

# Chronicle

Stevenage Borough Council's quarterly residents' magazine

Spring 2021



**NOT HAD YOUR  
JAB YET?...**



**TURN YOUR LEFTOVERS  
INTO GARDEN FOOD**



**STEVENAGE  
HITS 75**



**HELP THE MAYOR REACH  
HIS TARGET**



**REGENERATION PLANS  
LIFT OFF**



# Leader's column



**Welcome to the latest issue of the Chronicle. I hope you have had a reasonable start to 2021 given the very difficult national and local circumstances due to the Pandemic.**

Sadly, the pandemic continues to affect our daily lives and the restrictions, whilst challenging for a number of reasons, have been key to both getting the virus under control and permitting us to press on with our plans to aid the recovery of the town.

Thank you for helping to keep the virus at bay and for following the guidelines. I know many people have struggled with the imposed changes and lockdowns but with the vaccine being rolled out, we are all hoping for a brighter summer, one where we can spend precious time with friends and family.

We have been continuing to hold our Coronavirus Emergency Committee Meetings on a regular basis. Our regular meeting takes a look at the impact of Coronavirus on our town and provides detailed updates concerning our response to the pandemic. I am proud to work alongside key partners including the Police, NHS, the Lister Hospital, Stevenage Citizen's Advice and the volunteering community who are all striving to help Stevenage residents stay as safe as possible.

Twelve months into the pandemic, your elected Councillors and our officer team remain resolute and committed to playing their part to protect those who are vulnerable and to support our NHS, carers and key workers. We will continue to focus on covid recovery work using the co-operative approach through StevenageTogether and the Economy Task Force.

On top of providing the services needed to help our residents and businesses through the pandemic we have also maintained a strong focus on delivering against our Cooperative Corporate Plan ambitions – Regeneration to give the town a much needed refresh to make it even better now that we can get on with the delivery of the SG1 plans (page 10). We are committed to building more Social and Affordable Housing to provide new and comfortable homes with our exciting Housing First strategy (page 4) and we are looking to fully establishing our Cooperative Neighbourhoods programme which will connect residents with our services in new and innovative ways and help shape the Council's future service offer. This innovative model will become embedded in the way we work with you, our residents, to create even exciting and attractive neighbourhoods.

We are currently holding our council meetings virtually and you can watch them live or when it suits you on our YouTube channel - <https://www.youtube.com/user/SBCComms>.

We have ambitious plans for the town and following the approval of our Budget 2021/22, we can continue to work hard to support local people.

Enjoy the early signs of spring and #StaySafeStevenage.

**Best wishes,  
Leader of the Council, Cllr Sharon Taylor  
Stevenage Borough Council**

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## Parking extended for NHS staff

Stevenage Borough Council has extended the free parking concession for NHS staff on Corey's Mill Lane near the Lister Hospital.

The council continues to both recognise and applaud the work being done by our NHS colleagues. With this in mind we have extended the free parking offer for NHS staff until the end of the current lockdown period. This does not though include the multi-storey car park, which is outside of the Council's control.

Beyond this point and in light of the huge financial pressures that the council faces as a result of Government grant cuts and the unmet costs of meeting the challenges posed by Covid, we will reluctantly have to reinstate charging in order for us to continue to be able to support the delivery of key council services including those aimed at preventing homelessness and supporting residents affected by domestic abuse.

Cllr Lloyd Briscoe, executive member for Economy, Enterprise and Transport, said: "As a co-operative council, we have listened to the concerns and anxieties of our brave NHS workers in arriving at this decision. It is essential that NHS staff are able to carry out their vital work without worrying about paying for car parking during the current lockdown.

"Necessarily though, we will continue to carry out crucial parking enforcement locally to ensure the public are kept safe and that roads remain clear for emergency and essential services."

## Support from Young People's Healthy Hub

New Research shows that the pandemic is having a significant impact on teenagers' mental health and to help support them the Young People's Healthy Hub provides tailored wellbeing advice.

Research conducted by the Mental Health Foundation found that mental health had worsened across all teenagers over the course of the pandemic.

The Hub acts as a central point of access for young people to talk about their health and wellbeing needs, and seek tailored support or advice.

Despite the lockdown, we continue to provide services free of charge for young people in Stevenage, and have some fantastic upcoming programmes such as a healthy cook along with Wise About Foods.

Cllr Richard Henry, Executive Member for Children, Young People, Leisure and Culture, said: "The Young People's Healthy Hub is here to offer advice and support to young people during

Children's Mental Health Week and beyond. So if you, or a young person you know, may be struggling during this difficult time please get in touch with the hub today for personalised help.

"Mental health is complex and can be impacted by many different factors – and being active, self-care and learning new skills all feed into our wellbeing. The hub provides a wide range of health and wellbeing advice and courses that all have the ability to improve mental health, with more planned for the future, so please keep an eye on our website for updates."

We also have a counselling service available through Mind in Mid Herts, and our Active Lifestyles programme with Fit Kidz is set to start this spring.

For more information on our programmes, or if you want to talk about your health and wellbeing needs, please get in contact with our hub coordinator on 07810154851, or email [yphealthyhub@stevenage.gov.uk](mailto:yphealthyhub@stevenage.gov.uk). It is open Tuesday-Thursday, 3.30-6.30pm.

Alternatively, head over to our website and complete a referral form <https://www.stevenage.gov.uk/leisure-culture-and-wellbeing/health-and-wellbeing/young-peoples-healthy-hub>.

## Car meet injunction win

Luton County Court has extended the term of the injunction against car-cruising throughout Stevenage for at least two years until December 2022.

It is a criminal offence to breach the terms of the injunction which state that it is illegal to promote, organise or publicise in any manner any car-cruise event within Stevenage. The injunction includes powers of arrest under Section 27 of the Police and Justice Act.

The move is the result of a well-publicised incident on Monkswood Way in 2019 which saw 19 people injured as the result of a collision between two vehicles at a car meet.

Cllr Sharon Taylor, Leader of Stevenage Borough Council said: "We are extremely pleased that the Court has now extended the injunction. Our aim, when we applied to the Court was to protect the safety of the general public, and to prevent the associated anti-social behaviour and nuisance that comes with car cruising. The Court's decision means that the problem of car-cruising can continue to be controlled over the long-term."

# Housing First

**One of the biggest challenges presented by the COVID-19 pandemic has been to offer temporary and permanent housing solutions...**

'Housing First' is a unique and recovery oriented approach to provide accommodation. This new method recognises housing as a basic need around which other services can be provided to address the multi-dimensional needs associated with finding housing and homelessness. Our Housing First programme focuses on the importance of access to safe, secure accommodation and the role it can play in allowing people to move forward in their lives.

How does it work? Housing is offered first, with wrap around support then provided to help sustain the accommodation and tackle complex issues with specialist support and intervention.

The rehousing pathways identified in our Housing First programme offer a solution for those with low, medium and high support needs. It assists those who may not otherwise have a duty to be housed, an opportunity to engage with the council to improve the quality of their lives.

Plans to implement the Housing First model at the council have been accelerated in response to the demands from the Covid-19 pandemic. Our Housing and Investment: Providing Homes teams

with support from the Housing Development team have worked incredibly hard to secure additional accommodation, engage with support providers and engage with rough sleepers.

This approach is in line with our priorities detailed in our Homelessness and Rough Sleeper Strategy 2019-2024 in which our vision is to "work co-operatively to prevent and reduce homelessness and end the need for anyone to

sleep rough in Stevenage". There are ambitious plans to continue to expand the Housing First model; ensuring that we have enough accommodation to meet our short term demands and that we have a suitable offering for the medium to long term.

Our housing team is working on progressing existing council properties. In total, 32 Housing First units will be provided across the town.



# Not had your jab yet?...

If you have not been offered a COVID-19 vaccination yet, but feel that you should have, here's how to book one....

The vaccination programme is making good progress as it works through priority 'high risk' groups to age groups beginning at 80 and older to 18-29 years old. Anyone unable to book online can call 119 free of charge, anytime between 7am and 11pm, seven days a week. If you would prefer to be vaccinated at a local GP-run centre, contact your GP practice to ask about available appointments.

Many patients who have not yet booked an appointment are already receiving follow up letters and phone calls to encourage them to take up the offer of a jab.

People who are housebound and cannot get to a vaccination centre should contact their GP practice and arrangements will be made for them to have a vaccination at home. The majority of housebound people have now been vaccinated across Hertfordshire and west Essex and the aim is to reach all remaining patients in this group in the coming days.

Anyone in Hertfordshire who has booked their COVID-19 vaccination but is unable to make their own transport arrangements can get help through a service that has been put in place by the East



of England Ambulance Service, Hertfordshire County Council and local NHS clinical commissioning groups.

People can call 0300 790 6254 (Monday-Saturday, 9am-5pm) to ask for support to get to their appointment. However, people should only call this number once they have made their vaccination appointment. The service operates seven days a week.

For the latest information about the Hertfordshire vaccination rollout programme – visit [www.healthierfuture.org.uk/covid](http://www.healthierfuture.org.uk/covid)

# Help for retailers hit by lockdown

Businesses can now apply for extra grant support

Stevenage started accepting applications from Monday 1 March for the latest discretionary grant scheme to help businesses across the district during the COVID-19 pandemic.

The Additional Restrictions Grants (ARG Discretionary) scheme is primarily aimed at businesses which were not required to close during the lockdowns and tiered restriction periods, but have suffered despite being able to remain open.

It is also available to businesses which were mandated to close but are not liable for business rates relief.

All applicants must also confirm that they have lost at least 20 per cent of their turnover since January

2021, compared with the same period the previous year.

The grants will range from £1,000 to £6,000 and more information will be available on the council's website in due course.

Applications for the grants must be made by midnight on Wednesday 31 March. Once the applications have been received the council will review them.

Cllr Lloyd Briscoe, executive member for Economy, Enterprise and Transport, commented: "I would hope that most of the affected businesses in Stevenage will have applied already for the initial grant schemes being offered by the Government. I am, however, also aware of numerous other local businesses that have either

not qualified for these or require additional funding. This is another opportunity to get vital financial backing for your business and I would urge all business owners to check their eligibility to take advantage of the help and support available. The council will be doing everything we can to make sure that where businesses qualify, they receive the grant as quickly as possible."

The council will continue to provide advice and support with regards to any further funding opportunities that may become available. For full details of grants and funding available on the council's website, visit <https://www.stevenage.gov.uk/business-and-licensing/covid-19-support-for-businesses>.



# Stevenage hits 75

**The town hits another landmark anniversary this year but plans to celebrate are being formulated in line with the lockdown situation....**

This year marks the 75th anniversary of the New Towns Act, which allowed the government to designate areas for development to relieve overcrowding in London and provide homes for servicemen returning from the war and their families.

It was the year that saw the Hertfordshire village of Stevenage and its surrounding area, earmarked to become UK's first new town on 11 November.

To much fanfare, but alongside considerable local opposition to start with, the plan was to create a town where each of the initial six neighbourhoods would have all their own community facilities - medical centres, shops, schools, community centres, as well as green open spaces. It was also to boast the UK's first full-pedestrianised shopping area.

The first houses were completed in 1951 in Bedwell, but many areas were still to be developed. Once the initial building plans were completed, in 1959 the town received a visit from HM the Queen, who toured the town centre and other neighbourhoods.

This year we hope to be able mark the anniversary in some form. Much will be dependent on the situation with the pandemic but please keep an eye on our website and social media channels, where any plans will be announced first.



# Be tick aware

Spending time outdoors is great for your physical and mental health, but please remember to be 'tick aware' as the weather gets warmer.

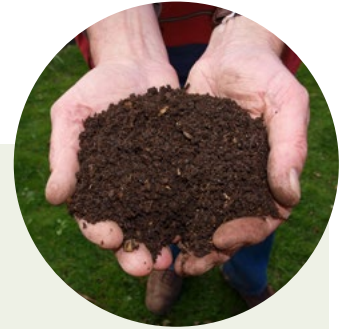
Ticks can transmit microbes that cause dangerous infections such as Lyme disease and you could be exposed to them any time you're outside, including in your garden if you are fortunate enough to have one or in the local park.

Ticks attach themselves to animals to feed, and sometimes this can include you or your family members.

You can prevent tick bites by walking on clearly defined paths, using insect repellent and performing regular tick checks. Some tick bites can result in infection, so it is important to remove ticks safely and as quickly as possible.

The safest way to remove a tick is by using a pair of fine-tipped tweezers or a tick removal tool.

Contact your GP or phone call 111 right away if you begin to feel unwell with flu-like symptoms or develop a spreading circular rash. Remember to tell them that you were bitten by a tick or have recently spent time outdoors.



## Turn your leftovers into garden food

Compost is an essential component for any keen gardener, is easy to make and use, inexpensive and makes great use of your kitchen waste.

You don't even need to buy it. It is a natural process that converts your garden and kitchen waste into a nutrient rich food source for your garden or allotment. So, you can help the environment by recycling your food waste and treat your garden at the same time.

### Top tips

If using a compost bin, place it in a reasonably sunny place on bare soil.

This allows better drainage and

access for worms, other insects and creatures which will help the composting process.

Place your compost bin/heap somewhere easily accessible (both to add items and get the compost out).

It will take between nine and 12 months until your compost will be ready to use.

### What to put in your compost

A 50/50 mix of 'green' and 'brown' ingredients should be used to make the best compost. Greens are considered wet items; browns dry items, such as:

Greens	Browns
Grass cuttings	Fallen leaves
Weeds	Twigs, branches and bark
Cut flowers	Straw & hay
Vegetable peelings	Sawdust & wood chippings
Food scraps	Cardboard
Tea bags	Scrunched up paper/newspaper
Coffee grounds	Egg shells

# Essential services update

**In order to prevent the spread of the COVID-19 virus, we have either suspended or made changes to the way some of our services are delivered.**

To ensure the safety of the public and our workers during the pandemic, we have reluctantly had to make changes to some of the services we offer. In some cases, because there was no way to ensure public safety services have either been reduced or placed on hold.

Here's a breakdown of services that have been affected. As we look forward to gradually moving out of lockdown, the situation is likely to change and we hope to resume as many of our key services as soon as it is safe to do so and in line with Government guidelines.

## **The following Services are suspended until further notice**

- Daneshill House main reception
- Customer Service Centre - closed for walk-in services but you can make an appointment to visit us
- Cavendish Road depot - appointment only
- All SBC events
- Community Transport
- Play Centres
- Play areas
- Regeneration Visitor Centre
- Stevenage Leisure facilities are all currently closed
- The Household Waste and Recycling Centre is currently open, but there are longer queueing times than normal.

## **Parking**

Car Parks are taking card payments only in the Town Centre pay and display. In the Old Town some of the parking bays on the High Street have been suspended to provide space for pedestrians and to support businesses. Please do not park in suspended bays.

More three hour bays have recently been created in Church Lane, Drapers Way, Primett Road, and Walkern Road. Three hours free parking is also being offered in Primett Road North car park which is widely known as the Waitrose car park.

The Parking Enforcement service has continued to operate throughout the crisis in order to deliver an essential traffic management function.

Although many parking restrictions weren't enforced for a time, with growing traffic volumes full parking management has now been resumed.

We are sympathetic to NHS teams and Carers parking restrictions in our neighbourhoods where there are restrictions or when less parking may be available than usual as more people are at home with their cars. If parking on duty, eligible NHS/caring staff should



display a "Coronavirus (COVID-19) Parking Pass" which can be obtained from their employer.

Where you see parking restrictions, please remember that they are there for a reason and park as sensibly and considerately as you can.

If you get a parking ticket you can pay or challenge it through the online PCN portal.

You can also call 03300 883 862 to make a payment.

Pay and display parking bays near the Hospital are currently unable to take cash payments. Instead you can pay for parking via an app, online or by phoning our cashless parking provider. For quick, convenient parking payments sign up with PayByPhone. If you are unable to use this service, please park in the Hospital car park instead.

Parking in these bays is free and without time limit for NHS staff until the end of Lockdown.



## Paying your rent or other charges

Although a financially difficult time for some of our tenants and residents, you must continue to pay your rent or service charges and any arrears that you may have.

In line with Government policy, we will not be evicting any council tenants who are struggling financially due to the impact of Coronavirus.

If you are worried about paying your rent and need support or advice, please contact us 01438 242666 or email, [income@stevenage.gov.uk](mailto:income@stevenage.gov.uk).

If you are a leaseholder and are concerned about being able to make your payments, please contact us on 01438 242666 or email, [leasehold@stevenage.gov.uk](mailto:leasehold@stevenage.gov.uk).

## Waste and Recycling collections

Due to the COVID-19 outbreak precautions are being put in place to ensure Coronavirus is not spread via your waste and recycling.

Any individuals asked to self-isolate, either as a precaution or because they are confirmed to have Coronavirus, should follow the advice below;

double bag all waste that contains tissues, face cloths etc and store this securely in your refuse bin

This plastic bag should then be placed in another plastic bag (triple bagged) and securely tied.

These bags must be stored separately to other waste for at

least 72 hours before being placed in the general rubbish collection.

After 72 hours outside the body the virus is no longer transmissible and the double-bagged waste can be put in the general rubbish collection as normal. Only waste that is heavily contaminated, such as tissues that have been coughed into and disposable cleaning cloths need to be treated in this way. Regular household recycling and waste should be treated as normal.

## Events in Stevenage

Our normally busy events programme in the Town Centre and elsewhere throughout the town, has been put on hold during the pandemic. The guidelines are likely to change as lockdown is gradually lifted and the hope is that we can revisit the idea of holding events shortly. For now please check our website and keep an eye on our social media channels for the most up to date information.



## Street cleansing

Due to increased pressure during these challenging circumstances, we have made the decision to cease all grounds and streets group working where possible. This means street cleansing will be reduced to critical services only, which is emptying litter bins.

You can find information on all our services and their current operational status at our website - [www.stevenage.gov.uk](http://www.stevenage.gov.uk)



# Government lift off for regeneration plans

**More good news on our ongoing regeneration scheme as the Government lifts the holding direction on our local plan...**

As we outlined in the last edition, while some regeneration projects across the country have been delayed or postponed because of the pandemic, our 20-year, £1bn programme has held strong in the face of numerous challenges and has continued on track.

We currently have four live projects underway; Queensway North, the new Bus Interchange, Town Square and Town Square North Block.

However aside from progressing these schemes, perhaps the biggest recent news revolved around our single largest project, SG1.

Many of you will have seen that, much to our and Mace's surprise, a holding direction was placed on the programme by the Government in late 2020. We are delighted to say that, as of 19 January, the direction was lifted by Robert

Jenrick, Secretary of State for Housing, Community and Local Government, meaning the scheme can now be finalised and concluded with SBC as the planning authority being allowed to issue planning permission accordingly.

The development, which has received widespread public support and has been consulted on extensively by ourselves and Mace, will cover 14.5 acres of the Town Centre, introducing 11 new buildings which will cover a range of uses including residential, leisure, commercial and retail. However, it's not only physical regeneration; Mace's scheme will also deliver a range of social benefits to our town.

Mace expect the development to provide an additional £38.6m in new spending power per annum from the new residents of the 1,800



new homes it will deliver. It will also create over 1,000 jobs including 36 new construction apprenticeships that can boost the skills of local residents.

We're excited for the works to begin and should have further updates about the first phases of development and when they will start, in the coming weeks.

## Town Fund

The good news doesn't end there. Many of you will recall that Stevenage was selected as one of 100 Towns to bid for additional funding worth up to £50m through the Government-led Towns Fund campaign. We are delighted to announce that we received our funding £37.5million. A full list of the projects and details about how they can benefit our town and residents will be available on our website in the coming weeks.

You can read the Town Investment Plan, where the reasoning and detail behind the different projects is explained more thoroughly, by visiting [www.Stevenage-Even-Better.com/my-town](http://www.Stevenage-Even-Better.com/my-town). You can view the bid submission to make Stevenage Even Better.



# More spaces for wildlife

As part of our ongoing commitment to increase biodiversity in the town we are creating more wild areas for wildlife to thrive...

For the past ten years, we have been managing increasing areas of the towns' grassland as meadows, providing habitat for bees, crickets, grasshoppers, butterflies, birds and small mammals.

Instead of cutting the grass regularly throughout the spring and summer, these areas have been left to grow long. Some areas are cut at the end of the summer, and the cuttings removed from site, while other areas are left long over winter as grasshoppers and crickets lay their eggs in the grass for them to hatch the following spring.

This style of management does not save us money - cutting and clearing the longer grass at the end of the summer, takes almost as much time and resource as if the areas were to be cut (with the grass cuttings left on site) regularly.

In 2011, we started off with four sites being managed this way, and in 2021 there will be over 15 grassland sites.

Green Space Volunteers monitor the sites each summer to record the numbers and types of butterflies attracted to some of the sites. There are 25 different species of butterfly that are regularly recorded each year, including the Gatekeeper, Ringlet and Marbled White.

At many of these sites you can also listen out for crickets and grasshoppers during the summer. At Shackledell Grassland – the area of meadow grass in the South Field of Fairlands Valley Park - there are eight of the 10 county species of cricket including the Great Green Bush Cricket, the UK's largest insect.



shelter, nest sites and food sources that these areas provide for a wide range of local wildlife.

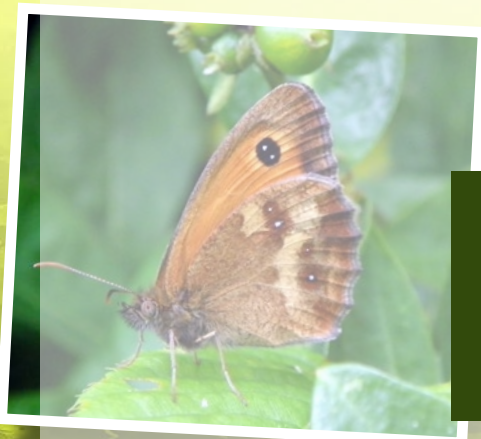
In 2021, we will be managing large swathes of grassland at Canterbury Way, Chells Park, Hampson Park, Meadway Playing Fields and Shephalbury Park for wildlife. Some areas at all of these sites will continue to be cut regularly so that they can still be used for informal play and picnics. The rest of the site will be managed as meadow grassland with 5-6m wide paths cut through to allow everyone to be able to enjoy these sites and get close to nature.



Watch out for wildlife in your local grassland sites this spring and summer, and let us know what you spot.

More and more residents have been contacting us to request that more areas are managed as grassland meadows to increase the

Great news! The Biodiversity Supplementary Planning Document (SPD) will be approved this spring and it will help Stevenage to be recognised for its proactive work in this field. This new policy sets out the principles of how the council will work with developers and the local community to get involved in the future biodiversity and wildlife environment of the town.



# Help the Mayor reach his target

It would be fair to say that my year as Mayor has not been made easy by the lockdown restrictions. Many of the events I would normally expect to attend have had to be cancelled.

I have been determined, however, to find ways to try and help the town and its people where I can and I've been plodding around trying to set an example by running half marathons and riding my bike to get some sponsorship for the Mayor's charities.

I was contacted by a group saying we want to put knitted toppers on postboxes and 'is it all right if we do it to try and raise some money for your charities?' Of course it was OK. Those festive postboxes really cheered us up and they have been great fundraisers, contributing around £1,200 for the Mayor's charities.

So, thank you #StevenagePostboxes and #StevenageChristmasKnitters - great community initiative.

The contributions were also given a big boost by a commuter donating all the money he had saved in rail fares while he couldn't travel to work. This was an amazing gesture. Thank you.

You can still help me to raise money for the Mayor's charities. Go to - <https://uk.virginmoneygiving.com/JimBrown20> and if you have some fundraising ideas, please let me know.



I was recently lucky to have had my first COVID-19 vaccination and I would advise all those offered one to do the same. A big thanks to all the NHS workers and volunteers involved. Contact your local GP if you are in one of the eligible groups but have not yet been offered yours.

I hope we can get out from behind our screens and back out into the community soon.

People more qualified than me have expressed concerns about the possible effects on society as we come out of the pandemic and are hit by the economic aftermath and social impacts.

The High Street, the town centre and the neighbourhoods will open up again soon and there will be lots to look forward to, but in the meantime please look after each other.

**Cllr Jim Brown**  
**Mayor of Stevenage**  
**[The.Mayor@stevenage.gov.uk](mailto:The.Mayor@stevenage.gov.uk)**



# Local Elections

## Getting ready to vote on the 6 May 2021?

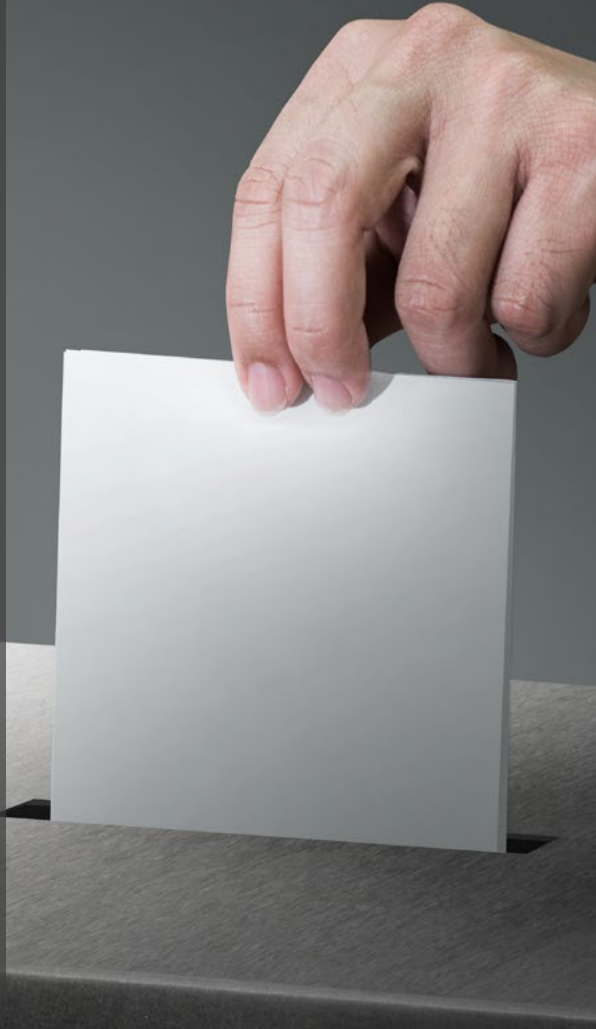
To register to vote in this May's Stevenage Borough Council, Hertfordshire County Council and Hertfordshire Police and Crime Commissioner elections, please visit [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote). Registering to vote is easy and only takes five minutes. Please register to vote by 19 April 2021 to make sure you have your say.

### If Coronavirus is a concern you can sign up for a Postal Vote

It is possible that Coronavirus could impact on how the elections are run on the 6 May. If you will be away or may have difficulties getting to your polling station on polling day, you can choose to vote by post. The deadline to receive postal vote applications is 11 working days before the election, however, postal vote applications are accepted throughout the year; therefore to ensure you have the correct voting arrangements in place for you, please complete an application and send to the Electoral Services Office without delay. To apply to vote by post, or for more information on postal and proxy voting, please visit: <https://www.stevenage.gov.uk/council-and-democracy/elections-and-voting/postal-and-proxy-voting>.

### Polling Stations and Coronavirus

We are reviewing arrangements for the elections on 6 May 2021 very carefully and in accordance with associated guidance to ensure that voters are safe and able to cast their vote. To keep yourself and others safe on polling day, please wear a face covering inside the polling station, sanitise your hands using the hand sanitiser provided, maintain social distancing at all times and bring your own pen or pencil to mark your ballot paper if possible.



# It's Time for a Spring Clean....

## The make the most of our brand new pilot for bulky waste collections

Good news, following feedback about our charges for bulky waste collections, we're trialling a new discounted payment option of £45 for up to three items to be collected.

This doesn't include electrical items which need to be part of a collection of four to six items, at the full price, and there is no concession available on the £45 option.

This pilot will begin on 11 March. For more information on bulky waste collections, visit our website -

<https://www.stevenage.gov.uk/waste-and-recycling/bulkv-items-collection>



# Councillors and ward surgeries

## Bandle Hill

**Labour & Co-operative**

**Adrian Brown**

07366 708 508

adrian.brown@stevenage.gov.uk



**Labour & Co-operative**

**Michelle Gardner**

01438 729010

michelle.gardner@stevenage.gov.uk



**Labour & Co-operative**

**Joan Lloyd (Mrs)**

01438 359627

joan.lloyd@stevenage.gov.uk



**Ward Surgeries**

3 April 2021 10.00-11.00

1 May 2021 10.00-11.00

5 June 2021 10.00-11.00

Our Ward Surgeries are held on these dates and times. If you would like to make an appointment, please call or email us.

## Bedwell

**Labour & Co-operative**

**David Cullen**

01438 364610

david.cullen@stevenage.gov.uk



**Labour & Co-operative**

**Liz Harrington**

01438 721012

liz.harrington@stevenage.gov.uk



**Labour & Co-operative**

**Lizzy Kelly**

07961 626478

lizzy.kelly@stevenage.gov.uk



**Ward Surgeries**

15 April 2021 10.00-11.00

20 May 2021 10.00-11.00

17 June 2021 10.00-11.00

Our Ward Surgeries are held on these dates and times. If you would like to make an appointment, please call or email us

## Chells

**Liberal Democrat**

**Stephen Booth**

07970 900 126

stephen.booth@stevenage.gov.uk



**Liberal Democrat**

**Tom Wren**

13 Scott Road, SG2 0BZ

07786 517 218

tom.wren@stevenage.gov.uk



**Ward Surgeries**

No physical surgeries. Please call or email us if you have any issues or concerns.

**Labour & Co-operative**

**Jackie Hollywell**

01438 316005

jackie.hollywell@stevenage.gov.uk



**Ward Surgeries**

No physical surgeries. Please call or email us if you have any issues or concerns.

## Longmeadow

**Conservative**

**Doug Bainbridge**

21 Lingfield Road, SG1 5SG

01438 240542

doug.bainbridge@stevenage.gov.uk



**Conservative**

**Alexander Farquharson**

1 Mandeville, SG2 8JH

07873 332 850

alexander.farquharson@stevenage.gov.uk



**Conservative**

**Adam Mitchell C.C.**

18 Holly Leys, SG2 8JA

01438 365021

adam.mitchell@stevenage.gov.uk



**Ward Surgeries**

No physical Surgeries – please contact councillors directly.

## Manor

**Liberal Democrat**

**Andy McGuinness**

40 Hayfield

SG2 7JP

07801 658239

andy.mcguinness@stevenage.gov.uk



**Liberal Democrat**

**Robin Parker C.C.**

8 Cameron Close, SG2 0HG

01438 724746

robin.parker@stevenage.gov.uk



**Liberal Democrat**

**Graham Snell**

177 Durham Road, SG1 4JP

01438 238399

graham.snell@stevenage.gov.uk



**Ward Surgeries**

Covid restrictions mean that for now there are no physical surgeries. Please call or email us with any issues or concerns you wish to raise.

## Martins Wood

**Labour & Co-operative**

**Lloyd Briscoe**

01438 229795

lloyd.briscoe@stevenage.gov.uk



**Labour & Co-operative**

**Teresa Callaghan**

07909 118 629

teresa.callaghan@stevenage.gov.uk



**Labour & Co-operative**

**Maureen McKay**

01438 234363

maureen.mckay@stevenage.gov.uk



**Ward Surgeries**

24 April 2021 11.00-12.00

29 May 2021 11.00-12.00

26 June 2021 11.00-12.00

Our Ward Surgeries are held on these dates and times. If you would like to make an appointment, please call or email us.



If you wish to view our council meetings you can see them live on our YouTube channel <https://www.youtube.com/user/SBCCComms>

Check out website for dates and timings for 2021.

## Old Town

### Labour & Co-operative

**Jim Brown**

07939 687 509

jim.brown@stevenage.gov.uk



### Labour & Co-operative

**Loraine Rossati**

07928 737 816

loraine.rossati@stevenage.gov.uk



### Conservative

**Jody Hanafin**

22A Walkern Road, SG1 3RD

01438 517495

jody.hanafin@stevenage.gov.uk



### Ward Surgeries

No surgeries during the pandemic. Please call or email if you have any issues or concerns.

## Pin Green

### Labour & Co-operative

**Lin Martin-Haugh**

01438 351467

lin.martin-haugh@stevenage.gov.uk



### Labour & Co-operative

**Simon Speller**

01438 239459

simon.speller@stevenage.gov.uk



### Labour & Co-operative

**Jeannette Thomas**

01438 721258

jeannette.thomas@stevenage.gov.uk



### Ward Surgeries

3 April 2021 10:00-11:00

1 May 2021 10:00-11:00

4 June 2021 19:00-20:00

Our Ward Surgeries are held on these dates and times. If you would like to make an appointment, please call or email us.

## Roebuck

### Labour & Co-operative

**John Gardner**

01438 729010

john.gardner@stevenage.gov.uk



### Labour & Co-operative

**John Lloyd**

01438 359627

john.lloyd@stevenage.gov.uk



### Ward Surgeries

13 April 2021 12.30-13.30

11 May 2021 12.30-13.30

8 June 2021 12.30-13.30

Surgeries are held at St Peters Church, Community Hall

“strict social-distancing conditions apply”. Surgeries will only be held in line with National Covid restrictions. If closed please phone or email us.

## Shephall

### Labour & Co-operative

**Rob Broom**

07960 915 130

rob.broom@stevenage.gov.uk



### Labour & Co-operative

**John Mead**

01438 216433

john.mead@stevenage.gov.uk



### Labour & Co-operative

**Sarah Mead**

01438 216433

sarah.mead@stevenage.gov.uk



### Ward Surgeries

17 April 2021 11:00-12:00

5 May 2021 11:00-12:00

12 June 2021 11:00-12:00

At The Shephall Centre, Shephall Green

## St. Nicholas

### Labour & Co-operative

**Sandra Barr**

01438 563622

sandra.barr@stevenage.gov.uk



### Labour & Co-operative

**Richard Henry**

01438 316005

richard.henry@stevenage.gov.uk



### Labour & Co-operative

**Claire Parris**

01438 726119

claire.parris@stevenage.gov.uk



### Ward Surgeries

3 April 2021 10.00-11.00

1 May 2021 10.00-11.00

5 June 2021 10.00-11.00

Shopping parade St Nicholas. Look for the gazebo.

## Symonds Green

### Labour & Co-operative

**Laurie Chester**

01438 231310

laurie.chester@stevenage.gov.uk



### Labour & Co-operative

**Michael Downing**

01438 213870

michael.downing@stevenage.gov.uk



### Labour & Co-operative

**Sharon Taylor OBE C.C.**

Member Services-

01438 242330

sharon.taylor@stevenage.gov.uk



### Ward Surgeries

Surgeries meetings to be confirmed.

Please call or email if you have any issues or concerns.

## Woodfield

### Conservative

**Phil Bibby C.C.**

5 Gloucester Close, SG1 3RQ

01438 316955

philip.bibby@stevenage.gov.uk



### Conservative

**Graham Lawrence**

71 Woburn Close,

SG2 8SW

01920 461459

graham.lawrence@stevenage.gov.uk



### Conservative

**Margaret Notley (Mrs)**

547 Scarborough Avenue,

SG1 2QG

01438 222754

margaret.notley@stevenage.gov.uk

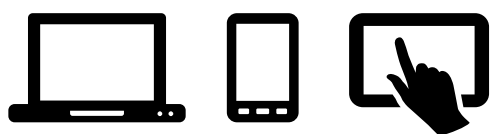


### Ward Surgeries

No Surgeries are being held at the present time.



# How to get in touch



You can access all of our services online at [www.stevenage.gov.uk](http://www.stevenage.gov.uk)

## Out of hours

For emergencies during the holidays, such as emergency repairs to council homes, or homelessness, telephone 01438 314963.

If you wish to speak to us regarding any of the issues in this box please contact either of our main numbers: **01438 242242** or **0800 136661**

- Cemetery Services
- Litter
- Graffiti
- Household Waste and Recycling
- Street Cleaning and Grounds Maintenance Parking
- Parks, green spaces and woodlands
- Trees
- Lost/found/contained dogs
- Planning

## YOU CAN ALSO CONTACT SOME DEPARTMENTS DIRECTLY USING THE NUMBERS BELOW:

Allotment Lettings and enquiries **01438 242323**  
Garage Lettings **01438 242548/242416**  
Environmental health and protection (air and noise pollution, health & safety at work, food inspections and licencing) **01438 242908/242916**  
Street Wardens (anti-social behaviour) **01438 242666**  
Stevenage Parks **01438 242323**  
Stevenage Leisure Ltd **01438 242605**  
The Gordon Craig Theatre **01438 363200**  
Stevenage Museum **01438 218881**

## STEVENAGE COUNCIL HOUSING

For any of the housing matters listed in this box please call **01438 242666**

- Maintenance and emergencies
- Independent living services
- Homelessness and housing needs advice
- Right to buy

## PLEASE CONTACT HERTFORDSHIRE COUNTY COUNCIL FOR:

Highways – potholes, roadworks and streetlights  
**0300 123 4047**

Libraries **0300 123 4049**

Schools **0300 123 4043**

Adult social care (including Meals on Wheels and Bus Passes) **0300 123 4042**

Recycling Centres **0300 123 04051**

General Enquiries **0300 123 4040**

## OTHER USEFUL NUMBERS

Citizens Advice (Stevenage) **03444 111 444**

Domestic Violence/Abuse line **01438 242666**

Energy Efficiency Advice Line **0800 512012**

Floodline (Environment Agency) **0845 9881188**

Gas Emergencies **0800 111999**

Hertfordshire Police **101**

NSPCC: Childline **0800 1111** HelpLine **0808 8005000**

NHS non-emergency **111**

Pest Control – Dial-a-Pest **03444 828334**

RSPCA **0300 1234999**

Samaritans **116 123**

Thames Water **0800 9808800** (sewerage problems, blocked main drains) Water Emergencies (Affinity) **0345 3572407**

Leakspotters (Affinity) **0800 3765325**

Women's Refuge and advice **01438 242666**

Alcoholics Anonymous **0800 917 7650**

## Get your local news in this magazine

The next edition is delivered later this year. If you would like information to be included please email: [chronicle@stevenage.gov.uk](mailto:chronicle@stevenage.gov.uk) Chronicle is provided by Corporate Communications. Please be aware that the Editor reserves the right not to print articles. While every effort is made to ensure the information contained in Chronicle is correct, Stevenage Borough Council cannot be held liable for omissions and inaccuracies.

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