

Chronicle

Stevenage Borough Council's quarterly residents' magazine

Summer 2019



**PRIDE IN
OUR PEOPLE**



**CROWDS COME OUT FOR
STEVENAGE DAY**



**CLIMATE CHANGE
EMERGENCY DECLARED**



**NEW CULTURAL STRATEGY
ANNOUNCED**



**MEET THE
NEW MAYOR**



Stevenage
BOROUGH COUNCIL

Leader's column



Welcome to the Summer issue of Chronicle. I would hope that you are able to read this outside in blazing sunshine, but unfortunately the Council does not have responsibility for English weather. We can only cross our fingers on that one.

For many, summer is a time when the pace of life slows down, but here at the council we are busy all year-round and, in fact, with the events that we put on for the town at this time of year, it's one of our busiest periods.

The local elections in the spring saw us welcome a number of new councillors who will continue the good work that our members deliver for the residents of Stevenage.

Our councillors have had a year of fantastic delivery, including:

- Signing off the two major deals with a total value of half a billion pounds to regenerate our Town Centre.
- Delivery of more social housing than other councils many times our size, like the outstanding Twin Foxes development and other new builds.
- Our actions for tackling domestic abuse and modern slavery have been recognised at national level and are bringing increased resources to help address these most concerning matters.
- Our work on Co-operative Neighbourhood Management is unique and has secured funding from the Cooperative Councils Innovation Network (CCIN).
- And we lead the way in protecting our precious environment in Hertfordshire, with our biodiversity action plan, our development of a carbon-free transport agenda and plan to set up the county's first 'People's Assembly' to track progress in tackling climate change.

The more we see political and economic instability at national (and international level) the more important it is that we build our local politics on the firm foundations of a joint commitment to Stevenage and to the individuals, families, organisations, businesses and communities that make this such a special and wonderful place.

This year's Diamond Anniversary Stevenage Day was a wonderful demonstration of our community spirit, with organisations and charities from across the town contributing to a very successful event, worthy of marking our 60-year milestone. Even the weather joined in, as the sun shone all day.

Councillor Sharon Taylor OBE
Leader of Stevenage Borough Council

Inside

Welcome to the Summer edition of the Chronicle, the magazine for Stevenage people.

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New councillors elected

The recent local elections saw six new councillors elected to the Borough Council as ward members.

Liberal Democrat stalwart Stephen Booth was elected as a member for Chells, Alexander Farquharson become a Conservative councillor in Longmeadow, while Labour's new councillors were Adrian Brown in Bandley Hill; Teresa Callaghan in Martins Wood; Claire Parris in St. Nicholas and Loraine Rosatti in Old Town.

The council is now made up of 27 Labour councillors, seven Conservatives and five Liberal Democrats.



FIRST NAME:	SURNAME	WARD:	PARTY:
Doug	Bainbridge	Longmeadow	Conservative
Sandra	Barr	St Nicholas	Labour & Co-operative
Phil	Bibby C.C	Woodfield	Conservative
Stephen	Booth	Chells	Liberal Democrat
Lloyd	Briscoe	Martins Wood	Labour & Co-operative
Rob	Broom	Shephall	Labour & Co-operative
Adrian	Brown	Bandley Hill	Labour & Co-operative
Jim	Brown	Old Town	Labour & Co-operative
Teresa	Callaghan	Martins Wood	Labour & Co-operative
Laurie	Chester	Symonds Green	Labour & Co-operative
Dave	Cullen	Bedwell	Labour & Co-operative
Michael	Downing	Symonds Green	Labour & Co-operative
Alexander	Farquharson	Longmeadow	Conservative
John	Gardner	Roebuck	Labour & Co-operative
Michelle	Gardner	Bandley Hill	Labour & Co-operative
Jody	Hanafin	Old Town	Conservative
Liz	Harrington	Bedwell	Labour & Co-operative
Richard	Henry	St Nicholas	Labour & Co-operative
Jackie	Hollywell	Chells	Labour & Co-operative
Lizzy	Kelly	Bedwell	Labour & Co-operative
Graham	Lawrence	Woodfield	Conservative
Joan	Lloyd	Bandley Hill	Labour & Co-operative
John	Lloyd	Roebuck	Labour & Co-operative
Lin	Martin-Haugh	Pin Green	Labour & Co-operative
Sarah-Jane	McDonogh	Roebuck	Labour & Co-operative
Andy	McGuinness	Manor	Liberal Democrat
Maureen	McKay	Martins Wood	Labour & Co-operative
John	Mead	Shephall	Labour & Co-operative
Sarah	Mead	Shephall	Labour & Co-operative
Adam	Mitchell C.C	Longmeadow	Conservative
Margaret	Notley	Woodfield	Conservative
Robin	Parker C.C.	Manor	Liberal Democrat
Claire	Parris	St Nicholas	Labour & Co-operative
Loraine	Rosatti	Old Town	Labour & Co-operative
Graham	Snell	Manor	Liberal Democrat
Simon	Speller	Pin Green	Labour & Co-operative
Sharon	Taylor OBE C.C.	Symonds Green	Labour & Co-operative
Jeannette	Thomas	Pin Green	Labour & Co-operative
Tom	Wren	Chells	Liberal Democrat

...And a new Mayor

We also have a new mayor in the form of Labour councillor for Pin Green, Simon Speller, who is in the role for the second time.

He takes over from the outgoing Mayor, Margaret Notley, councillor for Woodfield ward, who raised over £15,000 for her chosen charities, Carers in Hertfordshire, Stevenage District Scouts and TRACKS autism throughout her year, attending a variety of local events.

At his inaugural speech, Mayor Simon Speller, said: "My aim is to, as E.M Forster memorably said: 'Only Connect', to join up and connect people across the community in their various activities, projects and groups.

I hope to bring to this role all my previous experience and contacts across community, civic and business groups since Bridy and I arrived in Stevenage back in 1978.

"My theme is to engage and empower our young people, and to promote their physical, mental and emotional wellbeing."

The Mayor's chosen charities will be Stevenage District Scouts, Stevenage Community Trust, The Stevenage and North Herts Child Contact Centres, Stevenage Haven for the Homeless and Just Be a Child.



Don't let the bad bugs bite

We all love the warmer weather, but so do all manner of insects and creepy crawlies, which can become a real pest in the summer months. Two in particular might require specialist treatment to remove....

Wasps



Let's face it, wasps are not a popular addition to any event and their reputation as the ruiner of picnics, barbecues, pub gardens and, in a lot of cases, people's homes, precedes them and is well deserved.

As the weather warms up, wasps and other pests become an increasing problem throughout the town, and in excess of 110 wasp nests were treated last year.

In early spring you may see wasps looking for somewhere to build a nest. It is easy, however, to mistake our friendly and much-needed bees for wasps as they are similar in size and shape (particularly Mortar, Masonry or Mining bees).

Bees are active during April, May and early-June with peak activity in May - too early in the year to be wasps. Swarming bees can be seen in late April to early May and are also often mistaken for wasps.

We need bees. Pollination is vital for food crops, industrial crops, flowers, recreation areas, and some types of wood. In short, let bees be. Their numbers are dwindling and if the bees disappeared we would disappear with them.

Treatment

Wasp nests are usually treated from late June onwards.

To request a chargeable wasp treatment please contact us online or telephone 01438 242908 leaving your name and address, telephone number and email (if you have one),

the pest treatment you need and approximate location of the nest. You will be contacted within three to four working days to arrange an appointment and take payment. They will try to contact you up to three times, if they cannot contact you after the third attempt they will close the request.

The charge for a wasp treatment is £64 or £48 if you are in receipt of income related benefit.

Signs you have a nest

Wasps will build nests in various places; a new nest is formed in spring by the queen wasps that have been hibernating over winter

Nests are made from chewed wood mixed with the wasp's saliva and are usually a pale beige or grey colour

They can be up to 120cm wide and contain in the region of 5,000 to 10,000 wasps, although smaller nests can be found in restricted places

In early spring or during a mild winter, the larger queen wasps may be seen and can be destroyed using a domestic insecticide spray

Preventing wasps nesting

If you can block any holes in your eaves, soffits and brickwork to prevent wasps entering and building a nest.

In early spring it's also a good idea to remove any accumulation of vegetation or rubbish.

Plan bee



While wasps are a pest, bees on the other hand are a vital part of our eco-system and are the world's most important pollinator of food crops. It is estimated that one third of the food that we consume each day relies on pollination mainly by bees, but also by other insects, birds and bats.

Right now, however, a phenomenon called Colony Collapse Disorder means honeybee numbers are in decline, so they need to be looked after. Einstein may (or may not) have said that once the bees are gone mankind would follow within four years.

If a nest isn't causing any health and safety risks it should be left undisturbed. But occasionally it will need to be removed, which is a specialist job.

Recently, a bees' nest of some 40,000 of the creatures was discovered in the roof of a property in Blythe Close off Scarborough Avenue, for which the council had to call in a specialist bee removal company called.....Bee Gone who relocated the bees to a more appropriate place.

For more information on pests visit our website.

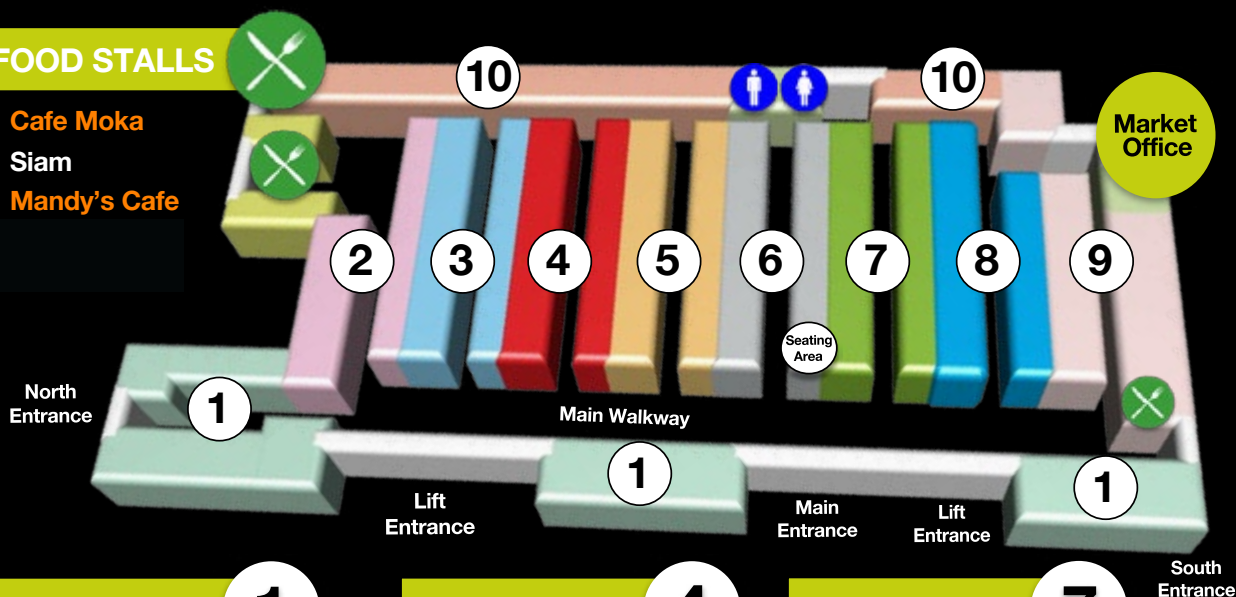


The great indoors

If you haven't visited the Indoor Market in a while, pop in and have a look at some of the new stalls that offer something for everyone from fishing tackle to fish, carpets to cakes and some great hot food stalls...

FOOD STALLS

- Cafe Moka
- Siam
- Mandy's Cafe



AISLE 1

- Buttons & Bows Haberdashery
- Herts Hair & Beauty
- Hurren's Butchers
- Lyna's Fabrics
- Rustic and Reclaimed
- Sena Silver Jewellery
- Vollando's

AISLE 2

- Sena Silver Jewellery
- Southern Carpets Centre
- Shahara

AISLE 3

- A&I Computers
- Air Ambulance
- Portside Soap Company
- Southern Carpets
- Kittys Boutique

AISLE 4

- A&I Computers
- For Your Eyes Only
- Key & Hardware Stall
- Mr Dicks Whiskers
- The Watch Stall
- Tiny's Fishing Tackle

AISLE 5

- Chinese Medicine Centre
- Dapper Togs
- Party World
- Jeffrey Ware

AISLE 6

- Champi Castle
- Hertfordshire Mobility
- Affordable Windows

AISLE 7

- Biggerland
- Quick Stitch Tailors
- Stevenage Spares Centre
- Studio 1060

AISLE 8

- Biggerland
- Frames A Plenty
- Fruit and Spice Centre
- Studio 1060

AISLE 9

- Fruit and Spice Centre
- Lenny's Fresh Fish Stall

AISLE 10

- Ayshe's Hair & Beauty
- Cake Magic
- Clubman of London
- Eyebrow Fashions
- Market Shoe Repairs
- Phoenix E-cigs
- Sarah's Gift Shop
- The Sweet Stall
- The Wool Stall

Shop & Services Directory

www.stevenageindoormarket.co.uk

Market Enquiries Phone 01438 242544

Plan to save the planet



The council is fully on-board with plans to significantly reduce the town's carbon emissions, achieving a net zero goal by 2050. Here's what that means...



The council has passed a motion declaring a climate change emergency and has decided to work towards achieving net zero emissions by 2050.

Which means achieving a balance between the amount of CO₂ created and the amount that can be offset against planting trees or sucking CO₂ out of the atmosphere.

The motion was proposed by Cllr John Gardner, Executive Member for Environment and Regeneration, who said: "Failure to achieve this level of reduction in the rate of temperature increase has been spelled out by the World's scientific community as our apocalyptic ending. We do not own this planet, we share it with hundreds of living species on land and sea. The living diversity of our planet and the complex relationships that exist in food chains are currently being damaged by climate change."

The policy is in line with the Government's own recently announced plan to reduce UK-wide emissions to net zero level by 2050, and will require changes to local policy and infrastructure alongside national initiatives in all sectors, including industry and commercial, transport and domestic sources.

Emissions would need to reduce much quicker, requiring rapid

and wide-scale changes in energy production, supply and usage at the national level.

Stevenage's latest carbon dioxide emission measurements show some 42 per cent from industry and commercial, 33 per cent from domestic sources and 25 per cent from transport.

Local measures will include:

- 1: Reducing the council's building and fleet emissions, developing and investing in carbon reduction projects
- 2: Supporting residents and businesses in Stevenage to reduce their emissions using the powers and funding currently available to the Council.
- 3: Establishing a Stevenage Climate Charter calling on all organisations,

businesses and individuals to create their own Carbon Management Plans.

4: Creating a Stevenage People's Assembly to monitor the Town's progress on Climate Emergency Actions against targets set by both the Council and other stakeholders.

5: Working with the Hertfordshire Sustainability Forum, the Hertfordshire Waste Partnership and Hertfordshire Infrastructure & Planning Partnership on joint measures and actions.

In addition, the council will seek support from government, industry and regulators to implement the necessary changes with funding, transformed national infrastructure, policy, new technologies and legislation.

What we want

- Investment in clean, efficient renewable energy and an end to CO₂ emissions from electricity generation.
- A ban on fracking.
- Energy-efficient public transport across the country, including the introduction of electric buses.
- Ending the sale of all new petrol and diesel cars and vans from 2030 and make cleaner vehicles more affordable and accessible.
- Creating a long-term nationwide Warm Homes strategy with adequate investment for energy-saving and energy-efficiency measures.
- A sustainable food revolution ensuring sustainable, fresh food for all, while reducing food waste.

PRIDE IN OUR PEOPLE

Have you or someone you know made a special contribution to life in Stevenage over the last 12 months? If so, maybe they could be celebrating with the town's other shining lights at the Pride of Stevenage Awards in September...

Stevenage will once again applaud the good work of members of its community at the Pride of Stevenage Awards 2019 being held at the IBIS Hotel on Saturday 28th September.

Those that have contributed to life in Stevenage through volunteering, service to others, an act of kindness, sporting achievement or business success are applauded at the annual awards event attended by the Mayor, council leaders and other local luminaries.

If you have a friend, neighbour, colleague or group that you feel is worthy of recognition, nominations are now open for all seven categories:

Caring Award

Celebrates individual acts of kindness, volunteer, charity and community work

Dedication Award

For longstanding dedication to volunteer work in Stevenage

Enterprise Award

Rewards an individual or organisation that makes a real contribution to business life in Stevenage

Green Award

For helping to help keep Stevenage clean and green

Sporting Award

Recognises an outstanding contribution to sport and healthy activities in the town

Team Award

Salutes those who work together to improve the local area, enhance people's lives or provide support and opportunities to community members

Young Star Award

For a group or individual that has made significant achievements at school, college or in their local community

In addition, the Judges' Special Award will be given to an individual or group that has made an outstanding contribution to the town and its residents.

Nominating someone couldn't be simpler. Just go online at www.stevenage.gov.uk/pride-awards choose the category you wish to nominate in and fill in the requested details. The deadline for nominations has been extended to 5pm 19th August 2019.

Winners will be chosen by a panel of judges chaired by Leader of the Council Sharon Taylor OBE, and also including awards partners and the Youth Mayor.

Finalists will be informed after the judging. All those who receive a nomination are invited to a Mayoral afternoon tea at the Council's Civic Suite later in the year.

"Although we have been running these awards for more than a decade, every year I am humbled and astounded by the way in which our community produces such remarkable acts of kindness and self-sacrifice," said Chair of Judges, Councillor Sharon Taylor OBE. "Underpinned by what some might regard as an old-fashioned sense of decency and generosity, from both young and old, it shows that people are still, despite all our current turmoil and perceived differences, fundamentally good, honest and caring and that's something our town should be extremely proud of."

"The Pride of Stevenage Awards is a chance for us to come together, celebrate, and say thank you to some great people and recognise the amazing work they do for us."

The host for the evening will be SG1 Sports Scene radio presenter and Stevenage FC match day announcer Jay Drackford. @drackers www.jaydrackford.co.uk

Local businesses and organisations can become a Pride Awards partner and maximise the exposure provided by one of the town's most high profile events. Bespoke packages are available. Email prideawards@stevenage.gov.uk for more information.



StevenageDAY

2019 Diamond Jubilee

This year was the 60th anniversary of Stevenage Day, a special family event where our town comes together and celebrates everything great about Stevenage. Here are some photo highlights...



Culture of change

A silver anniversary celebration for Stevenage Festival was the perfect opportunity to launch our new cultural strategy as part of the town's future transformation...

Stevenage Borough Council, with support from key partners has developed a new 10-year cultural strategy to enhance the town's arts and heritage offering, called Stevenage Re-imagined, which launched in the town centre last month.

The plan focuses on cultural engagement, providing opportunities for local people to contribute to the town's regeneration ambitions, and make Stevenage an attractive destination for all.

It was commissioned by Stevenage Borough Council and Arts Council England and developed through extensive community consultation. One of its key aims is to drive collective ownership and collaborative action by organisations and individuals. In order to facilitate this, a partnership called the Arts & Heritage Forum has been formed and is open for anyone in Stevenage to join and contribute to the cultural growth of the town.

This year also marks the 25th anniversary of Stevenage Festival, and the Arts & Heritage Forum hosted a free fun day (led by Stevenage Arts Guild and Stevenage Borough Council) in the Town Square, launching both Stevenage Re-imagined and the festival. There was music and dance with a fusion piece for steel pans and a drummer invasion.

The festival is held every two years and is centred around community productions at the Gordon Craig Theatre, giving local people a chance to express themselves in a range of arts including music, dance, theatre and also a series of fringe events all over town.

Activity at the Gordon Craig culminated in a Silver Anniversary Concert which showcased emerging talent and performers from the town who have gone on to make a name for themselves in their respective genres.

Cllr Richard Henry, Executive Member for Children, Young People and Leisure said: "Our cultural strategy is a culmination of the efforts of a range of arts and heritage organisations, striving to make Stevenage a destination creative town, as it enters a bold new era with a multi-million pound town centre regeneration scheme.

"We are really excited to be working with Arts Council England and other partners to realise these ambitions. Where better to launch this strategy than with Stevenage Arts Guild at the launch of Stevenage Festival as it celebrates its 25th Anniversary and shows to the world the fantastic contributions arts and culture already makes to our town."



More new homes on the way

Stevenage Borough Council is continuing to provide council and affordable housing throughout the town and making progress with its ambitious regeneration plan for the Town Centre.....



Stevenage Borough Council has been granted approval for the development of three new housing projects, which will add more than 50 new homes, 38 of which are affordable and social rented housing.

The new builds will see a private development of 21 apartments in North Road, the proceeds from the sale of which, will contribute towards the cost of the construction of social housing elsewhere in the town.

In Shephall Way, nine new apartments are being built and there will also be 29 new apartments in Symonds Green.

Construction will begin later this year and is expected to be completed towards the end of 2020.

Cllr Jeanette Thomas, Executive Member for Housing, Health and Older People, commented: "Stevenage Borough Council continues to fulfil its promise to provide quality, affordable housing for the people of the town and these new developments deliver more than 50 new homes. Using the profits from private developments such as North Road is an effective way to offset the cost of building more affordable social housing, which continues to be our top housing priority.

"Over the next 30 years we'll be directly investing £1bn in housing in Stevenage, building hundreds of new homes. Our ongoing £45m Major Refurbishment Contract will also see us improving many existing council properties so that they remain sustainable, safe and comfortable."

These latest planning approvals are a significant milestone for the town as they take the number of approved homes in the pipeline waiting to be constructed to 278 with a further 40 homes already being built and due for completion later this year.

Cllr Sharon Taylor, Leader of

Stevenage Borough Council, is particularly pleased that these new homes are spread throughout the town and first and foremost are being constructed on previously developed land.

"Very few dispute the need for greater numbers of affordable new homes," she added, "but finding places to put them will sometimes divide opinion. It's great that in Stevenage we are increasing the pace of our delivery, consulting local communities and making sure that we are building throughout the town."

Visitor centre now open



The £1bn, 20-year regeneration of our town centre is well underway and our new Visitor Centre is now open in the Town Square. Visitors will be able to learn about all of our development programmes including SG1 and Queensway along with finding out more about the history of Stevenage. The Centre contains a full 3D fly-through of all our upcoming schemes, exclusive videos, scale models and a Lego table for youngsters - and older Lego fans - to design their town of the future.

In addition, we have also launched a brand new website www.Stevenage-Even-Better.com and new social media channels (@StevenageBetter on Instagram and Twitter) that can provide you with extra information about our plans for regeneration. You can check out our interactive map covering all of the different schemes as well as having the opportunity to 'Write Your Own Story' and tell us what it is you love about our town in your own words. We'll be regularly updating both the website and Visitor Centre so check back regularly for all the latest news.

Step Back in Time

This year we celebrated the Diamond anniversary of Stevenage Day, our annual outdoor celebration of our unique town. It's all gaming pods and electric go karts now, but 60 years ago, what qualified as fun came in a much simpler format...



What's On:

Looking for something to do? Check out our events and discover ideas right on your door step...

August 2019

Town Centre: Summer Beach

Thursday 1st – Saturday 31st

We're turning over part of town square into a beach area for kids to enjoy the summer season. Along with some summer stalls (such as ice cream van), the kids can be occupied whilst you shop this summer.



Town Centre: Get Active

Friday 2nd

11am – 3pm

For the third year running, come along to the health and wellbeing festival in Stevenage town centre. With free fun activities that raise awareness of the many things that keep you feeling good. We have lots of ideas to help you stay healthy, from body composition checks; a climbing wall; nutrition advice; healthy food stall; music sessions and lots more.

Museum: Model Railway Day

Saturday 3rd August

11am-4pm, free. Lots of layouts from local clubs.

Town Square: Chill n Funk festival

Saturday 10th

12pm – 6pm

Live music and socialising. Free entry with cash gin bar.

Town Centre: Stevenage International Day

Saturday 17th

11am – 3:30pm

Celebrating music, dance, and foods from all cultures! Stevenage International Day returns to the town centre. From live performances (Belly Dancing, Asian Drumming, Warriorz Dance group and more), to food vendors, World Forum, and Irish network; it's set to be a great day for the whole family.

Old Town: Beer & Cider festival

Sunday 25th

High Street

Follow @SOTBCP on facebook for more information

September 2019

Museum: Style Icons

6th July – 2nd November

Games, fashion and key design trends from the 1960s to the 1980s with lots to see and do for all the family.



Museum: Afternoon Tea

10th August, 14th September

Sit back, relax, and enjoy a film with a selection of delicious sandwiches and cakes.

2pm for the film and tea

Cost: £6 per person for tea, film free.

Suitable for over 12s

Museum: Memory Makers - Free

20th September

10.30am – 12noon

Meet new people, join in with light-hearted quizzes to test your knowledge of the past and play some mystery object games.

There's a different theme each week.

Museum: Lunch and Listen

13th September

Royston Caves and the Templars, an archaeologist from North Herts talks about this intriguing possible link, come and hear the latest thinking on whether or not its true.

Museum: Make it! - Free

6th September, 20th September

12noon to 2pm

Come along, get creative and meet others who enjoy the fun and benefits of sewing knitting and crochet. Just bring sandwiches and whatever you are working on or materials to start from scratch.

Museum: Family Saturday - Free

Come along to our Family Saturdays 2-3pm!

No need to book just drop in.

21st September – Autumn Animals

Museum: Under fives

19th September

For children under five and their parents and carers.

Stories, games and arts and crafts fun

1:30pm-2:30pm, Cost: £2

Museum: Family History Day

Saturday 28th September

Stevenage Family History Society is at the museum to help with your family history project.

Drop in between 10am and 3pm.



SURVIVING THE CUTS

The figures below correct those in the Winter 2018 issue of the Chronicle about Government grant losses.

Since 2011 the Council has seen a steady reduction in central government grant. The cumulative loss of grant over the last nine years is now over £5.3million pounds.

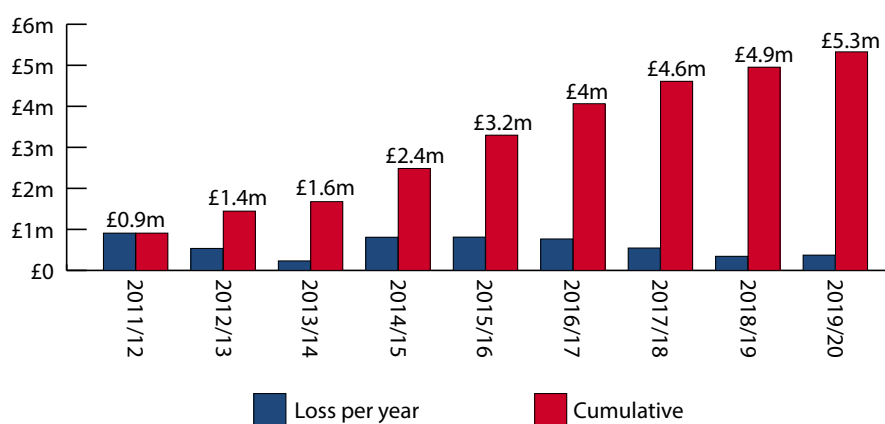
The need to find budget reductions since 2011 has not just resulted from central government grant reductions, but has been compounded by other government policy changes e.g. apprenticeship levy, national insurance changes, reductions in housing benefit administration grant and service pressures from initiatives such as benefit freezes and other welfare reforms.

The total identified savings implemented since 2011 amount to over £10m which has been needed to cover the loss of central government funding, changes in government policy, inflation and service pressures. (Extract of final General Fund budget report, February 2019)

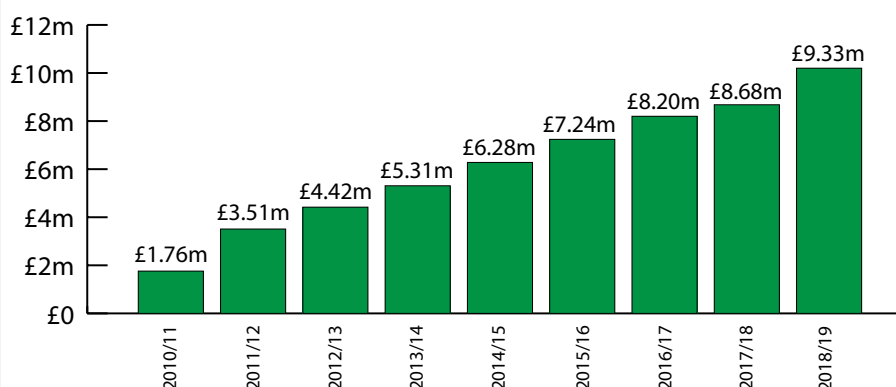
In 2019/20 the council will receive no revenue support grant. The government is also currently assessing the proportion of their business rates that councils will keep from 2020/21.

There are also likely to be funding pressures arising from the government around areas such as the safety of homes, universal credit and homelessness. The impact of inflation, potential further reductions in resources and changes in government policy means that the council will continue to need to find savings for the next few years.

Annual Government Grant Loss



Total Identified Savings (cumulative)



Councillors and ward surgeries

Bandley Hill

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You can get a list
of Council meetings
by logging onto:
[stevenage.gov.uk/
council-meetings](http://stevenage.gov.uk/council-meetings)

Councillor surgeries

Come and meet your local councillor at one of these monthly sessions. Councillors can help if you want to obtain information and advice, make a complaint or enquire about services that the council provides, you don't need an appointment just come along.

Bandle Hill and Poplars

Saturdays: 10th August,
14th September
10am to 11am
At The Phoenix Building at The Hyde

Bedwell

Wednesdays: 21st August,
18th September
10am to 11am
At Bedwell Community Centre Café

Chells

Fridays: 2nd August, 6th September
6pm to 7pm
At Timebridge Community Centre

Longmeadow

Saturdays: 10th August,
14th September
10.30am to 11.15am
At Hertford Road Shops, opposite the
Community Centre

Liberal Democrat Surgeries for Chells and Manor wards

Thursdays: 8th August, At Chells Manor
Community Centre 7pm to 8pm
Thursday 12th September, St. Hugh and St.
John Church Mobbsbury Way 7pm to 8pm

Martins Wood

Saturdays: 31st August,
28th September
11am to 12pm
At The Oval Community Centre

Pin Green

Friday 2nd August 7pm to 8pm, Saturday 7th
September 10am to 11am
At Hampson Park Community Centre

Roebuck

Tuesdays: 13th August,
10th September
12.30pm to 1.30pm
At St Peters Church Hall

Shephall

Saturdays: 10th August at Peartree Shops,
7th September at Shephall Green
11am to 12.30pm

St Nicholas

Saturdays: 3rd August,
7th September
10am to 11am
At St Nicholas Community Centre,
Canterbury Way

Symonds Green

Saturdays: 3rd August,
7th September
10am to 11am
At Scarborough Centre, Scarborough Avenue
Tuesdays: 13th August,
10th September
10am to 11am
At On The Green Coffee Bar, Symonds Green
Community Centre

Conservative Surgeries for Bandle Hill, Longmeadow, Old Town and Woodfield wards

Tuesdays: 20th August,
17th September
6pm to 7pm
At the Daneshill Main Reception

Key Helplines

Need to report an issue? Save time by using our online services at **www.stevenage.gov.uk**

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242 or 0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**
Garage Lettings **01438 242548/242416**
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**
Street Wardens (anti-social behaviour) **01438 242666**
Stevenage Parks **01438 242323**
Stevenage Leisure Ltd **01438 242605**
The Gordon Craig Theatre **01438 363200**
Stevenage Museum **01438 218881**

STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights
0300 123 4047

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

HWRCs (tips/dumps) **0300 123 04051**

General Enquiries **0300 123 4040**

OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewerage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**

Women's Refuge and advice **01438 242666**

Get your local news in this magazine

The next edition is delivered in October. If you would like information to be included please email: chronicle@stevenage.gov.uk Chronicle is provided by Corporate Communications. Please be aware that the Editor reserves the right not to print articles. While every effort is made to ensure the information contained in Chronicle is correct, Stevenage Borough Council cannot be held liable for omissions and inaccuracies.

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