

# Stevenage Borough Council – Passenger Fare Guide

## Taxi fares from 3<sup>rd</sup> July 2017

The meter calculates the maximum fare based upon the time of day, the distance travelled and the vehicle speed. **N.B. The meter should not be started until the journey commences**

Drivers must, unless they have good cause, accept any hiring that is wholly within the Stevenage boundary. Hirings beyond the Stevenage boundary are at the discretion of the driver.

The fare for a journey to a destination outside of the Stevenage boundary may be negotiated between the driver and hirer. If no fare is agreed before the start of the journey, the fare cannot be more than that shown on the meter.

### Typical fares:

Note that fares and times may be higher than shown dependent on delays or slow moving traffic. **The fare shown, on the face of the meter, at the conclusion of the journey is the maximum fare that can be demanded; unless previously agreed with the driver as above.**

Tariff Code on the meter		1	2	3
Distance	Approximate journey time	<b>Day-time 06.00 – 23.00 (see over)</b>	<b>Night-time 23.00 – 06.00 + Public Holidays (see over)</b>	<b>Christmas &amp; New Year (see over)</b>
1 mile	3 – 5 minutes	£4:40	£6:60	£8:80
2 miles	6 – 8 minutes	£6:40	£9:60	£12:80
3 miles	9 -12 minutes	£8:40	£12:60	£16:80
5miles	15 – 20 minutes	£12:40	£18:60	£24:80
10 miles	20 – 30 minutes	£22:40	£33:60	£44:80

**There is a minimum charge of £3:40 on weekdays and weekends.**

**The driver of this vehicle is legally obliged to carry assistance dogs – unless a medical exemption certificate is displayed within the vehicle. Wheelchairs, walking frames and assistance dogs travel at no extra cost.**

Complaints should be made to the taxi licensing department at Stevenage Borough Council on 01438 242724 or [licensing@stevenage.gov.uk](mailto:licensing@stevenage.gov.uk) quoting the vehicle registration mark / licence number or the driver's badge number.

**STEVENAGE BOROUGH COUNCIL  
HACKNEY CARRIAGE TABLE OF MAXIMUM FARES**

**TARIFF 1**

Applicable between 06:00 and 23:00 hours Monday to Sunday

For the first 880 yards **£3.40p**

for each additional 176 yards (or part thereof) **20p**

*(The equivalent of £2.00 for each additional mile)*

Waiting time = 30 pence per minute

**TARIFF 2**

Applicable between 23:00 and 06:00 hours Monday to Sunday + 06.00 to 23.00

hours on designated bank/public holidays & Easter Sunday + 18.00 – 23.00

hours on New Years Eve and 18.00 to 24.00 hours on Christmas Eve

For the first 880 yards **£5.10p**

for each additional 176 yards (or part thereof) **30p**

*(The equivalent of £3.00 for each additional mile)*

Waiting time = 45 pence per minute

**TARIFF 3**

Applicable all day (00.01 – 24.00 hours) on Christmas Day and Boxing Day +

23.00 hours on New Years Eve to 06.00 hours on New Years Day.

For the first 880 yards **£6.80p**

for each additional 176 yards (or part thereof) **40p**

*(The equivalent of £4.00 for each additional mile)*

Waiting time = 60 pence per minute

**Additional charges (which must be added on the meter at the start of the journey)**

Up to two items of baggage or shopping **20 pence**

Three or more items of baggage or shopping **40 pence (maximum)**

For each person in excess of one **20 pence**

**Additional charges should total no more than £2:00**

Soiling charge (for whatever reason) **£50 (maximum)**

Credit/Debit card payments (where accepted) may incur a surcharge of up to 12.5% of the total fare, or at a minimum of £1.00 per journey.