

# Chronicle

Stevenage Borough Council's quarterly residents' magazine

Summer 222



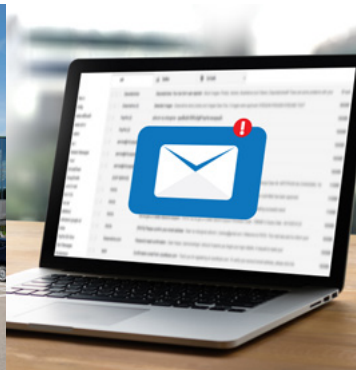
**QUEEN'S  
JUBILEE**



**MORE AFFORDABLE AND  
SOCIAL HOUSING**



**M&S  
RETURNS**



**CONTACT US  
ONLINE**



**NEW BUS  
INTERCHANGE**



**Stevenage**  
BOROUGH COUNCIL



# Leader's column



## Welcome to the latest edition of the Chronicle.

I can't quite believe we are already half way through 2022 – but here we are, at the start of summer and it is great to see our local community enjoying the town. With the pandemic restrictions removed some time ago, many people are returning to the town centre and the Old Town High Street, retailers, food outlets, parks, open spaces and play areas. It's excellent to see this again – the buzz in the town is certainly back! And it's all because of you, the people of Stevenage. You really are bringing our motto 'The heart of a town lies in its people' to life.

Our work continues to drive forward and focus on the key priorities for Stevenage which are: Transforming our town, More social and affordable homes, A clean, green, safe and thriving town, Cooperative Neighbourhoods and Making your money count.

I'll first touch on the 'Transforming our town' programme. Our brand new bus interchange on Lytton Way is another milestone in our plans to revitalise the town centre. The interchange is now fully open and it's a pleasure to see buses arriving and exiting to serve the people of Stevenage and its visitors.

We're working hard to deliver more social and affordable homes in Stevenage and I'm particularly excited to see the final touches being made to Helston House in Symonds Green. There are so many new housing sites

underway across the town to meet the local demand for good quality social and affordable housing.

With so much development happening, I am also very mindful of our open spaces. This is why I am proud of our five parks with Green Flag status which are part of our commitment towards becoming an even better Greener and Cleaner Stevenage.

June has been an action-packed month so far with the extra-long bank holiday weekend of celebrations for the Queen's Jubilee getting it started. I hope you enjoyed the weekend of council-led events that took place. It was great to see so many people gather and I would like to thank our street cleansing team who have been busy continuously clearing up our parks after such events.

Finally, I wanted to end on making your money count. I can see for myself just how much energy bills have increased, and the cost of living crisis is now starting to bite hard. We are making sure every penny of the small share of council tax we get allocated is spent on worthwhile, efficient services which support and benefit everyone who lives in Stevenage.

**Best wishes,  
Cllr Sharon Taylor  
Leader of the Council OBE**

## Inside

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# Stevenage News Round-up

## Have your say

In September, we will be holding a consultation on a 'Design Guidance Supplementary Planning Document'. What that means in English is that we want you to have your say on the details that are in our Local Plan - providing guidance for all of our developments across the town. The design guidance follows 10 characteristics from the 'National Design Guide' which are:

- Context
- Identity
- Built form
- Movement
- Nature
- Public spaces
- Uses
- Homes and buildings
- Resources
- Lifespan

The consultation will also include a section specific for the development in the town centre to make sure all regeneration work follows a standard that is fitting for the town. The guidance will provide information on what we expect to see from all developments in terms of design, character and open space, from large sites providing lots of homes, to individual residential extensions.

**The consultation, along with supporting documents will be live on our website from Monday 5 September to Monday 17 October 2022.**

Hard copies will be available in both the town libraries and the council office.

Look out for further planning consultation details on [www.stevenage.gov.uk](http://www.stevenage.gov.uk) shortly.

## M&S returns

We're pleased to welcome back M&S to our town. The new store opened in the Roaring Meg in April. Did you see the giant Percy Pig on the roof? It's great to see the buzz back in Stevenage...



## Summer of Play

The Play and Wellbeing team is looking forward to a busy summer. From 25 July until 31 August, an exciting programme of activities will be delivered at the town's three play centres, with 'Pop up play' sessions in Symonds Green and parks close to you.

All details on the Summer Play sessions will be on our website [www.stevenage.gov.uk](http://www.stevenage.gov.uk), social media and also through the schools. Just to let you know, we're celebrating National Play Day on Wednesday 3 August at all of our Play Centres. Look out for more information on social media next month.

Booking is recommended for all of our activities as we do get quite busy, we'll be sharing our new booking system with you all soon.

This service is for children aged 5-12 years, who live in Stevenage, under 5's with their parents /carers can attend too. The Play and Wellbeing service is pleased to be part of the HAPpy programme and working in partnership with the Young People's Healthy Hub (YPHH).

## Fly tipping

Fly tipping is a crime which costs up to £392 million a year countrywide to fix. Local authorities dealt with 1.13 million fly-tipping incidents in 2020/21, up by 16% from 2019/20. So what is being put in place to stop this?



The good news is that our local Recycling Centre, run by Hertfordshire County Council, is now allowing residents to dispose of a reasonable amount of DIY materials, previously they significantly limited how much residents with this sort of waste could dispose of. The aim of this change is to prevent fly tipping offences so everyone can get rid of waste easily and responsibly.

# Transforming Our Town – Bus Interchange, Car Park & repurposing the bus station

**Our town centre is being transformed through a £1billion regeneration programme. We are delivering a town centre that everyone can benefit from – reflecting the aspirations of our people and businesses, while celebrating our heritage and character.**

Stevenage has many existing cherished attributes and we are building on these to enhance the town and create a place where people want to live, work and enjoy themselves.

Take a look at the following to find out about the latest regeneration developments:

## TOWNS FUND PROJECTS

In the last edition of The Chronicle, we told you about the Towns Fund projects that the community has helped shape. These projects have now all been approved by the Stevenage Development Board – which is the independent body responsible for overseeing the Stevenage Towns Fund. We are now a step closer to the projects being delivered, bringing a wide range of benefits with them.

Please continue to visit our website: <https://stevenage-even-better.com/> or follow us on social media @StevenageBetter for further updates.

## VACANT BUS STATION

Now that the new Stevenage bus interchange is operational, the former bus station on Danestrete provides a great regeneration opportunity.

Earlier in the year, we asked for your thoughts on what you would like to see this space used for. Although the wider redevelopment of the site will happen at a later date, we will be delivering a first phase of works to begin transforming this area and provide a very different look and feel.

We asked a number of questions such as: what leisure activities or events we should provide, and what food facilities should be on offer?

Our survey told us:

- 82% of responders would like to see new facilities at the space
- 65% of responders would like music performances at the space
- A number of other suggestions for a community area included dance shows, comedy performances, markets, parks and art exhibitions.
- 70% of responders would like to experience ice skating or roller skating as part of our leisure offering
- Other leisure suggestions included arcade games, community yoga, skateboarding, treasure hunts and water play
- Almost 90% of responders would like to see street food or a food court at the space

When the full Garden Square regeneration works begin, we are going to include some of these concepts in the scheme too.

Please continue to visit our website: <https://stevenage-even-better.com/> or follow us on social media @StevenageBetter for further updates.



An artist's impression of the Sports and Leisure Centre



## BUS INTERCHANGE

The Stevenage bus interchange was completed in May 2022.

Work started on the project in late 2020, funded by a £9.6 million Local Growth Fund investment from Hertfordshire Local Enterprise Partnership. The interchange features an extensive canopy with a large glazed screen and automatic doors for improved safety and easy passenger access. It also has a passenger facilities building which provides a heated waiting area with extensive seating, live passenger information boards, a café, fully accessible toilet and changing facilities and mobility services.

The new pedestrian connection to the train station provides an easily accessible route between the interchange, town square and the train station, linking our main transport hubs with attractive planting, seating and improved lighting along the route. We're really pleased with the interchange and hope everyone in Stevenage is too.

## REPLACING RAILWAY NORTH CAR PARK

The Railway North car park has now closed as construction starts on a new £9m multi-storey car park, being delivered by specialist contractor Huber.

The new parking facility will deliver an increased number of spaces on the site. 622 will be provided including 30 blue badge spaces. At least 30 spaces will be available for electric vehicles, with the scope to increase charging facilities as electric vehicles become more popular in the future. Secure parking for 80 bikes will also be included. Situated at the gateway to Stevenage town centre, the facility will offer a more enjoyable experience for those arriving at the station.

# £9m multi-storey car park

**622  
parking  
spaces**



**30  
blue  
badge  
spaces**

**30 spaces for  
electric  
vehicles**



**Parking for  
80 bikes**

Clustered together with the Stevenage bus interchange and the railway station, this development will help create a sustainable travel hub, creating a number of travel options for people both from Stevenage and across Hertfordshire who use the railway station or bus interchange.

Thank you for your understanding as these works take place. We're asking those who usually use the Railway North car park to use St George's Way multi-storey instead, which is a short walk from the railway station – around six minutes. The Triangle Car Park has also been reopened for Season Ticket holders.

# Investment and Jobs in Life Sciences

Those who have visited the town centre recently may have seen work happening on the former Marshgate car park. The site is being developed into a European HQ for biopharmaceutical manufacturer, Autolus Therapeutics. This development will produce life-saving cancer treatments, to bring enormous benefits to the people of Stevenage, including employment and apprenticeship opportunities for the next generation.

Work on the 81,000 sq ft building began in November

2021 and is scheduled for completion in 2023.

Stevenage has a proud history of supporting the life sciences sector, which continues with the development of the Marshgate site for Autolus, which specialises in cell and gene therapies to offer new treatments to cancer patients

The development highlights the importance of Stevenage as a key location for the life sciences industry and its position within the UK's 'golden triangle' of academic centres, comprising London, Cambridge and Oxford.

## HOUSING DEVELOPMENT

# More Social and A

## Delivering more homes

We are building lots of homes for local people across the town. The new housing ranges from one-bed apartments to three-bed homes for private sale and social rent. The sales will fund much-needed social housing and affordable homes for families.

### DE-HAVILLAND HOUSE, NORTH ROAD

21 apartments for private sale – profits will fund our social housing schemes.

Completion date: January 2022



### HELSTON HOUSE, SCARBOROUGH AVENUE

29, two and three-bed apartments for social rent

Completion date: Summer 2022



### DUNN CLOSE

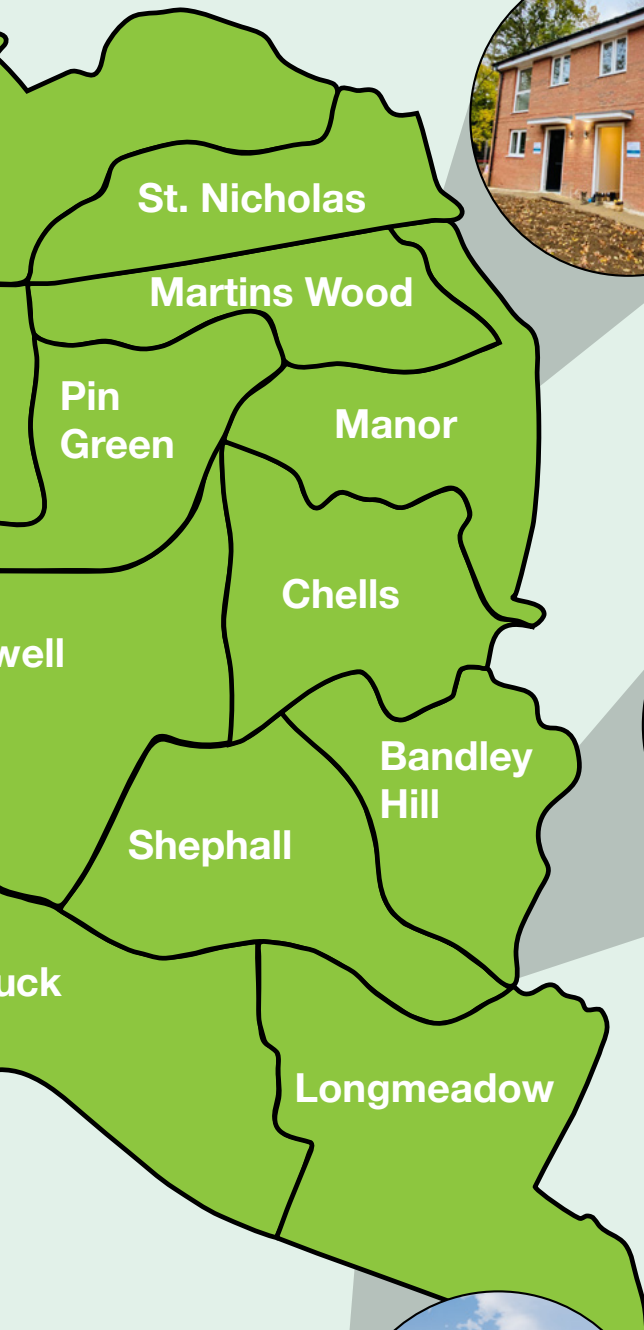
Supported housing – 21, one, two and three-bed apartments with six separate one-bed apartments

Completion date: 2023



# Affordable Housing

## for Stevenage residents



### ELIOT ROAD, CHELLS

**13, two and three-bed homes,  
100% affordable rents for families  
on the housing waiting list**

**Completion date: January 2022**



### OAKS CROSS

**11 one-bed bungalows all  
for social rent.**

**Completion: April 2022**



### KENILWORTH CLOSE, BRAGBURY END

**236 new homes, 118 of which will be retained  
by the Council for social use.**

**Completion date: Phase 1 2023**

# Clean, Green, Safe & Thriving: Biodiversity



**B**iodiversity is a word that is bandied around to mean a variety of different things, but what does it actually mean?

The easiest way to describe 'biodiversity', in a nutshell, is: all of the living things on our planet – from the smallest bacteria to the largest plants and animals. It is the backbone of a healthy ecosystem and without this, things like the air we breathe and food we eat would be in much shorter supply.

So how is the council making sure we are looking after the local ecosystem?

Stevenage is very much an urban environment, benefitting from large public open spaces, which are popular and well-used by local people.

But woodlands and hedgerows still remain a feature within the town and it is those features that are home to the majority of the town's wildlife.

## Our Biodiversity Action Plan

We asked Herts & Middlesex Wildlife Trust to develop a Biodiversity Action Plan for Stevenage. Believe it or not, Stevenage is currently the only district authority to have a plan like this in place - so we are leading the way on protecting our ecosystem.

To find out more about the plan and how you can help visit: <https://www.stevenage.gov.uk/environment/green-spaces/biodiversity>

## Green Space Volunteers

Do you want to help maintain our green spaces across the town? Why not become a Green Space Volunteer?

### What do Green Space Volunteers do?

Green Space Volunteers help improve community outdoor spaces around the town. The volunteers help out at a number of different types of locations including parks, woodlands and ponds. Work may include woodland ride maintenance and bulb planting, ecological surveys, improvements to ponds and the installation of bird and bat boxes.



### How much time do I need to give?

Volunteers are welcome to come along for as much or as little time as they like - everybody's help is welcomed and valued. Activities normally take place at weekends, although there may be some opportunity for mid-week volunteering.

### What skills or experience do I need?

We welcome everyone and no previous experience is required. You just need to enjoy working outdoors and want to make a difference to the town. If you have any particular skills, experience and knowledge that you think might be useful, please let us know.

All volunteering sessions are supervised by a suitably qualified member of our staff or one of our partners who will provide support and training throughout the activity.

### How do I become a Green Space Volunteer?

If you want to apply to be a Green Space Volunteer, fill out an application form on our website. <https://www.stevenage.gov.uk/leisure-culture-and-wellbeing/parks-and-open-spaces/green-space-volunteers>

We will need a proof of identity and address before you take part. We will contact you once we receive your application.



# Residents' Survey

## Actions from our local research



Last autumn, we asked an independent research company to conduct a survey to understand what matters to you, our residents. We regularly commission surveys like this to help us understand what your priorities are for the town, gauge local opinions and ask how well people think the council is performing. The last survey was done in 2017, so this one, completed at the back end of last year, helped us gauge residents' views over time and also compare it against the national benchmark provided by the Local Government Association. A representative sample of over 750 local residents took part in a phone survey, and anonymously gave their views.

A key finding from the survey was that more Stevenage residents are satisfied with their local area as a place to live (84%) than at any other time in the last decade, and above the national average (78%).

### People also told us that compared to 2017:

- They feel a stronger sense of belonging to their local area
- Their local area is a place where people from different ethnic backgrounds get on well together
- They feel safer during the day and after dark

### Residents' top priorities for the coming years included:

- Reducing crime and anti-social behaviour
- Clean streets, cycle ways and pavements
- Activities and support for children & younger people
- Ensuring a range of affordable housing to buy or rent
- Well-maintained parks and green spaces
- A regenerated town centre and leisure park
- Good household waste and recycling collections
- Good local shops and facilities in their neighbourhood
- Good health and leisure facilities

Residents had a high level of satisfaction with the way the council runs things, with 62% saying they were satisfied, up from 56% in 2017, and above the national benchmark of 56%.

The perception of value for money that the council provides was the highest it had been in a decade at 52% agreeing they got value for money, and above the national benchmark (43%).

What are we doing with this new information?

### As a result of the survey, we will be:

- Confirming our priorities are still the right ones
- Looking at where people from different neighbourhoods and backgrounds had different priorities and experiences
- Using this to inform the planning and delivery of our services
- Holding local conversations and engagement activities to understand things better, and to plan local action
- Making sure we keep people informed about what we are doing

We are keen to hear more about what matters to you, and will be organising more sessions so you can have your say right across the town over the next six months. For more information, visit [www.stevenage.gov.uk/have-your-say/consultation-and-engagement](http://www.stevenage.gov.uk/have-your-say/consultation-and-engagement) or drop us an email on [engagement@stevenage.gov.uk](mailto:engagement@stevenage.gov.uk)

### Have your Say

We want your views on the Chronicle, your residents' magazine. What stories and updates do you want to hear about? What do you like and what could we do better? Send your suggestions to us by emailing [Chronicle@stevenage.gov.uk](mailto:Chronicle@stevenage.gov.uk) or by post to Chronicle Editorial Team, Stevenage Borough Council, Daneshill House, Danestrete, Stevenage, SG1 1HN.

# What's on Guide

## Coming soon in Stevenage

<b>2 July 11am-4pm</b>	Events for All at Stevenage Museum
<b>23-July</b>	Jobs Fair
<b>Wednesday 27 July 11am – 3pm</b>	Teddy Bears Picnic Family event Hampson Park
<b>30-July</b>	Outdoor Cinema, Town Square
<b>30 July</b>	Bedwell Community Centre fun day
<b>3 August - 26 August 11am-12noon and 2-3pm</b>	Summer Holidays at Stevenage Museum
<b>12-August</b>	Get Active
<b>19-August</b>	Animal Crackers, Town Square
<b>15-October</b>	Stevenage International Day, Town Centre
<b>29-October</b>	Halloween-Tastic, Town Centre
<b>1 - 12 November</b>	Dear Santa Competition
<b>1 November (Date TBC)</b>	Purple Tuesday
<b>05-November</b>	Poppy Making Workshop, Indoor market
<b>25 November 22 - 1 January 23 (Dates TBC)</b>	Christmas Market
<b>26 November (Date TBC)</b>	Christmas Light Switch On
<b>10-December</b>	Indoor Market Christmas Gala







# The Healthy Hub

## Young People's Healthy Hub Stevenage

The Young People's Healthy Hub is for 11-17 year olds and provides online, as well as in-person, support on mental wellbeing, emotional, physical or lifestyle needs.

Whether it's trying to get more active, or if you're feeling down and alone and don't know what to do – we're here to help.

The Young People's Healthy Hub can give you information on local:

- Physical activities
- Mental health & wellbeing advice
- Weight management & positive body image
- Cooking & healthy eating
- Nature & wellbeing
- Referrals to appropriate services/advice, information or guidance
- Leadership qualifications in sports / play / health and wellbeing

The Young People's Healthy Hub phone line is open from 3:00pm-5:00pm Monday to Friday. You can call us on 07810 154851 or email us [yphealthyhub@stevenage.gov.uk](mailto:yphealthyhub@stevenage.gov.uk)



# Healthy Hub Stevenage (Adult)

Based at the Stevenage Arts and Leisure Centre - accessed from the walk way between the train station and the town centre, the Healthy Hub Stevenage is here to help over 18s access support on health and wellbeing including;

- Physical activity
- Exercise referral for those who would like to get fitter but have medical conditions
- Cancer, cardiac, pulmonary and stroke rehabilitation
- Weight management/ healthy eating
- Mental health
- Financial support
- Smoking
- Alcohol and substance addictions
- Gambling
- Domestic violence
- Carers
- Employment and skills training

The Healthy Hub Stevenage is open from 9.00am – 5.00pm Monday to Friday. You can also call us on 01438 579390 or email: [enquiries.healthyhub@sll.co.uk](mailto:enquiries.healthyhub@sll.co.uk)



# Meet the Portfolio Holders

**T**he council's Executive has a new look. The Executive is made up of Portfolio Holders who have areas of responsibility for the town.

Lead by Cllr Sharon Taylor, Leader of Council, the role of Executive Members with Portfolios is to lead the development and implementation of policy for her/his specific Portfolio area of responsibility. Executive Members also advise the council or Executive on matters concerning the implementation, monitoring and performance of services, groups of services, initiatives and projects, related to her/his portfolio area.

**Cllr Sharon Taylor, Leader of Stevenage Borough Council and portfolio holder for Regeneration.**



She is responsible for Local Government Reorganisation, Constitution, Regeneration (Town Centre and Neighbourhood Centres), Town Centre Management, Media and Communications, Public Consultation, Partnerships and Member Services.

**Cllr Richard Henry, Deputy Leader of Stevenage Borough Council and retains the portfolio holder for Culture, Leisure, Children and**



**Young People.** His portfolio includes the council's Play Service, safeguarding, Children's Centres, child poverty, Reimagining Stevenage – the council's Stevenage Re-Imagined, Liaison with Stevenage Leisure Ltd (SLL) and Tourism.

**Cllr Joan Lloyd (Mrs), portfolio holder for Resources and Information Technology.** She is in



charge of the council's IT Strategy, Finance, Housing Revenue Account (HRA), Emergency Planning, Risk Management and the council's Customer Service Centre.

**Cllr Simon Speller, portfolio holder for Environment and Climate Change** and



is focused on delivering the council's Climate Change and Net Zero Challenge. His portfolio includes Planning and Development, Waste Collection and Recycling, Parks, Open Spaces and Grounds Maintenance including Greenspace Volunteers and Biodiversity Strategy.

**Cllr Jeannette Thomas, portfolio holder for Housing and Housing Development.**



She continues to lead the council's Housing Strategy and

Policy, Housing Development and New Homes, Housing Management, Maintenance and Voids.

**Cllr Lloyd Briscoe is the portfolio holder for Economy Enterprise and Transport** and works closely



with the local business community. He is the Executive Lead for Economic Development, Transport, Highways, Parking, Vocational Training and Workforce Skills.

**Cllr Sandra Barr** joined the Executive following the 2022 Local Elections. She is the new **portfolio holder for Communities, Neighbourhoods and Cooperative Council.** Her remit includes Community Development, Community and Voluntary Sector, Co-operative Neighbourhoods.



**Cllr Jackie Hollywell is the portfolio holder for Community Safety, Equalities, Health and Older People.** Her focus is on



Community Safety in the town and includes Health and Older People, Community Cohesion, Equalities and Diversity and the Healthy Stevenage Partnership.

## Meet the Mayor...

**T**he Mayor of Stevenage for 2022/23 is Cllr Mrs Margaret Notley. The Mayor, as the first citizen of the town, is the recognised spokesperson and representative on all civic and ceremonial occasions and is the figurehead of the community that the council serves.

As the new Mayor of Stevenage and the First Citizen for Stevenage, she will attend many functions in her year in office.

If you wish to invite the Mayor to your event please email the mayoral team [The.Mayor@stevenage.gov.uk](mailto:The.Mayor@stevenage.gov.uk).

The beneficiaries for the Mayor's Fund in 2022/23 are:

- The Anne Robson Trust
- The Stevenage District Scouts
- The Stevenage and Grange Rotary Clubs

If you wish to make a donation to the current Mayor's Fund, you may do so by forwarding cash or a cheque (payable to Stevenage Borough Council) to the Mayor's Office, Stevenage Borough Council, Daneshill House, Danestrete, Stevenage, Herts SG1 1HN.





# Making Your Money Count

**Cllr Joan Lloyd**

**Executive Member for Resources and IT**



## Council Services are available online

Did you know we are now offering more of our services to residents online than ever before? So you can access them and get answers to your questions whenever it suits you.

Using our website, you can take care of things like managing your Council Tax or housing accounts, claiming benefits or reporting incidents or hazards in our streets and parks such as fly-tipping or graffiti.

You can also report or ask questions about bin collections, get housing advice, find out about council led activities and car parks. Council tenants can also book appointments for repairs to be made at their property.

New services are being added all the time, so it is worth checking regularly to see the latest services available. You can register and log in via the council website homepage [www.stevenage.gov.uk](http://www.stevenage.gov.uk)

Customer Service Centre – as part of this move towards doing more online, our Customer Services Centre will continue to offer pre-booked appointments.

Don't forget our quick and easy to access online services are available to use 24 hours a day. We want to keep our phone lines open for those most in need or without access to the internet.

If you need additional support, especially if it is something complex or urgent, or you do not always have access to the internet you can phone us on 01438 242242 so we can support you with all the advice and assistance you need including booking an appointment if necessary.

Wherever possible we would encourage you to use the online options, including making any payments.

**For more information, here's where to go:**

**Pay Online** - <https://www.stevenage.gov.uk/pay>

**Your Accounts** - <https://www.stevenage.gov.uk/your-accounts>

**Benefits** - <https://my.stevenage.gov.uk/publicaccesslive/selfservice/dashboard.htm>

**Housing Online** - [https://housingonline.stevenage.gov.uk/ords/holive\\_selfserv/f?p=13000:101](https://housingonline.stevenage.gov.uk/ords/holive_selfserv/f?p=13000:101)

## Local Elections results

**T**hank you to everyone who voted in this year's Local Elections. The recent polling saw thousands of you vote in person or by post. Congratulations to the following:

**Bandley Hill Ward** – Cllr Joan Lloyd (Labour & Co-operative)

**Bedwell Ward** – Cllr Nazmin Chowdhury (Labour & Co-operative)

**Chells Ward** – Cllr Tom Wren (Liberal Democrat)

**Longmeadow Ward** – Cllr Bret Ray Facey (Conservatives)

**Manor Ward** – Cllr Andy McGuinness (Liberal Democrats)

**Martins Wood Ward** – Cllr Lloyd James Briscoe (Labour & Co-operative)

**Old Town Ward** – Cllr Jim Brown (Labour & Co-operative)

**Pin Green Ward** – Cllr Lin Martin-Haugh (Labour & Co-operative)

**Roebuck Ward** – Cllr Anne Wells (Labour & Co-operative)



**Shephall Ward** – Cllr Rob Broom (Labour & Co-operative)

**St Nicholas Ward** – Cllr Sandra Barr (Labour & Co-operative)

**Symonds Green Ward** – Cllr Sharon Taylor (Labour & Co-operative)

**Woodfield Ward** – Cllr Phil Bibby (Conservatives)

The council is now made up of 24 Labour councillors, nine Conservatives and six Liberal Democrats, 39 in total.

# Councillors and ward surgeries

## Bandle Hill

**Labour & Co-operative**

**Adrian Brown**

07366 708508

adrian.brown@stevenage.gov.uk

**Ward Surgeries:**

23 July 2022 10.00-11.00

20 August 2022 10.00-11.00

17 September 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

**Conservative**

**Wendy Kerby**

01438 515833

wendy.kerby@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above.

**Labour & Co-operative**

**Joan Lloyd (Mrs)**

01438 359627

joan.lloyd@stevenage.gov.uk

**Ward Surgeries:**

23 July 2022 10.00-11.00

20 August 2022 10.00-11.00

17 September 2022 10.00-11.00

Bandle Hill Play Centre, SG2 9PL

## Bedwell

**Labour & Co-operative**

**Nazmin Chowdhury**

07517 938985

nazmin.chowdhury@stevenage.gov.uk

**Labour & Co-operative**

**Matt Creasey**

07488 868506

matt.creasey@stevenage.gov.uk

**Labour & Co-operative**

**Liz Harrington**

01438 721012

liz.harrington@stevenage.gov.uk

**Ward Surgeries:**

24 July 2022 14.00-15.00

21 August 2022 14.00-15.00

18 September 2022 14.00-15.00

Sherma Batson Centre, 10-12

Exchange Road, SG1 1PZ

## Chells

**Liberal Democrat**

**Julie Ashley-Wren**

07932 696065

julie.ashley-wren@stevenage.gov.uk

**Liberal Democrat**

**Stephen Booth**

07970 900126

stephen.booth@stevenage.gov.uk

**Liberal Democrat**

**Tom Wren**

07786 517218

tom.wren@stevenage.gov.uk

**Ward Surgeries:**

14 July 2022 19.00-20.00 St.Hugh & St.John's Church, Mobbsbury Way, SG2 0HL

11 August 2022 19.00-20.00 Chells Manor Community Centre,

12 Emperor's Gate, SG2 7QX

8 September 2022 19.00-20.00

St.Hugh & St.John's Church,

Mobbsbury Way, SG2 0HL

## Longmeadow

**Conservative**

**Bret Facey**

07939 165836

bret.facey@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above.

**Conservative**

**Alexander Farquharson**

07873 332850

alexander.farquharson@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above.

**Conservative**

**Adam Mitchell C.C.**

07592 933404

adam.mitchell@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above.

## Manor

**Liberal Democrat**

**Andy McGuinness**

07801 658239

andy.mcguinness@stevenage.gov.uk

**Liberal Democrat**

**Robin Parker C.C.**

01438 724746

robin.parker@stevenage.gov.uk

**Liberal Democrat**

**Graham Snell**

01438 238399

graham.snell@stevenage.gov.uk

**Ward Surgeries:**

14 July 2022 19.00-20.00 St.Hugh & St.John's Church, Mobbsbury Way, SG2 0HL

11 August 2022 19.00-20.00 Chells

Manor Community Centre,

12 Emperor's Gate, SG2 7QX

8 September 2022 19.00-20.00

St.Hugh & St.John's Church,

Mobbsbury Way, SG2 0HL

## Martins Wood

**Labour & Co-operative**

**Myla Arceno**

07476 968208

myla.arceno@stevenage.gov.uk

**Labour & Co-operative**

**Lloyd Briscoe**

01438 229795

lloyd.briscoe@stevenage.gov.uk

**Labour & Co-operative**

**Teresa Callaghan**

07909 118629

teresa.callaghan@stevenage.gov.uk

**Ward Surgeries:**

30 July 2022 11.00-12.00 The Oval Community Centre, SG1 5RD

27 August 2022 11.00-12.00 The

Oval Community Centre, SG1 5RD

24 September 2022 11.00-12.00

The Oval Community Centre, SG1 5RD

## Old Town

**Labour & Co-operative**

**Jim Brown**

07939 687509

jim.brown@stevenage.gov.uk

**Ward Surgeries**

Please contact the Councillor for dates and times of Surgeries.

**Conservative**

**John Duncan**

07400 517271

john.duncan@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above.



**Labour & Co-operative****Loraine Rossati**

07928 737816

loraine.rossati@stevenage.gov.uk

**Ward Surgeries**

Please contact the Councillor for dates and times of Surgeries.

**Pin Green****Labour & Co-operative****Lin Martin-Haugh**

01438 351467

lin.martin-haugh@stevenage.gov.uk

**Labour & Co-operative****Maureen McKay**

01438 234363

maureen.mckay@stevenage.gov.uk

**Labour & Co-operative****Jeannette Thomas**

01438 721258

jeannette.thomas@stevenage.gov.uk

**Ward Surgeries:**

2 July 2022 10.00-11.00

6 August 2022 10.00-11.00

3 September 2022 10.00-11.00

Hampson Park Community Centre, SG1 5QU

**Roebuck****Labour & Co-operative****John Gardner**

01438 729010

john.gardner@stevenage.gov.uk

**Ward Surgeries:**

No surgeries at this time. Please call or email with any issues you wish to raise

**Conservative****Chris Howells**

07951 743025

chris.howells@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above

**Labour & Co-operative****Ann Wells**

07485 094939

anne.wells@stevenage.gov.uk

**Ward Surgeries:**

No surgeries at this time. Please call or email with any issues you wish to raise

**Shephall****Labour & Co-operative****Rob Broom**

07960 915130

rob.broom@stevenage.gov.uk

**Labour & Co-operative****Sarah Mead**

01438 216433

sarah.mead@stevenage.gov.uk

**Labour & Co-operative****Simon Speller**

01438 239459

simon.speller@stevenage.gov.uk

**Ward Surgeries:**

9 July 2022 11.00-12.00 Peartree Shops, SG2 9XH

6 August 2022 11.00-12.00 The Hyde Shopping Parade, SG2 9SD

17 September 2022 11.00-12.00 The Shephall Centre, Shephall Green, SG2 9XR

**St. Nicholas****Labour & Co-operative****Sandra Barr**

01438 563622

sandra.barr@stevenage.gov.uk

**Labour & Co-operative****Richard Henry**

01438 316005

richard.henry@stevenage.gov.uk

**Labour & Co-operative****Claire Parris**

01438 726119

claire.parris@stevenage.gov.uk

**Ward Surgeries:**

2 July 2022 10.00-11.00

6 August 2022 10.00-11.00

3 September 2022 10.00-11.00

Shopping Parade St Nicholas, SG1 4LJ. Look for the gazebo

**Symonds Green****Labour & Co-operative****Michael Downing**

01438 213870

michael.downing@stevenage.gov.uk

**Labour & Co-operative****Jackie Hollywell**

01438 316005

jackie.hollywell@stevenage.gov.uk

**Labour & Co-operative****Sharon Taylor OBE C.C.**

01438 242330

sharon.taylor@stevenage.gov.uk

**Ward Surgeries:**

2 July 2022 10.00-11.00

Scarborough Centre, next to 9 Scarborough Avenue, SG1 2HJ

6 August 2022 10.00-11.00

Scarborough Centre, next to 9 Scarborough Avenue, SG1 2HJ

3 September 2022 10.00-11.00

Scarborough Centre, next to 9 Scarborough Avenue, SG1 2HJ and

12 July 2022 10.00-11.00 Tea at the Green Coffee Bar, Symonds Green Community Centre, SG1 2JG

9 August 2022 10.00-11.00 Tea at the Green Coffee Bar, Symonds Green Community Centre, SG1 2JG

13 September 2022 10.00-11.00

Tea at the Green Coffee Bar, Symonds Green Community Centre, SG1 2JG

**Woodfield****Conservative****Phil Bibby C.C.**

01438 316955

philip.bibby@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above

**Conservative****Graham Lawrence C.C.**

01920 461459

graham.lawrence@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above

**Conservative****Margaret Notley (Mrs)**

01438 222754

margaret.notley@stevenage.gov.uk

**Ward Surgeries:**

I am always happy to help with any issues or questions you may have. My contact details are above

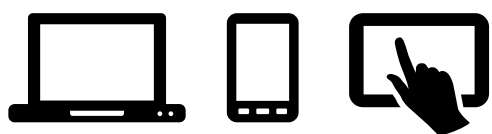


# Council Meetings



You can watch our public meetings which are listed here - <https://www.stevenage.gov.uk/council-and-democracy/decision-making-and-meetings>. The meetings are broadcast live via our YouTube channel. <https://www.youtube.com/user/SBCComms>

# How to get in touch



**You can access all of our services online at [www.stevenage.gov.uk](http://www.stevenage.gov.uk)**

## Out of hours

For emergencies during the holidays, such as emergency repairs to council homes, or homelessness, telephone 01438 314963.

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242** or **0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

## YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**  
Garage Lettings **01438 242548/242416**  
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**  
Street Wardens (anti-social behaviour) **01438 242666**  
Stevenage Parks **01438 242323**  
Stevenage Leisure Ltd **01438 242605**  
The Gordon Craig Theatre **01438 363200**  
Stevenage Museum **01438 218881**

## STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

## PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights  
**0300 123 4047**

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

Recycling Centres **0300 123 04051**

General Enquiries **0300 123 4040**

## OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**

Women's Refuge and advice **01438 242666**

Alcoholics Anonymous **0800 917 7650**

## Get your local news in this magazine

The next edition is delivered later this year. If you would like information to be included please email: [chronicle@stevenage.gov.uk](mailto:chronicle@stevenage.gov.uk) Chronicle is provided by Corporate Communications. Please be aware that the Editor reserves the right not to print articles. While every effort is made to ensure the information contained in Chronicle is correct, Stevenage Borough Council cannot be held liable for omissions and inaccuracies.

Stevenage Borough Council,  
Daneshill House, Danestrete, Stevenage, SG1 1HN  
Telephone: 01438 242242 web: [stevenage.gov.uk](http://stevenage.gov.uk)



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