Reporting Environmental issues on Fix My Street
The Website Address

• In order to report Faults or issues on Fix My Street to Stevenage Borough Council you will need to go to the following web address.

What faults/issues can be reported?

- Anti-social behaviour
- Abandoned vehicles
- Bonfires and bonfire nuisance
- Report an Untaxed Vehicle - external link to .Gov.uk website
- Amenities that need improving
- Benefit Fraud
- Change of Circumstances form
- Dead Animals
- Flyposting
- Flytipping
- Garage Repairs
- Graffiti
- Grass in need of cutting
- Highways spillage
- Homes in multiple occupancy
- Council Housing Repairs
- Repairs to shared areas
- Make alterations to your home
- Missed bin or recycling collection
- Noise
- Pest problems
- Play areas in need of repair
- Stray animals
- Street Cleansing problems
- Street lighting problems
  service provided by Hertfordshire County Council
- Syringes
- Trees in need of maintenance
- Walls in need of repair
The Website

Once you have entered the web address, it will bring you to the page displayed below.
Next, click into the ‘report’ section of the website and select the circled options.

- Abandoned vehicles
- Fly-tipping
- Fly-posting
- Litter bins
- Graffiti
- Dog fouling
You will then need to enter the location you wish to report and press go.
This will now provide you with a map of the location, example shown below.
You can remove the yellow markers by pressing the ‘hide pins’ option
This will leave you with a clear view of the area, shown below.
Select the location you wish to report by clicking on the map, leaving a pin.
Next, fill in the options on the left side of the page as shown below.

Report your problem

Wrong location? Just click again on the map.

Category

-- Pick a category --

Public details

These will be sent to Hertfordshire County Council or Stevenage Borough Council and also published online for others to see, in accordance with our privacy policy.

Summarise the problem

10 inch pothole on Example St, near post box

Photos

Drag and drop photos here or click to upload
Firstly, select a category from the drop down list and provide a summary.

Report your problem

Wrong location? Just click again on the map.

Category

-- Pick a category --

Public details

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Summarise the problem

10 inch pothole on Example St, near post box
Complete the relevant fields, using as much detail as possible. Each category will require different information. Please always provide a photograph when possible.
You will then be asked for your account details if you have registered an account.

**Private details**
These will be sent to the council, but will never be shown online. *(See our privacy policy.)*

**Your email**

Do you have a Stevenage: FixMyStreet password?

**Yes** I have a password

**Forgotten your password?** Confirm by email instead, providing a new password at that point. When you confirm, your password will be updated.
If you do not have an account already registered, please follow the below steps.