and we will lead on improving our neighbourhoods in partnership with residents.



This year we have:

- Launched the Stevenage Equalities Commission to undertake a strategic assessment of the nature, extent, causes and impact of race inequality in Stevenage. Five sessions have been held and a recommendation report will be published in September 2022.
- Engaged with residents and local community groups to help develop the Equality, Diversity and Inclusion Policy and Strategy (2022-2026) which sets out our commitment to advancing equality, diversity and inclusion across our workforce and the community.



- Established six Cooperative Neighbourhood teams and implemented six Community Action Plans that will enable residents and communities to start shaping the services and projects in their neighbourhoods.



- Completed ward walkabouts in all Cooperative Neighbourhood areas with over 500 conversations collated as part of the pop up event activities – the findings will be used to inform our community and neighbourhood priorities for 2022/23.
- Obtained over 1100 responses as part of the residents and tenants survey, the responses provided valuable insight into residents' perceptions of their neighbourhood, the council, and priorities for the town and will be used to shape our plan, priorities and actions for the future.



Consulted residents about future planting on our roundabouts with over **77%** of respondents indicating that they would like to see sustainable planting displays (trees, shrubs, perennials and bulbs) delivered in future



- Successful in being awarded £30,000 from the Urban Tree Challenge Fund to support the planting of six new Community Orchards.



- Helped schools and Green Space Volunteers to plant 36 fruit trees (apples, pears, plums and damsons) to create three new orchards at:
 - Shephalbury Park
 - Raleigh Crescent
 - St Nicholas Park

Councillors and ward surgeries

Bandle Hill

Labour & Co-operative

Adrian Brown

07366 708508

adrian.brown@stevenage.gov.uk

Ward Surgeries:

15 October 2022 10.00-11.00

12 November 2022 10.00-11.00

10 December 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

Conservative

Wendy Kerby

01438 515833

wendy.kerby@stevenage.gov.uk

Ward Surgeries:

Any issues or questions you may have I am happy to answer. My contact details are above.

Labour & Co-operative

Joan Lloyd (Mrs)

01438 359627

joan.lloyd@stevenage.gov.uk

Ward Surgeries:

15 October 2022 10.00-11.00

12 November 2022 10.00-11.00

10 December 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

Bedwell

Labour & Co-operative

Nazmin Chowdhury

07517 938985

nazmin.chowdhury@stevenage.gov.uk

Labour & Co-operative

Matt Creasey

07488 868506

matt.creasey@stevenage.gov.uk

Labour & Co-operative

Liz Harrington

01438 721012

Ward Surgeries:

16 October 2022 14.00-15.00

20 November 2022 14.00-15.00

18 December 2022 14.00-15.00

Sherma Batson Centre, 10-12 Exchange Road, SG1 1PZ

Chells

Liberal Democrat

Julie Ashley-Wren

3 Lancaster Close, SG1 4RX

07932 696065

julie.ashley-wren@stevenage.gov.uk

Liberal Democrat

Stephen Booth

07970 900126

stephen.booth@stevenage.gov.uk

Liberal Democrat

Tom Wren

13 Scott Road, SG2 0BZ

07786 517218

tom.wren@stevenage.gov.uk

Ward Surgeries:

13 October 2022 19.00-20.00 Chells Manor Community Centre, 12 Emperor's Gate, SG2 7QX

10 November 2022 19.00-20.00

St.Hugh & St.John's Church, Mobbsbury Way, SG2 0HL

8 December 2022 19.00-20.00

Chells Manor Community Centre, 12 Emperor's Gate, SG2 7QX

Longmeadow

Conservative

Bret Facey

07939 165836

bret.facey@stevenage.gov.uk

Conservative

Alexander Farquharson

07873 332850

alexander.farquharson@stevenage.gov.uk

Conservative

Adam Mitchell CC

07592 933404

adam.mitchell@stevenage.gov.uk

Ward Surgeries:

Any issues or questions you may have we are happy to answer. Please use the contact details above.

Manor

Liberal Democrat

Andy McGuinness

40 Hayfield, SG2 7JP

07801 658239

andy.mcguinness@stevenage.gov.uk

Liberal Democrat

Robin Parker CC

8 Cameron Close, SG2 0HG

01438 724746

robin.parker@stevenage.gov.uk

Liberal Democrat

Graham Snell

177 Durham Road, SG1 4JP

01438 238399

graham.snell@stevenage.gov.uk

Ward Surgeries:

13 October 2022 19.00-20.00 Chells Manor Community Centre, 12 Emperor's Gate, SG2 7QX

10 November 2022 19.00-20.00

St.Hugh & St.John's Church, Mobbsbury Way, SG2 0HL

8 December 2022 19.00-20.00

Chells Manor Community Centre, 12 Emperor's Gate, SG2 7QX

Martins Wood

Labour & Co-operative

Myla Arceno

07476 968208

myla.arceno@stevenage.gov.uk

Labour & Co-operative

Lloyd Briscoe

01438 229795

lloyd.briscoe@stevenage.gov.uk

Labour & Co-operative

Teresa Callaghan

07909 118629

teresa.callaghan@stevenage.gov.uk

Ward Surgeries:

29 October 2022 11.00-12.00

26 November 2022 11.00-12.00

17 December 2022 11.00-12.00

The Oval Community Centre, SG1 5RD

Old Town

Labour & Co-operative

Jim Brown

07939 687509

jim.brown@stevenage.gov.uk

Ward Surgeries

Please contact the Councillor for dates and times of Surgeries.

Conservative

John Duncan

07400 517271

john.duncan@stevenage.gov.uk

Ward Surgeries:

I am always happy to help with any issues or questions you may have. My contact details are above.

Labour & Co-operative

Lorraine Rossati

07928 737816

loraine.rossati@stevenage.gov.uk

Ward Surgeries

Please contact the Councillor for dates and times of Surgeries.

Pin Green**Labour & Co-operative****Lin Martin-Haugh**

01438 351467

lin.martin-haugh@stevenage.gov.uk

Labour & Co-operative**Maureen McKay**

01438 234363

maureen.mckay@stevenage.gov.uk

Labour & Co-operative**Jeannette Thomas**

01438 721258

jeannette.thomas@stevenage.gov.uk

Ward Surgeries:

1 October 2022 10.00-11.00

5 November 2022 10.00-11.00

3 December 2022 10.00-11.00

Hampson Park Community Centre,
SG1 5QU**Roebuck****Labour & Co-operative****John Gardner**

01438 729010

john.gardner@stevenage.gov.uk

Ward Surgeries:No surgeries at this time. Please call
or email with any issues you wish to
raise**Conservative****Chris Howells**

07951 743025

chris.howells@stevenage.gov.uk

Ward Surgeries:I am always happy to help with any
issues or questions you may have. My
contact details are above**Labour & Co-operative****Anne Wells**

07485 094939

anne.wells@stevenage.gov.uk

Ward Surgeries:

29 October 2022 12.00-14.00

26 November 2022 12.00-14.00

St Peter's Community Hall, Broadwater,
SG2 8AN**Shephall****Labour & Co-operative****Rob Broom**

07960 915130

rob.broom@stevenage.gov.uk

Labour & Co-operative**Sarah Mead**

01438 216433

sarah.mead@stevenage.gov.uk

Labour & Co-operative**Simon Speller**

01438 239459

simon.speller@stevenage.gov.uk

Ward Surgeries:8 October 2022 11.00-12.00 Peartree
Shops, SG2 9XH12 November 2022 11.00-12.00 The
Hyde Shopping Parade, SG2 9SD10 December 2022 11.00-12.00 The
Shephall Centre, Shephall Green, SG2
9XR**St. Nicholas****Labour & Co-operative****Sandra Barr**

01438 563622

sandra.barr@stevenage.gov.uk

Labour & Co-operative**Richard Henry**

01438 316005

richard.henry@stevenage.gov.uk

Labour & Co-operative**Claire Parris**

01438 726119

claire.parris@stevenage.gov.uk

Ward Surgeries:

1 October 2022 10.00-11.00

5 November 2022 10.00-11.00

3 December 2022 10.00-11.00

Shopping Parade St Nicholas, SG1 4LJ.
Look for the gazebo.**Symonds Green****Labour & Co-operative****Michael Downing**

01438 213870

michael.downing@stevenage.gov.uk

Labour & Co-operative**Jackie Hollywell**

01438 316005

jackie.hollywell@stevenage.gov.uk

Labour & Co-operative**Sharon Taylor OBE CC**

01438 242330

sharon.taylor@stevenage.gov.uk

Ward Surgeries:

1 October 2022 10.00-11.00

5 November 2022 10.00-11.00

3 December 2022 10.00-11.00

Scarborough Centre, next to 9 Scar-
borough Avenue, SG1 2HJ
and

11 October 2022 10.00-11.00

8 November 2022 10.00-11.00

13 December 2022 10.00-11.00

Tea at the Green Coffee Bar, Symonds
Green Community Centre, SG1 2JG**Woodfield****Conservative****Phil Bibby CC**

01438 316955

philip.bibby@stevenage.gov.uk

Conservative**Graham Lawrence CC**

01920 461459

graham.lawrence@stevenage.gov.uk

Conservative**Margaret Notley (Mrs)**

01438 222754

margaret.notley@stevenage.gov.uk

Ward Surgeries:Any issues or questions you may
have, we are happy to answer. Please
use the contact details above.

Council Meetings



You can watch our public meetings which are listed here -
www.stevenage.gov.uk/council-and-democracy/decision-making-and-meetings.

The meetings are broadcast live via our YouTube channel.
www.youtube.com/user/SBCCComms

How to get in touch

You can access our services online at www.stevenage.gov.uk

Information and advice about all our services is available to help you save time and go online.

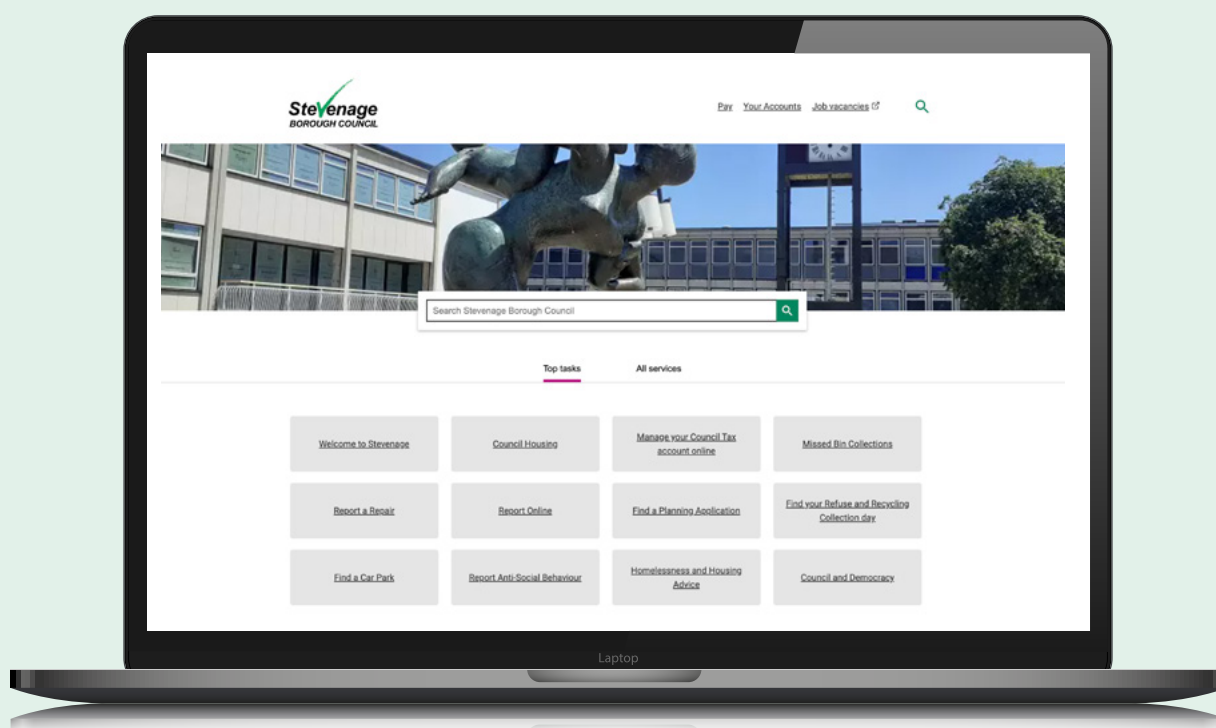
Our most popular web services are:

www.stevenage.gov.uk/pay

www.stevenage.gov.uk/your-accounts

www.stevenage.gov.uk/housing/council-housing

www.stevenage.gov.uk/housing/council-housing/repairs/report-a-repair



Out of hours

For emergencies: Monday to Friday between 17:00-08:00, weekends and bank holidays contact **01438 314963**.

Our phone and face-to-face services are for the most complex and urgent requests. You can help keep our urgent services available by going online, it's quicker and easier and available 24/7.

Please contact Hertfordshire County Council for:

Highways – potholes, road/works and streetlights **0300 123 4047**

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

Recycling Centres **0300 123 0451**

General Enquiries **0300 123 4040**

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Stevenage Borough Council,
Daneshill House, Danestrete, Stevenage, SG1 1HN
Telephone: 01438 242242 web: stevenage.gov.uk



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